

United States Postal Service Click-N-Ship®: Label Creation User Guide

Last Updated – September 30th, 2025

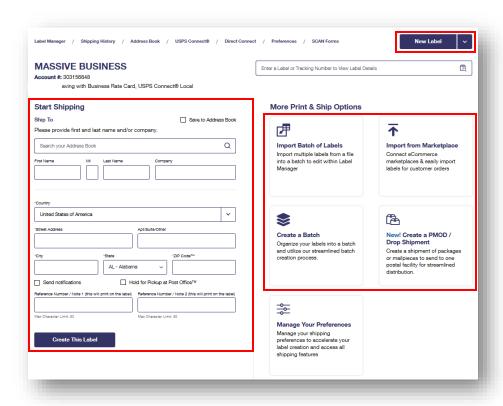
*Please note that this guide will be continuously updated.

Label Creation Overview

Click-N-Ship® is specifically designed to allow business and personal account customers to more effectively and efficiently create, pay, and print their domestic and international labels. For more information on the Click-N-Ship® application, see <u>Click-N-Ship® - The Basics</u>.

Click-N-Ship® offers four label creation methods:

- 1) **Create a Single Label**: create individual labels manually with our Classic or Quick-Flow label creation process.
- 2) **Create a Batch:** organize your labels into a batch and utilize our streamlined multi-label creation process.
- 3) **Import Labels:** import multiple labels via File Upload or an Online Marketplace and continue editing in Label Manager.
- 4) **Start From Address Book:** start multiple labels in Label Manager by Bringing in addresses from your Address Book.
- 5) **Create a Drop Shipment (Business Users Only):** create a shipment of packages or mailpieces to send to one postal facility for streamlined distribution.



This user guide will cover all the **Label Creation Methods** available within the Click-N-Ship® application and will serve as a step-by-step guide on how to use them. To begin, proceed to the next page and review the Table of Contents. Thank you for choosing USPS® for your packing and shipping needs!

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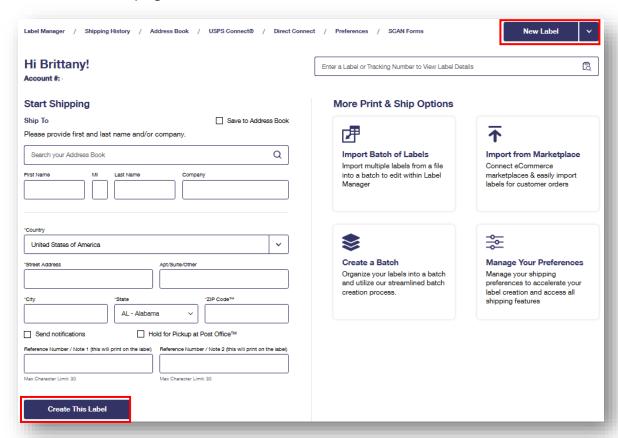
Create a Single Label (Classic View)

Create individual labels manually with our improved classic label creation process.

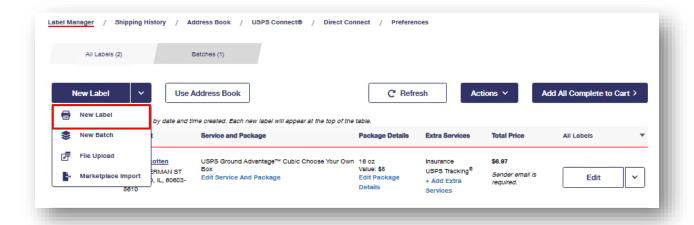
Domestic Label

Create a domestic label for a single recipient following the steps below.

- 1) Begin Single Label Creation Process Two Options
 - a) **Option 1:** Click on **Create This Label** located on the landing page or **New Label** in the top right corner.



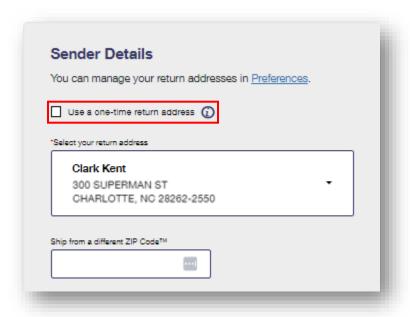
b) Option 2: Click on New Label located on the Label Manager page.



2) Enter Sender Details

The Sender Details section is pre-populated by default based on the address associated with your account. To change or update this default address, refer to the Preferences tab located at the top of the landing page.

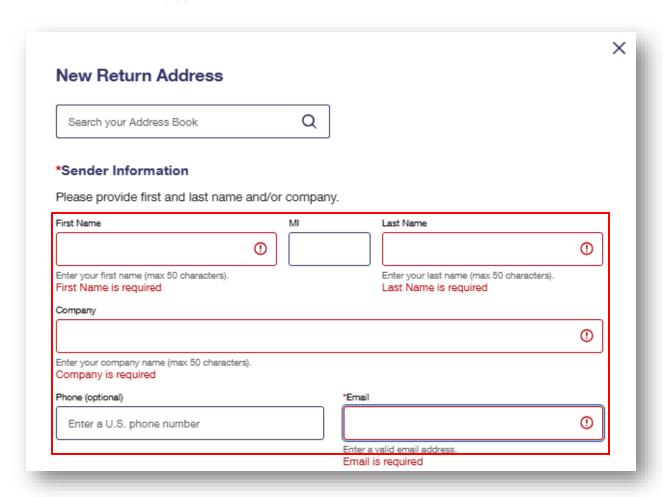
a) To utilize a one-time return address, select the **Use a one-time return address** checkbox.



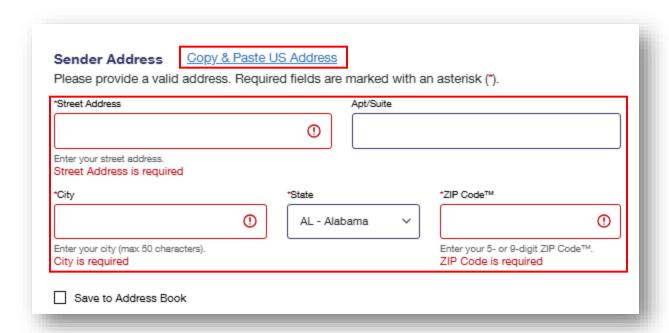
- b) If the **Use a one-time return address** is selected, a **New Return Address** modal will be displayed.
 - To pre-populate the sender's information from a saved contact in your Address Book, enter the contact's name in the **Search your Address Book** text field and select the suggested contact.



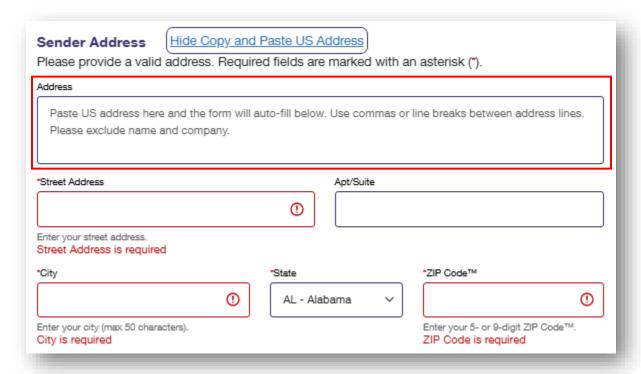
ii. **Sender Information**: enter the sender information in the **required*** text fields.



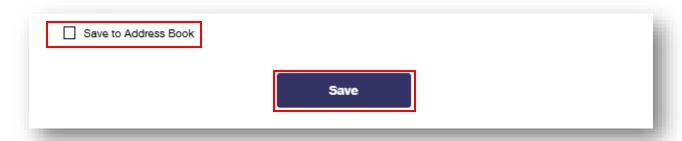
- iii. **Sender Address (option 1):** manually enter the sender address in the **required*** text fields.
- iv. **Sender Address (option 2):** enter the sender address in the **required*** text fields by utilizing our new **Copy & Paste** feature. Note, this feature is only available for US Domestic Addresses and does not support International Addresses.



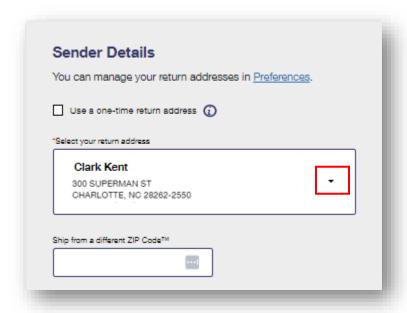
v. If the **Copy & Paste US Address** feature was selected an empty text box will expand. Once the address is copied & pasted into the textbox, the address details will automatically populate in the respective street address, city, and zip code text fields as needed.



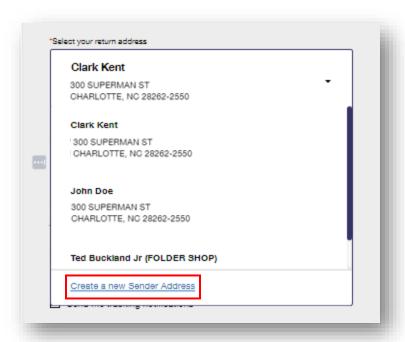
- vi. To save the sender's information to your Address Book, select the **Save to Address Book** checkbox.
- vii. Once the sender's information is entered and you are ready to proceed, select **Next.**



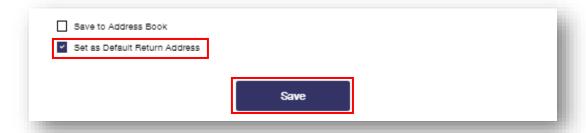
c) To utilize a previously saved return address, select the toggle down located under the **Select your return address** section, and select an address from the list.



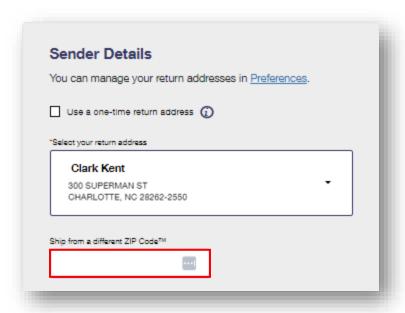
i. Once selected, will also be able to create a new return address by selecting the **Create a new Sender Address** hyperlinked option.



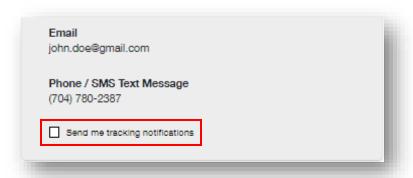
- d) If the **Create a new Sender Address** option was selected, a **New Return Address** modal will be displayed.
 - i. Refer to the Edit Sender Details (Classic View) section of the Click-N-Ship® User Guide to view the step on how to enter the sender details.
 - ii. To set the sender information as your default return address, select the **Set** as **Default Return Address** checkbox.
 - Once the sender's information is entered and you are ready to proceed, select Next.



