

<u>Speaker Topics</u>	<u>Dept or Office Liaison</u>	<u>Speaker's Name &amp; Contact Information</u>		<u>Speaker Availability</u>
Address Quality	National Customer Service Center	Angela White will arrange all speakers.	(901) 681-4525	Speakers request audience of at least 200 attendees. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call speaker directly.
Address Correction Service (ACS)	National Customer Service Center	Angela White will arrange all speakers.	(901) 681-4525	Speakers request audience of at least 200 attendees. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call speaker directly.
Address Element Correction (AEC)	National Customer Service Center	Angela White will arrange all speakers.	(901) 681-4525	Speakers request audience of at least 200 attendees. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call speaker directly.
Advertising & Direct Mail	Helen R. Stevens, Administrative Assistant (703) 292-3549	Richard H. Arvonio, <i>Manager, Product Mgmt</i> Susan Campbell, <i>Mgr, Prod. Mgmt - Letters</i> George T. Hurst, <i>Mgr, Prod. Mgmt. - Flats</i>	Helen Stevens will arrange all speakers	Speaker audience of at least 100 attendees. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call office liaison for case-by-case evaluation.
Advertising & Direct Mail	Contact Speaker directly	Vincent DeAngelis, <i>Mgr, New Business &amp; Account Acquisition</i>	(703) 292-3731	Speaker audience of at least 100 attendees. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call office liaison for case-by-case evaluation.
Business Initiatives, International Strategic Alliance w/DHL	Call Speaker Directly	Melodie Ransom, <i>Manager, Business Initiatives</i>	(770) 360-1126	
Business Operations	Laura Whitaker, Director, Congressional and Public Relations	Debra Ritt, <i>Assistant Inspector General</i>	(703) 248-2300	Speakers request audience of at least 100 attendees. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call speaker directly.
Business Protection	Laura Whitaker, Director, Congressional and Public Relations	Billy Sauls, <i>Assistant Inspector General</i> Ronald Stith, <i>Deputy Assistant Inspector General</i>	(703) 248-2300	Speakers request audience of at least 100 attendees. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call speaker directly.
Business Protection/Field Liaison	Laura Whitaker, Director, Congressional and Public Relations	Dan O'Rourke, <i>Deputy Assistant Inspector General</i>	(703) 248-2300	Speakers request audience of at least 100 attendees. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call speaker directly.
Coding Accuracy Support System (CASS)	National Customer Service Center	Angela White will arrange all speakers.	(901) 681-4525	Speakers request audience of at least 200 attendees. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call speaker directly.
Computer Intrusion	Laura Whitaker, Director, Congressional and Public Relations	Howard Cox, <i>Director</i>	(703) 248-2164	Speakers request audience of at least 100 attendees. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call speaker directly.
Computers in the USPS Field Office		Contact District IT Manager		
Computerized Delivery	National Customer	Angela White will arrange all speakers.	(901) 681-4525	Speakers request audience of at least 200 attendees. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call speaker directly.

Sequence	Service Center			will be made on speaker availability and a case-by-case basis. Call speaker directly.
CONFIRM®	Helen R. Stevens, Administrative Assistant (703) 292-3549	Richard H. Arvonio, <i>Manager, Product Mgmt</i> Susan Campbell, <i>Mgr, Prod. Mgmt - Letters</i> George T. Hurst, <i>Mgr, Prod. Mgmt. - Flats</i>	Helen Stevens will arrange all speakers	Speaker audience of at least 100 attendees. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call office liaison for case-by-case evaluation.
CONFIRM®	Contact Speaker directly	Paul Bakshi, <i>Business Program Manager</i>	(703) 292-3671	Speaker audience of at least 100 attendees. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call office liaison for case-by-case evaluation.
