



Please respond as soon as possible!

Message from the Vice President of Customer Experience:

Dear Customer:

You have been selected to participate in the U.S. Postal Service Customer Experience Survey. Your responses play a critical role in helping improve service in your area.

Please take a few minutes to help us by answering a couple of questions about the delivery service you recently received.

There are three options to take the survey:

1.

OR

2. Call: 1-866-320-1249 (*open 24/7*)

OR

3. Scan the QR code →



Sincerely,

A handwritten signature in black ink that reads "Marc D. McCrery".

Marc D. McCrery

Vice President, Customer Experience

If you need help with this survey, please send an email to postalexperience@inmoment.com. We can only respond to questions about the survey.