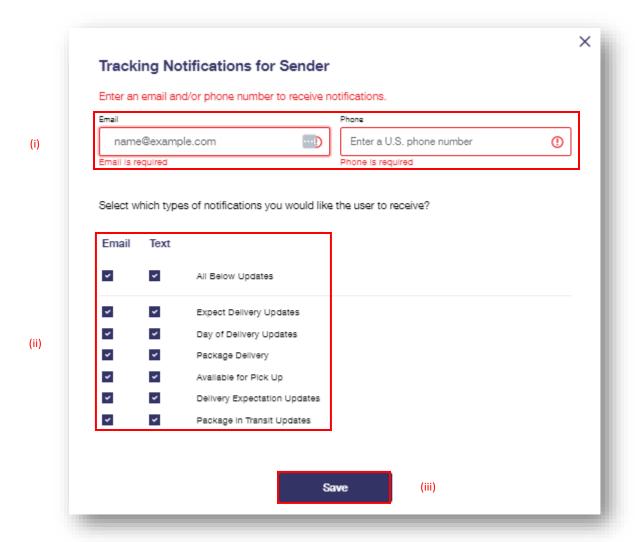
e) If you are shipping from a different ZIP Code™ than the ZIP Code™ indicated in your Return Address, please enter the correct shipping from ZIP Code™ in the **Ship from** a different ZIP Code™ field (e.g.: I am shipping items out of a warehouse in Washington, DC, but items should be returned to my location in New York. I would indicate I am shipping from Washington DC).



f) To opt into Sender Tracking Notifications, select the **Send me tracking notifications** checkbox.



- g) Once the **Send Me Tracking Notifications** checkbox is selected, a **Tracking Notifications for Sender** modal will be displayed.
 - i. Enter the desired email in the **Email** text field or the phone number in the **Phone** text field. (note, international phone numbers are currently not supported by the Click-N-Ship® application).
 - ii. Select the **Type of Notifications** that you want to receive.
 - iii. Select Save to save these changes.



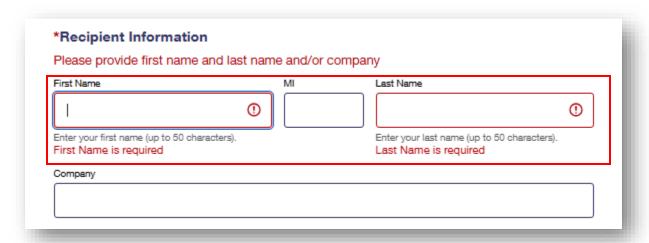
3) Enter Recipient Details

Within the Click-N-Ship® application, you have the capability to either enter the recipient details manually or select an address from your Address Book.

- a) To pre-populate the recipient information from a saved contact in your Address Book, enter the contact's name in the **Search your Address Book** text field and select the suggested contact.
 - i. To be redirected to your Address Book, select the **Manage Address Book** hyperlink.



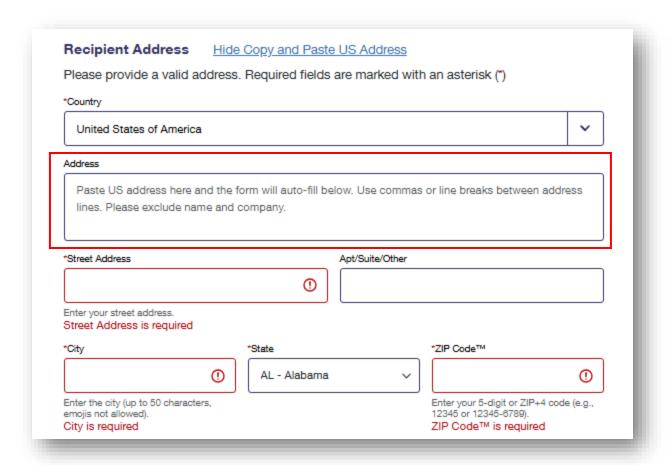
b) **Recipient Information:** manually enter the recipient's information in the **required*** text fields.



- c) Recipient Address (Option 1): manually enter the recipient's information in the required* text fields.
- d) Recipient Address (option 2): enter the recipient address in the required* text fields by utilizing our new Copy & Paste feature. Note, this feature is only available for US Domestic Addresses and does not support International Addresses.



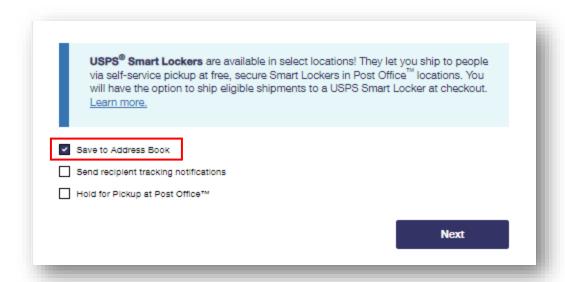
i. If the Copy & Paste US Address feature was selected an empty text box will expand. Once the address is copied & pasted into the textbox, the address details will automatically populate in the respective street address, city, and zip code text fields as needed.



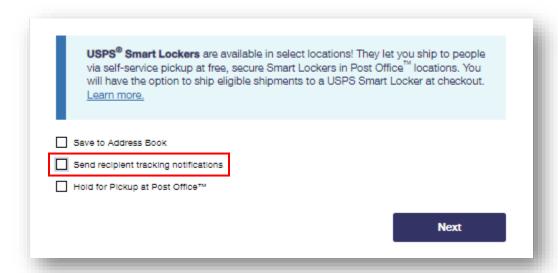
- e) Reference Number(s): to have reference numbers or notes listed on your label, enter the reference numbers or notes in the Reference Number / Note 1 and Reference Number / Note 2 text fields.
 - i. **Note:** the reference numbers / notes will be printed on the label and have a maximum character limit of 30 characters



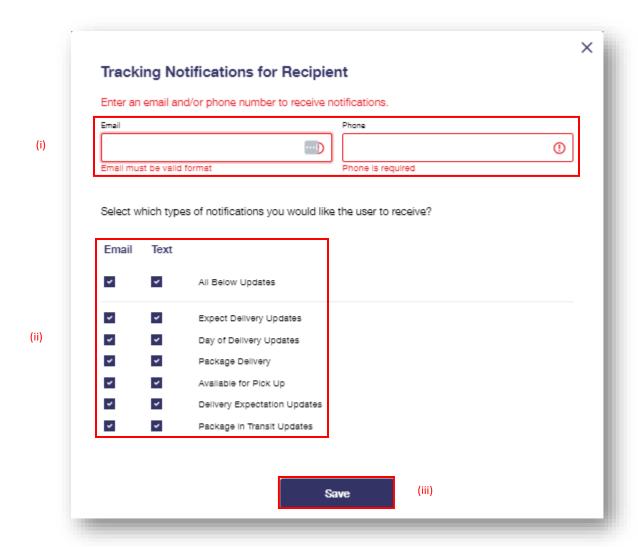
- f) Save to Address Book (optional): if the recipient information that you entered is new and you would like to save it as a contact in your Address Book, select the Save to Address Book checkbox.
 - i. Note, the contact information will only be saved to the Address Book once the label is either saved to your Label Manager or added to the Label Cart.



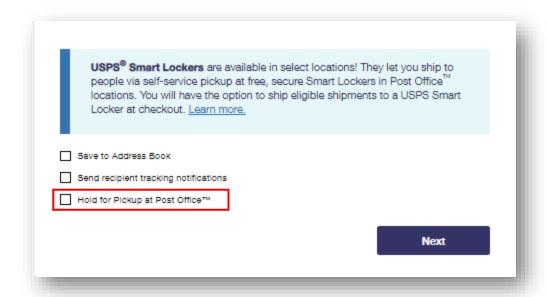
- g) Send Recipient Tracking Notifications (optional): if you would like the recipient to receive text or email notifications about the package, select the Send recipient tracking notifications checkbox.
 - i. Note, the recipient will receive a notification from USPS® asking them if they would like to opt-in to tracking notifications.



- ii. Once selected, a **Tracking Notifications for Recipient** modal will be displayed where you will be required to enter the recipient phone number and / or email (note, international phone numbers are currently not supported by the Click-N-Ship® application).
- iii. Select the Type of Notifications that you want to the recipient to receive.
- iv. Select Save to save these changes.



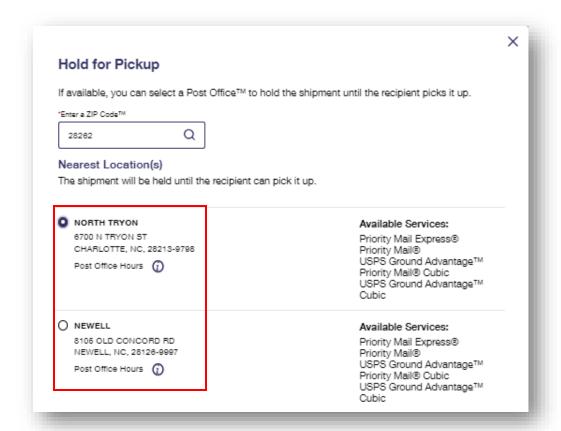
h) Hold for Pickup at Post Office™ (optional): if you would like to have your package held at a designated Post Office™ location for pickup, select the Hold for Pickup at Post Office™ checkbox.



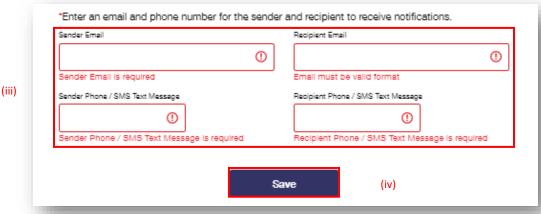
i. Once selected, a **Hold for Pickup** modal will be displayed. To find the nearest Post Office™ location available for pickup, Enter the desire Zip Code™ in the **Enter the ZIP Code™** text field.



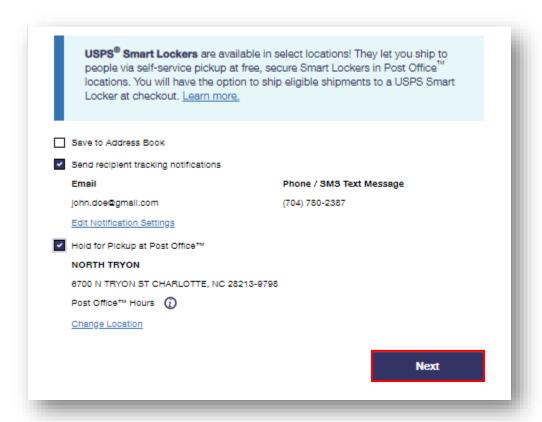
ii. Select the desired **Post Office™** from one of the options displayed.