Core Product Management and Development Strategies Product Enhancements New Product Development Intelligent Mail Revenue Growth Letter-Mail Strategies Flat-Mail Strategies Special (Value-Added) Services	Helen R. Stevens, Administrative Assistant (703) 292-3549	Richard H. Arvonio, <i>Manager, Product Mgmt</i> Susan Campbell, <i>Mgr, Prod. Mgmt - Letters</i> George T. Hurst, <i>Mgr, Prod. Mgmt. - Flats</i>	Helen Stevens will arrange all speakers	Speaker audience of at least 100 attendees. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call office liaison for case-by-case evaluation.
Delivery Sequence File (DSF)	National Customer Service Center	Angela White will arrange all speakers.	(901) 681-4525	Speakers request audience of at least 200 attendees. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call speaker directly.
Demographics of the Mail	Call Speaker Directly	Malcolm C. Harris Sr., <i>Mgr., Demand Forecasting &amp; Economic Analysis</i> OR Grady B. Foster, <i>Manager, Financial Forecasting</i>	(202) 268-3650  (202) 268-2670	
Direct Marketing	Helen R. Stevens, Administrative Assistant (703) 292-3549	Richard H. Arvonio, <i>Manager, Product Mgmt</i> Susan Campbell, <i>Mgr, Prod. Mgmt - Letters</i> George T. Hurst, <i>Mgr, Prod. Mgmt. - Flats</i>	Helen Stevens will arrange all speakers	Speaker audience of at least 100 attendees. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call office liaison for case-by-case evaluation.
Direct Marketing	Contact Speaker directly	Vincent DeAngelis, <i>Mgr, New Business &amp; Account Acquisition</i>	(703) 292-3731	Speaker audience of at least 100 attendees. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call office liaison for case-by-case evaluation.
E-Business	Laura Whitaker, Director, Congressional and Public Relations	Norman Hancock, <i>Assistant Inspector General</i> Donna Edsall, <i>Deputy Assistant Inspector General</i>	(703) 248-2300	Speakers request audience of at least 100 attendees. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call speaker directly.
Economics of Mail	Call Speaker Directly	Malcolm C. Harris Sr., <i>Mgr., Demand Forecasting &amp; Economic Analysis</i> OR Grady B. Foster, <i>Manager, Financial Forecasting</i>	(202) 268-3650  (202) 268-2670	
FastForward	National Customer Service	Angela White will arrange all speakers.	(901) 681-4525	Speakers request audience of at least 200 attendees. Engagements at smaller gatherings will be made on speaker availability and a case-

	Center			by-case basis. Call speaker directly.
Field Liaison	Laura Whitaker, Director, Congressional and Public Relations	Colleen McAntee, <i>Assistant Inspector General, Audit</i> (703) 248-2300 Ronald Merryman, <i>Executive Representative for Field Liaisons</i> (703) 248-2300		Speakers request audience of at least 100 attendees. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call speaker directly
The Future of the Postal Service	Call Speaker Directly	Pat McGee, <i>Manager, Retail Marketing</i> (703) 292-3821		Speaker audience of at least 100 attendees. Opening or Luncheon speaker preferred. Engagements at smaller gatherings, or for individual business sessions, will be made on speaker availability and a case-by-case basis. Call speaker directly.
Government Ethics: Doing Business with the USPS without anyone getting in trouble	Call Speaker Directly	Wendy A. Hocking, <i>Chief Counsel Ethics &amp; Federal Requirements</i> (202) 268-6346		
Implementation and Outreach – Technical Speaker’s Bureau	Jamie McHenry, Customer Service Support Analyst	Jamie McHenry will arrange for technical speakers.* (703) 292-3722*		Requests for speakers should be made to Jamie McHenry via Email as follows: * <a href="mailto:jmchenry@email.usps.gov">jmchenry@email.usps.gov</a>
Information Platform	Call Speaker Directly	Pat Giles, <i>Office Administrator</i> (202) 268-5478 Jeff Freeman, <i>Manager, IP Planning and Integration</i> (202) 268-2922.		
Inspection Service and its Mission	Call Speaker Directly	Click here for name and phone number of <a href="#">Postal Inspector</a> nearest you. (202) 268-2922		Speaker audience of at least 50 attendees. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call speaker directly.