- iii. To receive **text and / or email notifications** to notify you or the recipient that the package is ready for pickup, enter the email and / or phone number in the respective text fields.
- iv. Select Save to proceed to the next step.



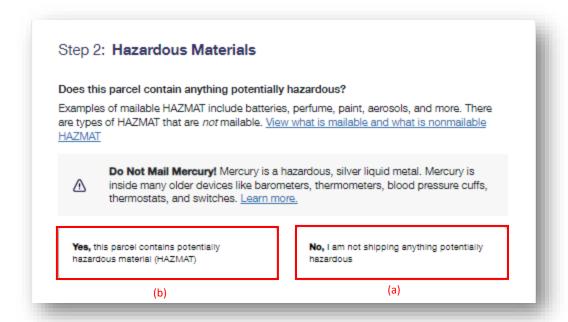
i) **Confirm Sender and Recipient Details:** once the sender and recipient details are entered and you are ready to proceed to the next section, select **Next** (Note, you will not be able to proceed to the next section unless this is selected).



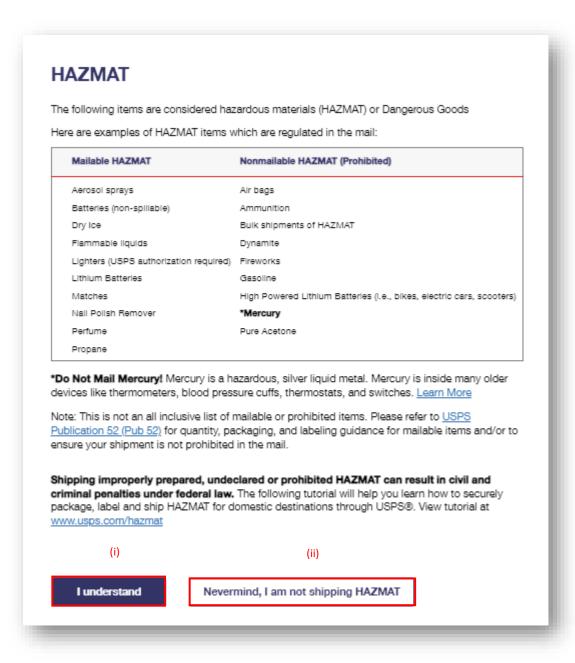
4) Select Hazardous Material Type

Does this package contain anything potentially hazardous? Examples of mailable HAZMAT include batteries, perfume, paint, aerosols, and more. There are types of HAZMAT that are *not* mailable. To view a detailed list of HAZMAT examples, select 'View examples of mailable and nonmailable hazardous material.

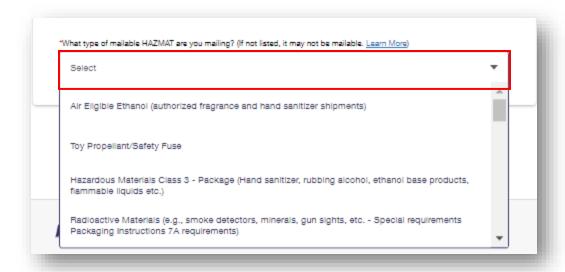
- a) If your package DOES NOT contain anything potentially hazardous, select 'No, I am not shipping anything potentially hazardous' and you will be directed to the next section.
- b) If your package DOES contain anything potentially hazardous, select 'Yes, this parcel contains potentially hazardous materials (HAZMAT)'.



- Once selected, a HAZMAT modal will be displayed. Read through the list of Mailable and Nonmailable HAZMAT types, and select I understand to proceed with selecting a category type.
- ii. If you are not shipping a HAZMAT material and would like to go back to the previous page, select **Nevermind, I am not shipping HAZMAT.**

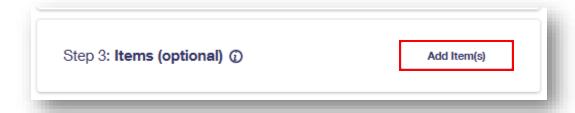


iii. Select the **HAZMAT type** from one of the options listed in the dropdown.

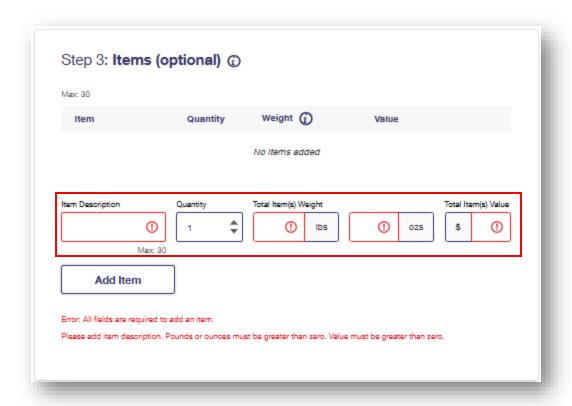


5) Enter Items Information (optional)

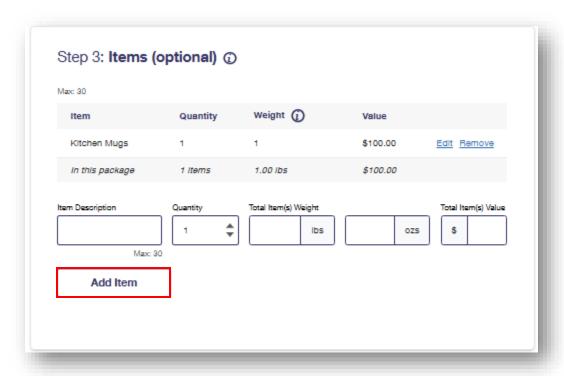
a) This **Items** section is optional for domestic packages and only required for packages that require a Customs Form (such as *International or military based addresses*). To enter your items information, select **Add Item(s)**.



b) Once selected, the section will expand. Enter the item information in the required fields.

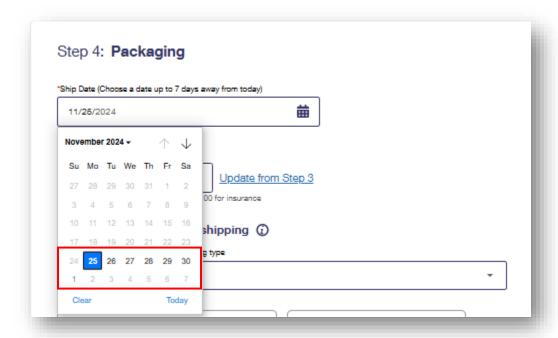


c) Select Add Item to save the item information.

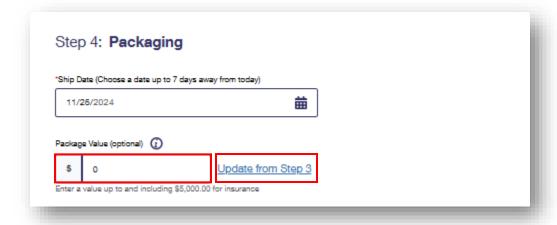


6) Select Packaging

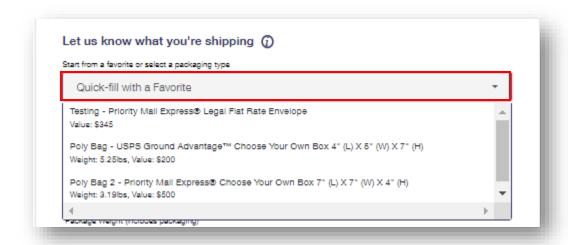
a) **Ship Date:** select the **date** that you would like the package to ship (you may now select a date up to 7 days from today).



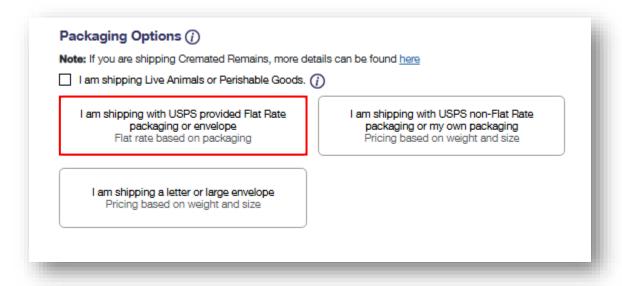
b) **Package Value (optional):** manually enter a package value up to and including \$5,000.00 for insurance or select **Update from Step 3** to auto populate the package value that you entered in Step 3: Items (if applicable).



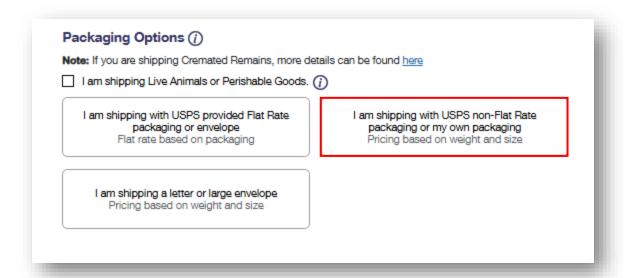
- c) **Package Type:** select a USPS package type from the two options available (Flat Rate Packaging or Choose Your Own Packaging).
 - If you would like to quickly fill in the package information with a saved favorite package type (via Preferences), select the Quick-fill with a Favorite dropdown.



d) USPS® Flat Rate Packaging: If I am shipping with USPS® Flat Rate Packaging is selected, you will be directed to the next step (Step 4: Services).



e) Custom Packaging: If I am shipping with USPS Non-Flat Rate packaging or my own packaging is selected, you will be required to enter the following Package Details:



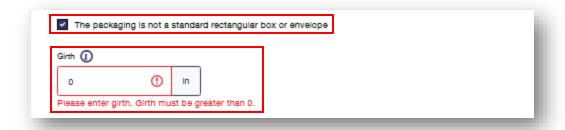
 i. Package Weight: manually enter the package weight or select Update from Step 3 to auto populate the package weight that you entered in Step 3: Items (if applicable).



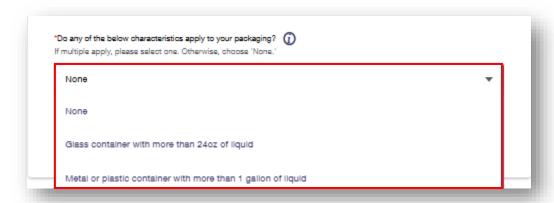
ii. **Package Dimensions:** manually enter the package dimensions. Note, if HAZMAT was selected, only Choose your Packaging will be available.



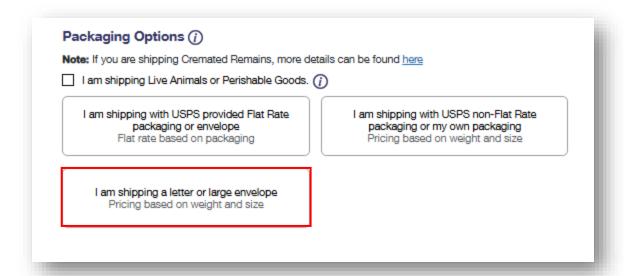
iii. **Girth:** If your package isn't a standard rectangular box or envelope, select **the packaging is not a standard rectangular box or envelope** checkbox and enter the **Girth.**



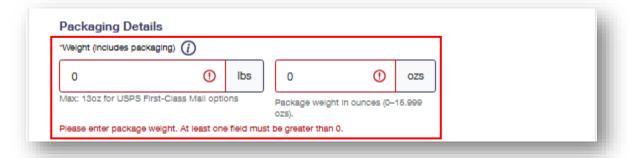
iv. **Non-Machinable Items**: If your package is a **nonmachinable** item (an item that is lumpy, rigid, or square/oddly shaped that can't go through automated sorting machines and need special handling), select the **Characterstic** that best describes your package from the dropdown.



- f) Letter or Large Envelope: If I am shipping a letter or large envelope is selected, you will be required to enter the following Package Details:
 - Note: Letters and Large Envelope Packaging is <u>not eligible</u> for the USPS Smart Locker Service, Hold for Pickup Service, or the USPS Label Broker printing option.

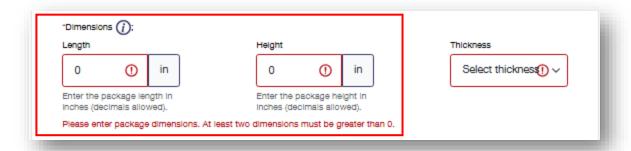


ii. Letter or Envelope Weight: manually enter the letter or envelope. Note, the maximum weight for letter-size pieces is 3.5 ounce and the maximum weight for large envelopes is 13 ounces.

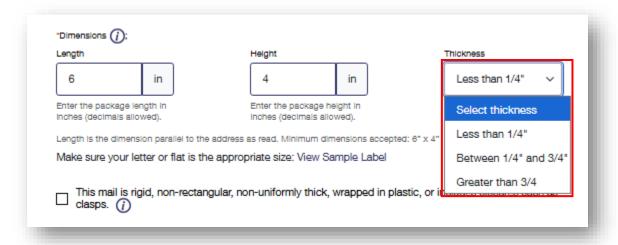


- iii. Letter or Envelope Length: manually enter the letter or envelope length.

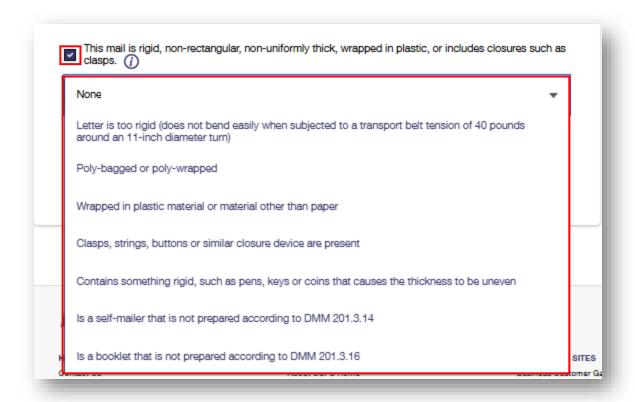
 Note, the minimum size limit for letters and envelopes in Click-N-Ship is 6" x
- iv. Letter or Envelope Height: manually enter the letter or envelope height. Note, the maximum size for letters is 11-1/2" x 6-1/8" x 1/4" thick and the maximum size for large envelopes is 15" x 12" x 3/4" thick.



v. Letter or Envelope Thickness: select a thickness option from the Thickness Dropdown. Note, when a piece of First-Class Mail exceeds any one of the maximum measurements of a letter, it will be classified and priced as a large envelope (flat) and when a First-Class Mail item exceeds any one of the maximum measurements of a large envelope, it will be classified and priced as a package (parcel).



vi. **Non-Standard First-Class Mail:** if the mail is rigid, non-rectangular, non-uniformly thick, wrapped in plastic, or includes closures such as clasps, select a characteristic from the **dropdown.**

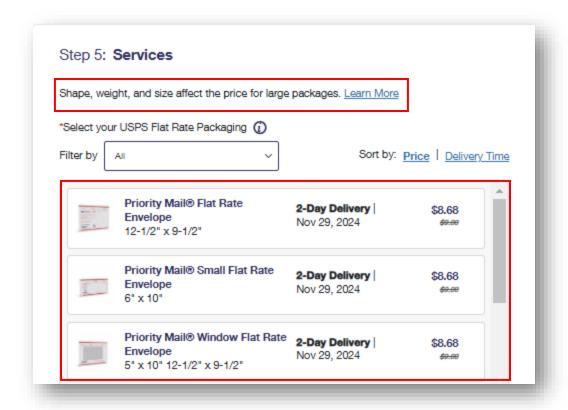


vii. Select Save & Get Rates to proceed to the next step.

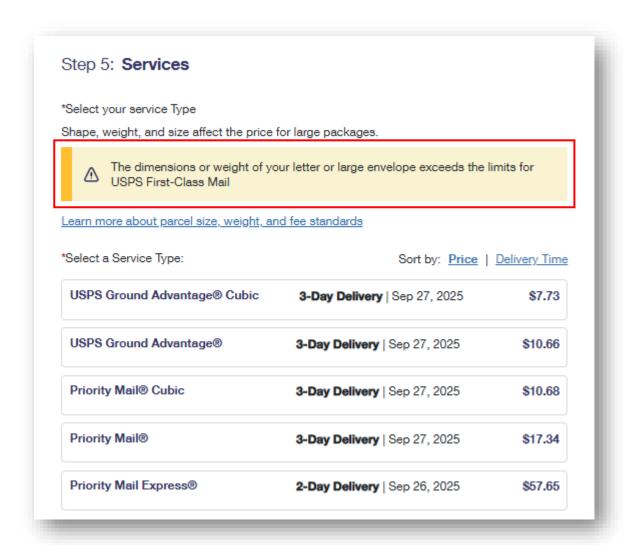


7) Select Service Type

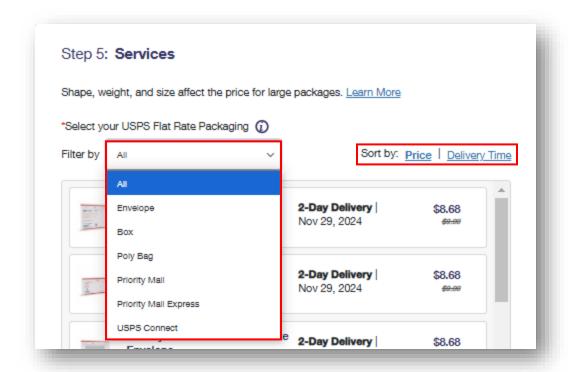
a) Services: based off the Package Type (USPS Flat Rate, Custom Packaging, or Letters & Envelopes) that was previously selected, a specific list of available Service Types will be listed in this section. Note, the Shape, weight, and size affects the price for large packages. To learn more about this, select Learn More.



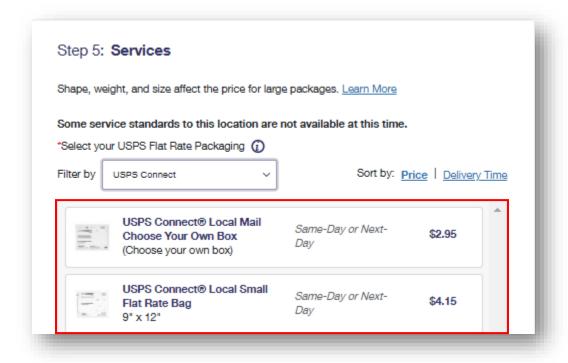
i. If you previously selected Letter or Envelope package type, and if the dimensions or weight **exceeded** the First-Class Mail service type limits, a **yellow warning message** will be displayed along with a list of other service options available for your package.



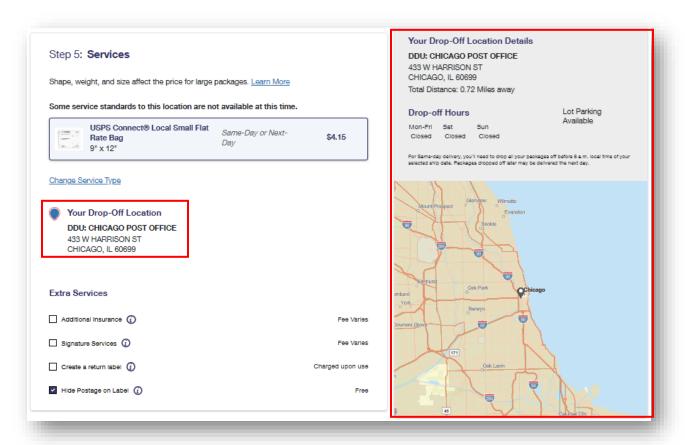
b) Filter / Sort By: to more easily view all the available Service types, you can Filter by Type or Sort by Price and / or Delivery Time.



c) If your address is eligible for the **USPS Connect® Local** Service Types, it will be displayed here. Eligibility is determined by the sender and recipient address entered in step 1.

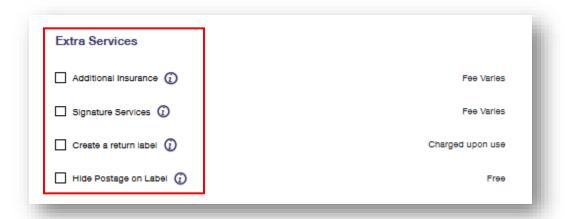


d) If a **USPS Connect**® **Local** Service Type is selected, a nearby drop-off location will be displayed (note, drop-off locations that are displayed are determined by the sender address entered in step 1).



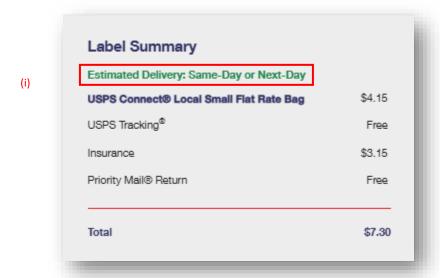
8) Select Extra Service(s)

- a) Once the Service Type if selected, you will be able to select and add Extra Services. To add an extra service, select the checkbox of the interested extra service and choose an Extra Service Type.
 - i. Note, the extra services listed will vary depending on the service and package type that was selected.