Inspector General's Office	Laura Whitaker, Director, Congressional and Public Relations	Karla Corcoran, <i>Inspector General</i> (703) 248-2300 Sylvia Owens, <i>Deputy Inspector General</i>		Speakers request audience of at least 100 attendees. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call speaker directly
Internal Business	Laura Whitaker, Director, Congressional and Public Relations	Kirt West, <i>Assistant Inspector General</i> (703) 248-2300 Wayne Goleski, <i>Deputy Assistant Inspector General</i>		Speakers request audience of at least 100 attendees. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call speaker directly
Legal Issues	Laura Whitaker, Director, Congressional and Public Relations	Ronnie Wainwright, <i>Deputy Counsel</i> (703) 248-2300 Thomas Coogan, <i>General Counsel</i>		Speakers request audience of at least 100 attendees. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call speaker directly
Mail - A Key Business Driver	Call Speaker Directly	Pat McGee, <i>Manager, Retail Marketing</i> (703) 292-3821		Speaker audience of at least 100 attendees. Opening or Luncheon speaker preferred. Engagements at smaller gatherings, or for individual business sessions, will be made on speaker availability and a case-by-case basis. Call speaker directly.
Mail Preparation and Standards* - Technical Speaker’s Bureau	Jamie McHenry, Customer Service Support Analyst*	Jamie McHenry will arrange for technical speakers.* (703) 292-3722*		Requests for speakers should be made to Jamie McHenry via Email as follows: * <a href="mailto:jmchenry@email.usps.gov">jmchenry@email.usps.gov</a>

Market for Bill, Statements, & Payments	Call Speaker Directly	Malcolm C. Harris Sr., <i>Mgr., Demand Forecasting &amp; Economic Analysis</i> OR Grady B. Foster, <i>Manager, Financial Forecasting</i> Greg Whiteman, <i>Mgr, Market Research</i>	(202) 268-3650  (202) 268-2670  (703) 292-3850	Speakers request audience of at least 100 attendees. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call speaker directly.
Move Update	National Customer Service Center	Angela White will arrange all speakers.	(901) 681-4525	Speakers request audience of at least 200 attendees. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call speaker directly.
National Change of Address (NCOA)	National Customer Service Center	Angela White will arrange all speakers.	(901) 681-4525	Speakers request audience of at least 200 attendees. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call speaker directly.
New Core Product Services	Helen R. Stevens, Administrative Assistant (703) 292-3549	Richard H. Arvonio, <i>Manager, Product Mgmt</i> Susan Campbell, <i>Mgr, Prod. Mgmt - Letters</i> George T. Hurst, <i>Mgr, Prod. Mgmt. - Flats</i>	Helen Stevens will arrange all speakers	Speaker audience of at least 100 attendees. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call office liaison for case-by-case evaluation.
New Core Product Services	Contact Speaker directly	Vincent DeAngelis, <i>Mgr, New Business &amp; Account Acquisition</i>	(703) 292-3731	Speaker audience of at least 100 attendees. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call office liaison for case-by-case evaluation.
Omnibus Rate Case Proposals* - Technical Speaker's Bureau	Jamie McHenry, Customer Service Support Analyst*	Jamie McHenry will arrange for technical speakers.*	(703) 292-3722*	Requests for speakers should be made to Jamie McHenry via Email as follows:* <a href="mailto:jmchenry@email.usps.gov">jmchenry@email.usps.gov</a>
Oversight and Business Evaluations	Laura Whitaker, Director, Congressional and Public Relations	Debbie Pettitt, <i>Assistant Inspector General</i>	(703) 248-2300	Speakers request audience of at least 100 attendees. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call speaker directly
Package Services	Call Speaker Directly	James Cochrane, <i>Mgr. Package Services, Product Development, Arlington, VA</i>  Sharon Daniel, <i>Mgr. Product Development, Arlington, VA</i>	(703) 292-4111  (703) 292-3667	Speaker audience of at least 100 attendees. Opening Session or Luncheon Speaker requested. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call speaker directly
The Postal Store: Our First True eCommerce Site	Call Speaker Directly.	Norman Cloher, <i>Manager, Online Services, Washington, DC</i>	(202) 268-6550	Speaker audience of at least 100 attendees. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call speaker directly.