9) Review Label Summary

- a) Refer to the **Label Summary** to get a summary of your label order. The Label Summary will be a grey box located at the top right of the page.
 - i. Note, you will now see an estimated delivery date in green.



10) Add Label to Cart or Save Label to Label Manager

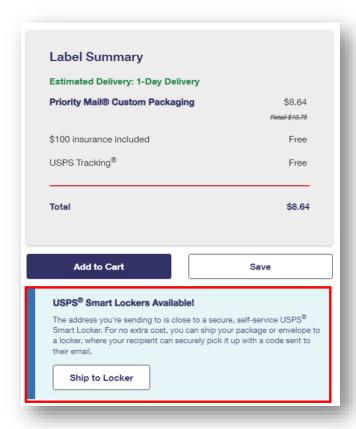
- a) If all the required information is correct and you would like to add the label(s) to the Label Cart and proceed to payment, select **Add to Cart**.
- b) If all the required information is correct and you would like to save your label to your Label Manager, select **Save**.
 - ii. Note, you can save at any time if Recipient Details are provided. Saving will allow you to come back to this label later to make any changes prior to purchasing it.



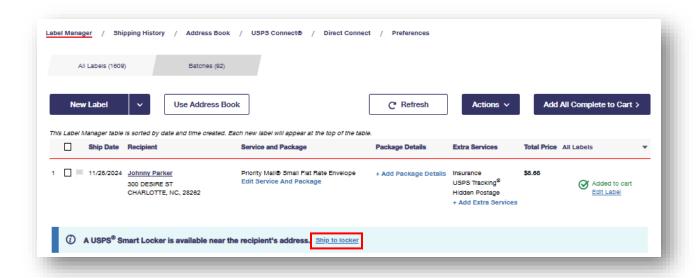
11) Select to Ship to a USPS® Smart Locker (if applicable)

If the address that you are sending to is close to a secure, self-service USPS® Smart Locker, you will be notified via a banner located below the Label Summary of the Single Label Flow or in the Label Manager.

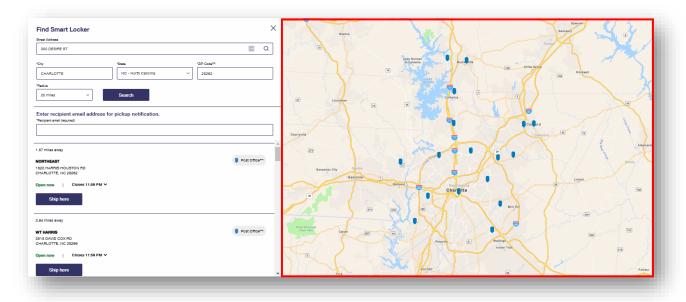
a) Option 1: via Label Cart – after filling out the label information and before adding it to the Label Cart, you will be notified if a USPS* Smart Locker is available near the recipient's address via a banner located below the Label Summary. Select Ship to Locker to continue with shipping your item to a USPS* Smart Locker.



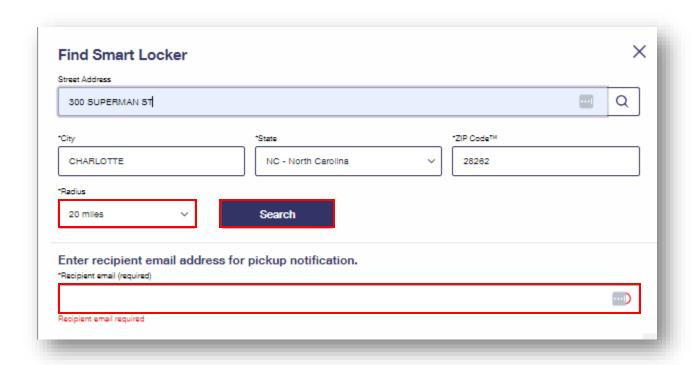
b) **Option 2:** via **Label Manager –** after saving the label to the Label Manager, you will be notified if a USPS® Smart Locker is available near the recipient's address via a banner. If you would like to ship your package to the USPS® Smart Locker, select **Ship to Locker.**



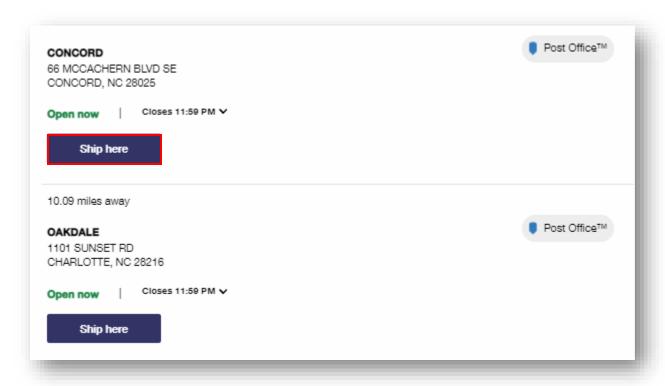
c) Once **Ship to Locker** is selected, you will be redirected to the **Find Smart Locker** modal where you will be able to see the available USPS® Smart Locker locations.



- ii. Select the Radius (5 mi 25 mi) dropdown and then select Search.
- iii. Enter the **recipients email address** so that they can receive a pickup notification.



iv. Choose the USPS® Smart Locker of your choice from the options listed by selecting **Ship Here.**



Domestic Label for Live Animals & Perishable Goods

Create a domestic label to ship Live Animals & Perishable Goods for a single recipient by following the steps below. Please note that you may ship live animals or perishables with select service types for an additional fee. Live Animal and Perishable Handling Fee is charged to cover the additional costs associated with handling and transporting of all live animals and perishables (fruit, meat, etc.)

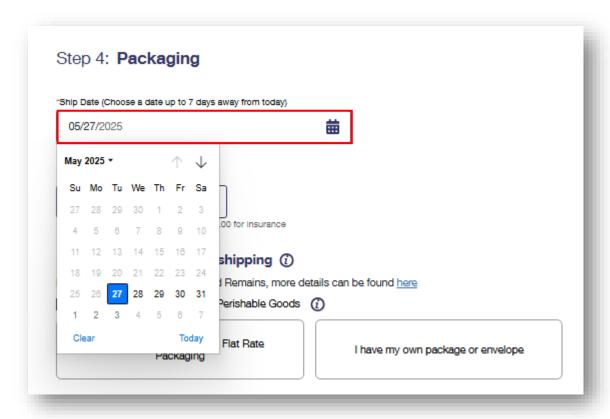
1) Begin Single Label Flow Creation Process

a) Refer to the <u>Create a Single Domestic Label (Classic View)</u> section of the Click-N-Ship® User Guide to view the initial steps on how to create your labels via the Single-Label Flow.

2) Select Packaging

Once on Step 4: Packaging, you will need to complete the following details below:

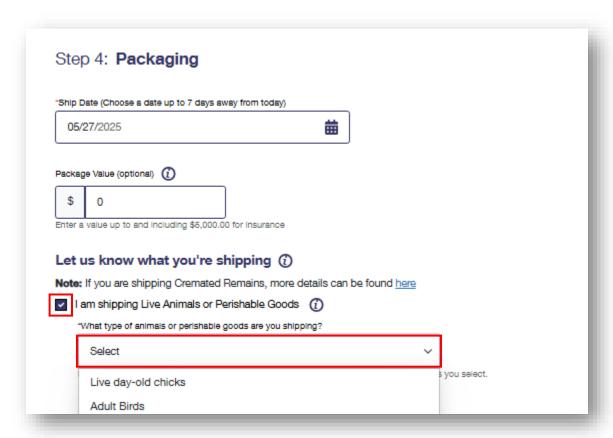
a) **Ship Date:** select the **date** that you would like the package to ship (you may now select a date up to 7 days from today).



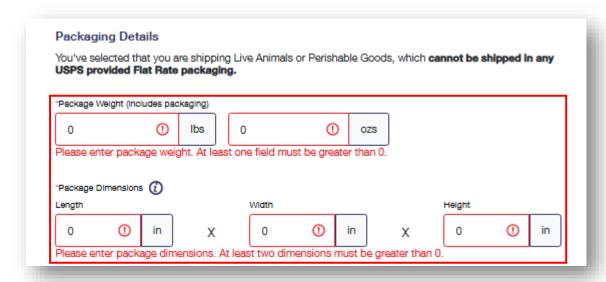
b) **Package Value (optional):** manually enter a package value up to and including \$5,000.00 for insurance.



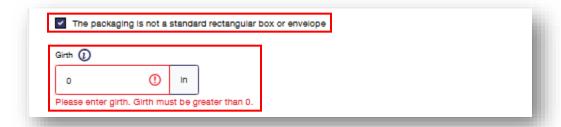
- c) Live Animals & Perishable Goods: if you are shipping Live Animals or Perishable Goods, select the I am shipping Live Animals and Perishable Goods checkbox. Once selected, you will be required to select an Item Type from the dropdown.
 - Note: The Live Animals or Perishable Goods shipping service is not available with HAZMAT and if selected, the Live Animals or Perishable Goods option will be greyed out.



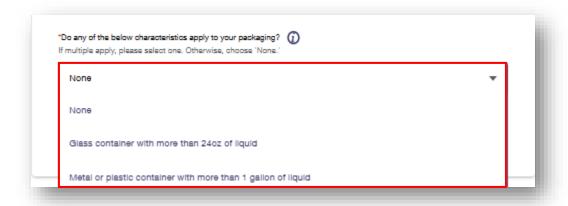
d) Package Details: shipping Live Animals or Perishable Goods cannot be shipped in any USPS provided Flat Rate packaging; therefore, the Custom Packaging will be selected by default, and you will be required to enter the Package Weight and Package Dimensions:



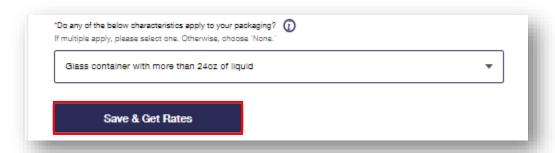
e) **Girth:** If your package isn't a standard rectangular box or envelope, select **the** packaging is not a standard rectangular box or envelope checkbox and enter the **Girth.**



f) Non-Machinable Items: If your package is a nonmachinable item (an item that is lumpy, rigid, or square/oddly shaped that can't go through automated sorting machines and need special handling), select the Characterstic that best describes your package from the dropdown.

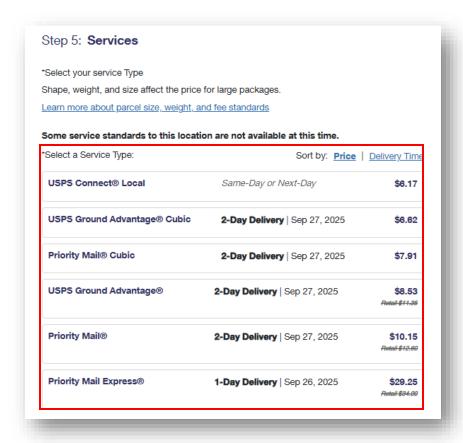


g) Select Save & Get Rates to proceed to the next step.

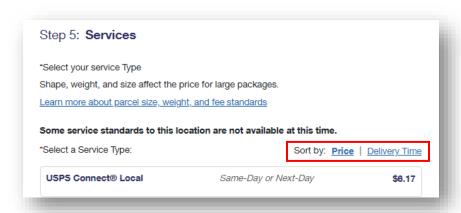


3) Select Service Type

- a) **Services:** based on the Package Type that was previously selected, a specific list of available **Service Types** will be listed in this section.
 - i. **Note:** The Shape, weight, and size affects the price for large packages to learn more about this select the **Learn More** hyperlink.



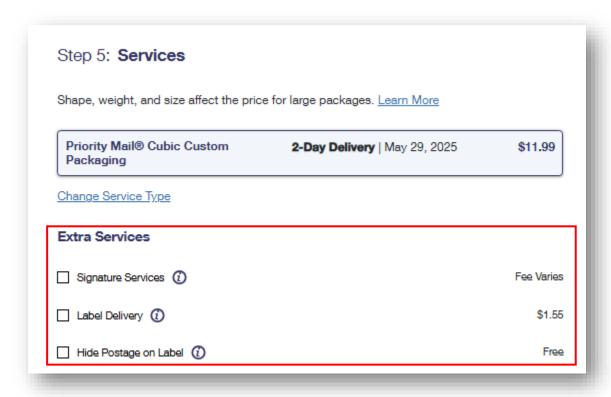
b) **Sort By:** to more easily view all the available Service types, you can **Sort by Price** and / or **Delivery Time**.



4) Select Extra Service(s)

a) Once the Service Type if selected, you will be able to select and add Extra Services.
 To add an extra service, select the checkbox of the interested extra service and choose an Extra Service Type.

i. **Note:** The Cremated Remains and Return Label Extra Services will not be available for Live Animals and Perishable Goods shipments.



5) Review Label Summary

Refer to the **Label Summary** to get a summary of your label order, the extra services selected, and the associated fees for shipping live animals or perishables

a) Live Animal and Perishable Goods Fee(s): Priority Mail Express: \$7.50, Priority Mail: \$15.00, and Ground Advantage: \$7.50. An additional Live Animal Transportation Fee will be charged at \$0.20 per pound for Day Old Poultry for Priority Mail Express and Priority Mail Zones 5-9.

Label Summary	
Estimated Delivery: 2-Day Delivery	
Priority Mail® Cubic Custom Packaging	\$11.99
\$100 insurance included	Free
USPS Tracking®	Free
Live Animal Transportation Fee	\$1.20
Live Animal and Perishable Handling Fee	\$15.00
Total	\$28.19

6) Finalize Single Label Flow Creation Process

a) Refer to the <u>Create a Single Domestic Label (Classic View)</u> section of the Click-N-Ship® User Guide to view the final steps on how to save your label to the Label Manager or add the label to the Label Cart via the Single-Label Flow.

Domestic Label for Free Matter for the Blind (FMB)

Create a domestic label for a single recipient free of postage through our eligible services if you are a qualifying member of the Free Matter for the Blind Program (FMB) by following the steps below.

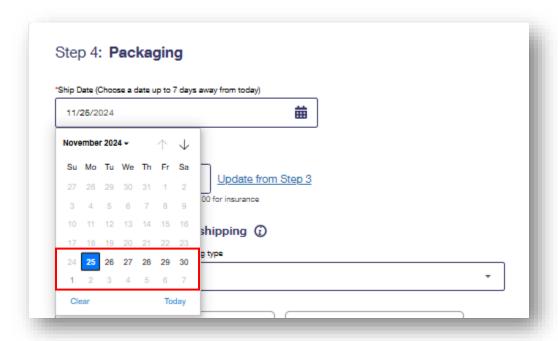
1) Begin Single Label Flow Creation Process

a) Refer to the <u>Create a Single Domestic Label (Classic View)</u> section of the Click-N-Ship® User Guide to view the initial steps on how to create your labels via the Single-Label Flow.

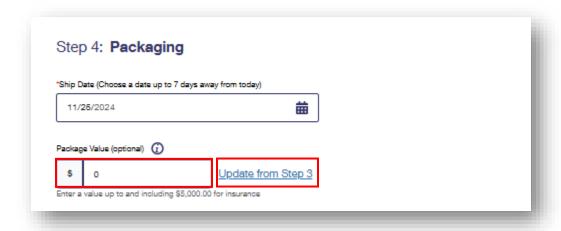
2) Select Packaging

Once on **Step 4: Packaging**, you will need to complete the following details below:

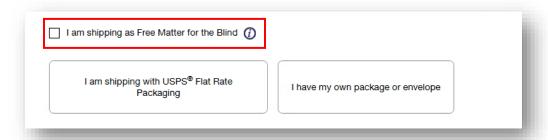
a) **Ship Date:** select the **date** that you would like the package to ship (you may now select a date up to 7 days from today).



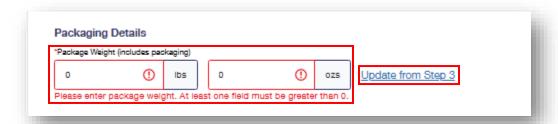
b) **Package Value (optional):** manually enter a package value up to and including \$5,000.00 for insurance or select **Update from Step 3** to auto populate the package value that you entered in Step 3: Items (if applicable).



a) Free Matter for the Blind: if you are a qualifying user of the <u>Free Matter for the Blind</u> (<u>FMB) Program</u>), select the I am shipping as Free Matter for the Blind checkbox to proceed with using the service.



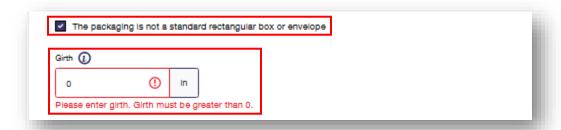
- b) Package Type: Custom Packaging will be selected by default with the Live Animals & Perishable Goods service which you will be required to enter the following Package Details:
 - i. Package Weight: manually enter the package weight or select Update from Step 3 to auto populate the package weight that you entered in Step 3: Items (if applicable).



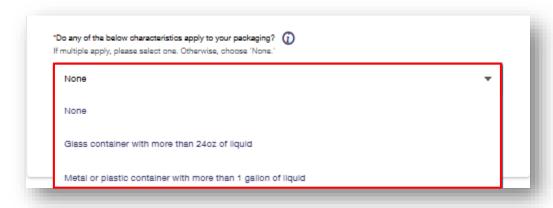
ii. **Package Dimensions:** manually enter the package dimensions. Note, if HAZMAT was selected, only Choose your Packaging will be available.



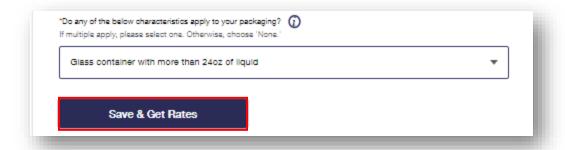
iii. **Girth:** If your package isn't a standard rectangular box or envelope, select **the packaging is not a standard rectangular box or envelope** checkbox and enter the **Girth.**



iv. **Non-Machinable Items**: If your package is a **nonmachinable** item (an item that is lumpy, rigid, or square/oddly shaped that can't go through automated sorting machines and need special handling), select the **Characterstic** that best describes your package from the dropdown.

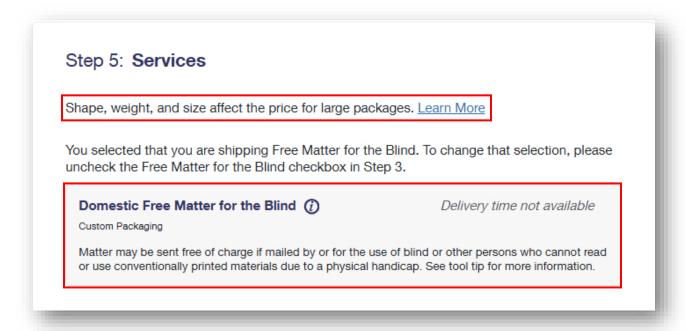


v. Select **Save & Get Rates** to proceed to the next step.



3) Select Service Type

- a) Services: once the Package Details are entered, a *Domestic* Free Matter for the Blind (FMB) Service Type will automatically be selected for you. No further action is required here.
 - i. **Note:** The Shape, weight, and size affects the price for large packages to learn more about this select the **Learn More** hyperlink.



4) Select Extra Service(s)

- a) Once the **Free Matter for the Blind (FMB) Service Type** is selected, you will be able to select and add **Extra Services.** To add an extra service, select the **checkbox** of the interested extra service.
 - i. Note, any extra service selected will NOT be free and MUST be paid.

Extra Services	
Additional Insurance (i)	Fee Varies
☐ Create a return label 🕡	Charged upon use
Hide Postage on Label 🕡	Free

5) Review Label Summary

a) Refer to the **Label Summary** to get a summary of your label order. The Label Summary will be a grey box located at the top right of the page.

Domestic Free Matter for the Blind Choose Your Own Box	Free
USPS Tracking®	Free
Insurance	\$8.25
Priority Mail® Return	Free
Hide Postage on Label	Free

6) Finalize Single Label Flow Creation Process

a) Refer to the <u>Create a Single Domestic Label (Classic View)</u> section of the Click-N-Ship® User Guide to view the final steps on how to save your label to the Label Manager or add the label to the Label Cart via the Single-Label Flow.

Domestic Label for Cremated Remains

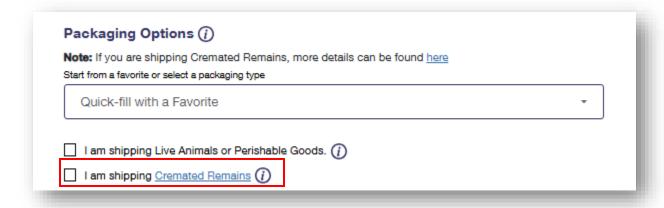
Create a domestic label to ship cremated remains by following the steps below. Please Note, the cremated remains service can only be shipped with **Priority Mail Express** Custom Packaging.