Pricing & Classification* - Technical Speaker's Bureau	Jamie McHenry, Customer Service Support Analyst*	Jamie McHenry will arrange for technical speakers.*	(703) 292-3722*	Requests for speakers should be made to Jamie McHenry via Email as follows:* <a href="mailto:jmchenry@email.usps.gov">jmchenry@email.usps.gov</a>
Public Policy - Government Relations Update	Call Speaker Directly	Regina Schofield, <i>Mgr, Govt Relations (for AR, TX, OK, KS, UT, CO, WY, NM, AZ)</i>	(202) 268-3429	
Retail Channel - Implementing the Transformation Plan in Retail Retail - Finding new non-	Call Speaker Directly	Robert J. Sheehan, <i>Manager, Retail, Service and Market Development</i>  Claudia Barnett, <i>Manager, Retail Planning and Development</i>	(703) 292-3739  (703) 292-3980	Speaker audience of at least 100 attendees. Opening Session or Luncheon Speaker requested. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call speaker directly.

traditional retail revenue sources			
Revenue Assurance	Call Speaker Directly	Angelo Wider <i>Manager Finance Administration</i> (202) 268-3278	Speaker audience of at least 100 attendees. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call speaker directly.
Sales Revenue Generation	Call Speaker Directly	Vincent DeAngelis, <i>Mgr, New Business &amp; Account Acquisition</i> (703) 292-3731	Speaker audience of at least 100 attendees. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call speaker directly.
Social Awareness Stamps/Program	Contact Speaker Directly	David Failor, <i>Manager, Community Relations</i> (202) 268-8566 <a href="mailto:dfailor@email.usps.gov">dfailor@email.usps.gov</a>	Speaker requests audience of at least 100 attendees. Engagements at smaller gatherings will be made on speaker's availability and a case-by-case basis. Call/email speaker directly.
Stamp Program Publicity	Contact Speaker Directly	David Failor, <i>Manager, Community Relations</i> (202) 268-8566 <a href="mailto:dfailor@email.usps.gov">dfailor@email.usps.gov</a>	Speaker requests audience of at least 100 attendees. Engagements at smaller gatherings will be made on speaker's availability and a case-by-case basis. Call/email speaker directly.
State of the Economy	Call Speaker Directly	Malcolm C. Harris Sr., <i>Mgr., Demand Forecasting &amp; Economic Analysis</i> (202) 268-3650 OR Grady B. Foster, <i>Manager, Financial Forecasting</i> (202) 268-2670	
USPS and the Internet		Contact District IT Manager	
USPS Community Outreach Efforts	Contact Speaker Directly	David Failor, <i>Manager, Community Relations</i> (202) 268-8566 <a href="mailto:dfailor@email.usps.gov">dfailor@email.usps.gov</a>	Speaker requests audience of at least 100 attendees. Engagements at smaller gatherings will be made on speaker's availability and a case-by-case basis. Call/email speaker directly.
The Value Chain	Call Speaker Directly	Vincent DeAngelis, <i>Mgr, New Business &amp; Account Acquisition</i> (703) 292-3731	Speaker audience of at least 100 attendees. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call speaker directly.
The Value Chain	Call Speaker Directly	Greg Whiteman, <i>Mgr, Market Research</i> (703) 292-3850	Speaker audience of at least 100 attendees. Engagements at smaller gatherings will be made on speaker availability and a case-by-case basis. Call speaker directly.
The Power of the Postal Customer Councils	Call Speaker Directly	Marty Emery, <i>Manager, Customer and Industry Marketing</i> (202) 268-2469	Speaker audience of at least 100 attendees. Opening or Luncheon speaker preferred. Engagements at smaller gatherings, or for individual business sessions, will be made on speaker availability and a case-by-case basis. Call speaker directly.