1) Begin Single Label Flow Creation Process

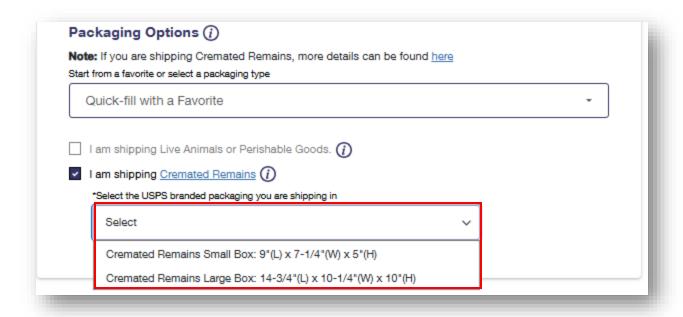
a) Refer to the <u>Create a Single Domestic Label (Classic View)</u> section of the Click-N-Ship® User Guide to view the initial steps on how to create your labels via the Single-Label Flow.

2) Select Cremated Remains

- a) Select the I am shipping Cremated Remains checkbox.
 - i. **Note:** There are no extra fees for shipping Cremated Remains. Cremated Remains may only be shipped using Priority Mail Express® or Priority Mail Express International® services.



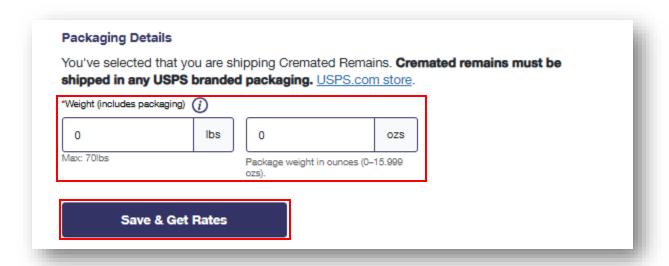
b) Once selected, the **Packaging Details** section will be displayed. Select the USPS **branded packaging** (cremated remains box kit type) you are shipping cremated remains with from the dropdown.



i. Please note that <u>Cremated Remains Priority Mail Express packaging</u> is required for all Cremated Remains shipments.

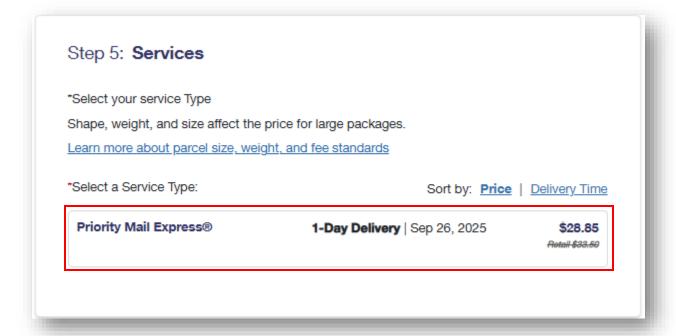


- c) Weight: enter the required Package Weight.
- d) Select Save & Get Rates to proceed to the next step.



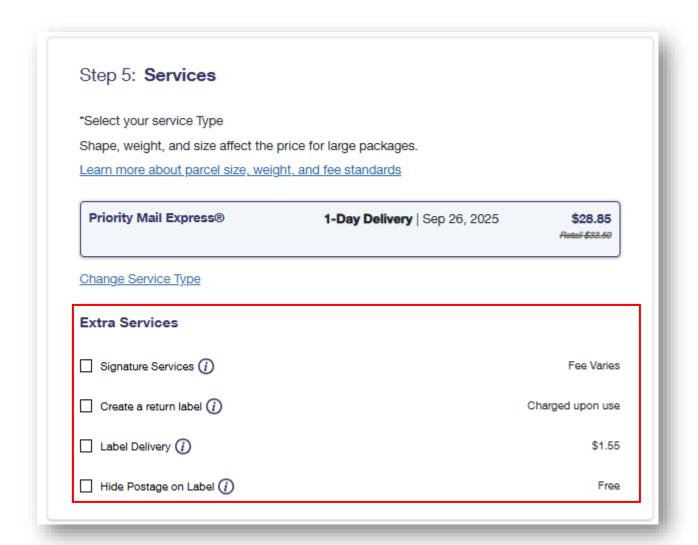
3) Select Service Type

 a) Services: Cremated Remains can only be shipped with Priority Mail Express, which will be preselected by default.



4) Select Cremated Remains Extra Service

a) Once the **Priority Mail Express** Service Type is selected, add an **Extra Service** by selecting the checkbox.



5) Review Label Summary

a) Refer to the **Label Summary** to get a summary of your label order. The Label Summary will be a grey box located at the top right of the page.

Label Summary	
Estimated Delivery: 1-Day Delivery	
Priority Mail Express® Custom Packaging	\$77.25
	Retail \$91.35
\$100 insurance included	Free
USPS Tracking®	Free
Total	\$77.25

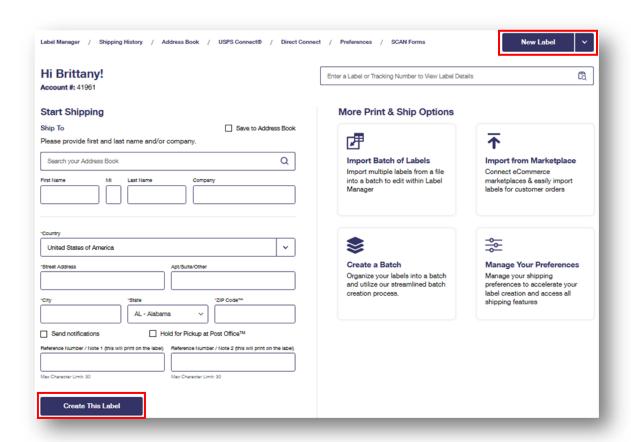
6) Finalize Single Label Flow Creation Process

a) Refer to the <u>Create a Single Domestic Label (Classic View)</u> section of the Click-N-Ship® User Guide to view the final steps on how to save your label to the Label Manager or add the label to the Label Cart via the Single-Label Flow.

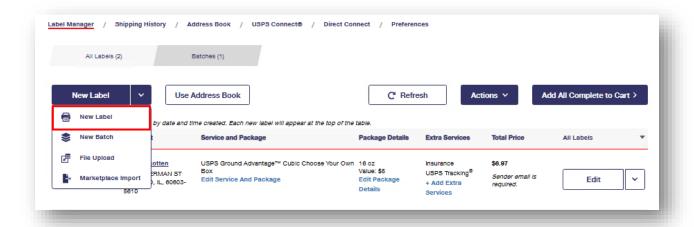
International Label

Create an international label for a single recipient following the steps below.

- 1) Begin Single Label Creation Process Two Options
 - a. **Option 1:** Click on **Create This Label** located on the landing page or **New Label** in the top right corner.



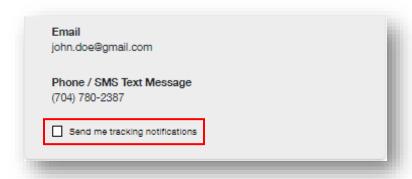
b) Option 2: Click on **New Label** located on the Label Manager page.



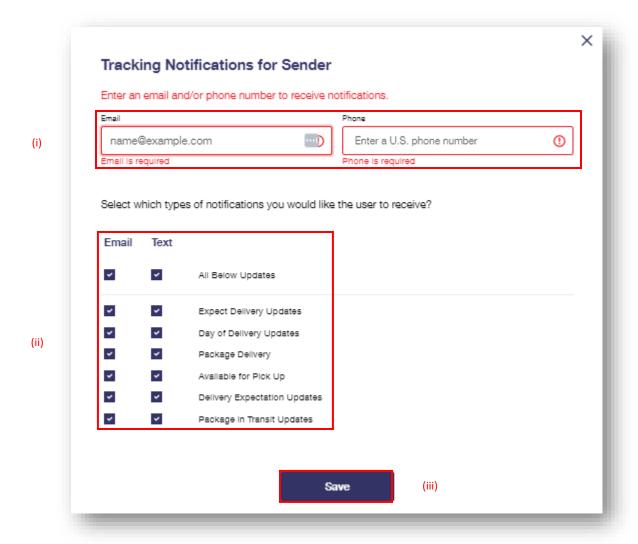
2) Enter Sender Details

The Sender Details section is pre-populated by default based on the address associated with your account. To change or update this default address, refer to the Preferences tab located at the top of the landing page.

- a) Refer to the Edit Sender Details (Classic View) section of the Click-N-Ship® User Guide to view the steps on how to enter the sender details.
- b) To opt into Sender Tracking Notifications, select the **Send me tracking notifications** checkbox.



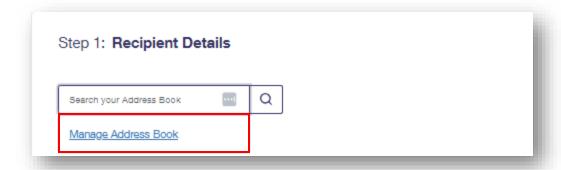
- c) Once the Send me tracking notifications checkbox is selected, a Tracking Notifications for Sender modal will be displayed.
 - i. Enter the desired email in the **Email** text field or the phone number in the **Phone** text field. (note, international phone numbers are currently not supported by the Click-N-Ship® application).
 - ii. Select the **Type of Notifications** that you want to receive.
 - iii. Select Save to save these changes.



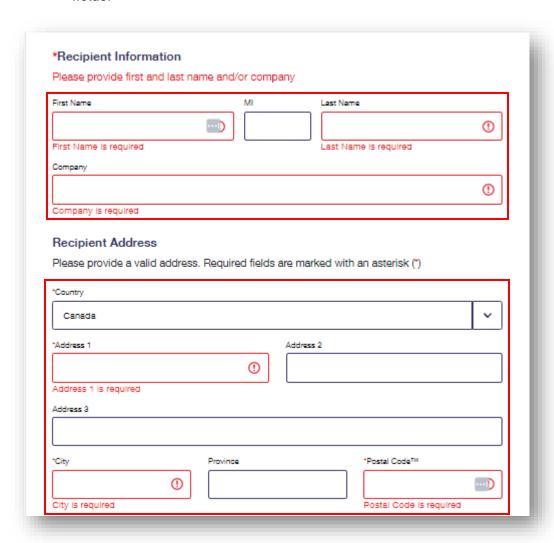
3) Enter the Recipient Details

Within the Click-N-Ship® application, you have the capability to either enter the recipient details manually or select an address from your Address Book.

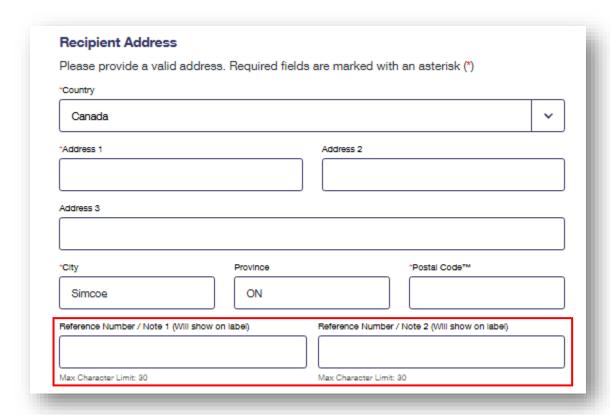
- a) To pre-populate the recipient information from a saved contact in your Address Book, enter the contact's name in the **Search your Address Book** text field and select the suggested contact.
 - i. To be redirected to your Address Book, select the **Manage Address Book** hyperlink.



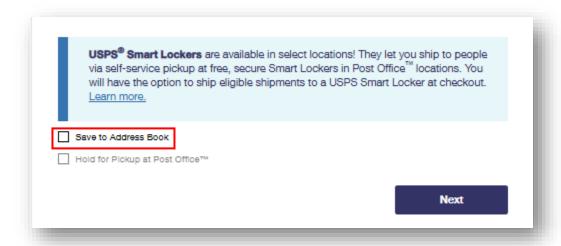
b) To manually enter the recipient information, enter the details in the **required*** text fields.



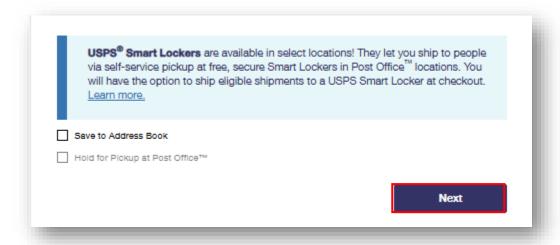
- c) Reference Number(s): to have reference numbers or notes listed on your label, enter the reference numbers or notes in the Reference Number / Note 1 and Reference Number / Note 2 text fields.
 - i. **Note:** each reference number / notes will be printed on the label and have a maximum character limit of 30 characters each.



- d) Save to Address Book (optional): if the recipient information that you entered is new and you would like to save it as a contact in your Address Book, select the Save to Address Book checkbox.
 - i. **Note**: the contact information will only be saved to the Address Book once the label is either saved to your Label Manager or added to the Label Cart.



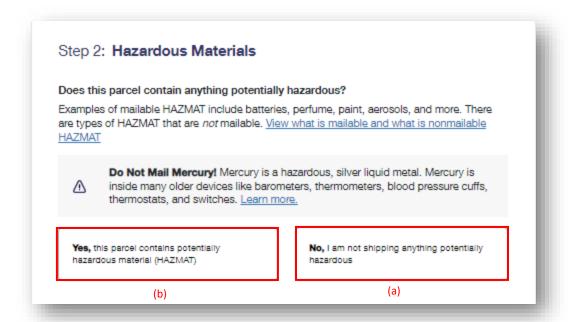
e) **Confirm Sender and Recipient Details:** once the sender and recipient details are entered and you are ready to proceed to the next section, select **Next** (Note, you will not be able to proceed to the next section unless this is selected).



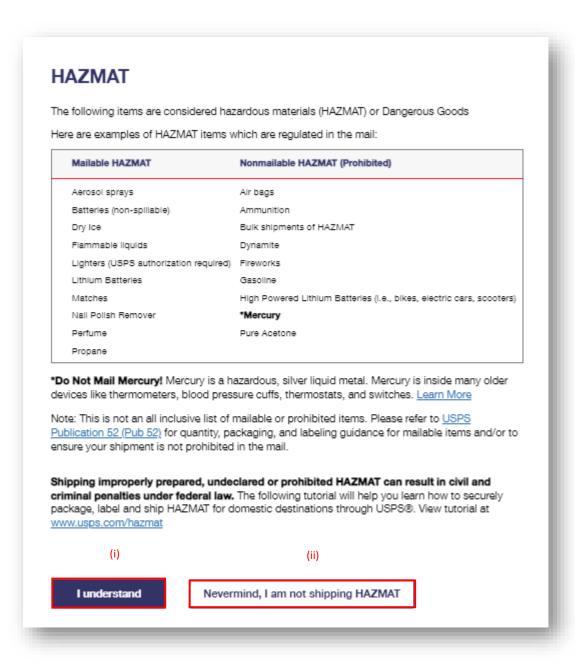
4) Select Hazardous Material Type

Does this package contain anything potentially hazardous? Examples of mailable HAZMAT include batteries, perfume, paint, aerosols, and more. There are types of HAZMAT that are *not* mailable. To view a detailed list of HAZMAT examples, select 'View examples of mailable and nonmailable hazardous material.

- a) If your package DOES NOT contain anything potentially hazardous, select 'No, I am not shipping anything potentially hazardous' and you will be directed to the next section.
- b) If your package DOES contain anything potentially hazardous, select 'Yes, this parcel contains potentially hazardous materials (HAZMAT)'.



- Once selected, a HAZMAT modal will be displayed. Read through the list of Mailable and Nonmailable HAZMAT types, and select I understand to proceed with selecting a category type.
- ii. If you are not shipping a HAZMAT material and would like to go back to the previous page, select **Nevermind, I am not shipping HAZMAT.**

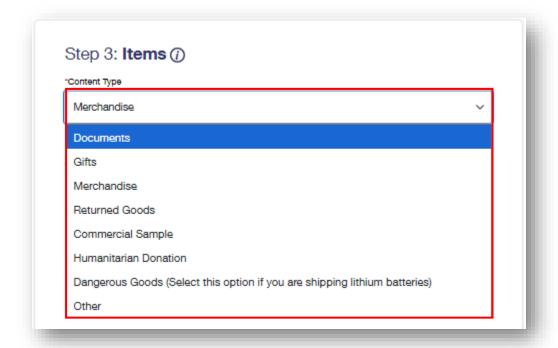


iii. Select the **HAZMAT type** from one of the options listed in the dropdown.

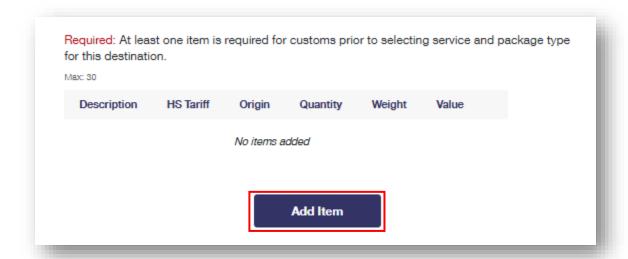


5) Enter Items Information (required)

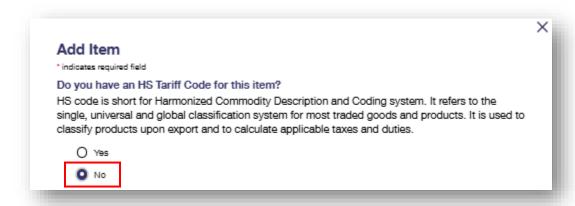
a) Content Type: international packages require you to select a Content Type. Select the Select a Content Type drop down and select the content type that best describes your package.



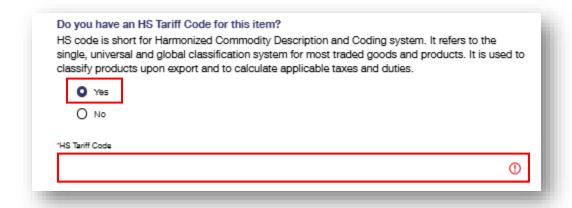
b) This **Items** section is required for packages that require a Customs Form (such as *International or military based addresses*). To enter your items information, select **Add Item(s).**



- c) HS Tariff Code: HS code is short for Harmonized Commodity Description and Coding system. It refers to the single, universal and global classification system for most traded goods and products. It is used to classify products upon export and to calculate applicable taxes and duties.
 - i. if you do not have an HS Tariff Code for the item, select no.



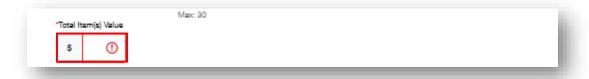
i. If you do have an HS Tariff Code for the item, select **Yes** and enter the code in the required text field.



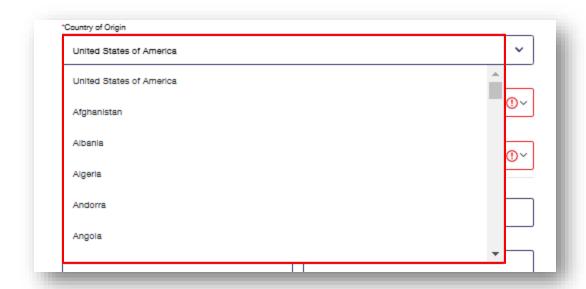
d) Item Details: enter the item description, quantity, and weight.



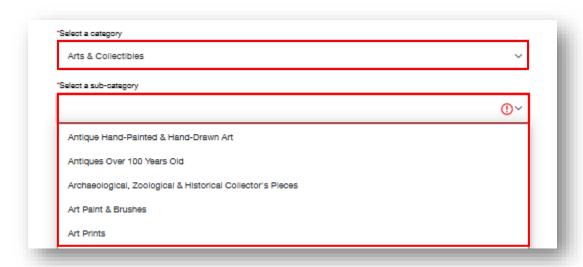
e) Item Value: enter the total item(s) value.



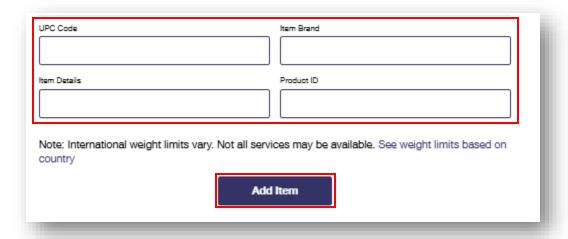
f) Country of Origin: select the items country of origin.



g) **Category Type:** select the items category and subcategory type.

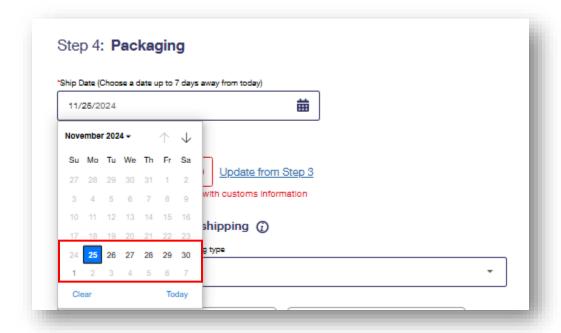


h) **Other Optional Information:** enter the item UPC Code, Brand, and Product ID if desired. Once finished, select **Add Item** to save your information.

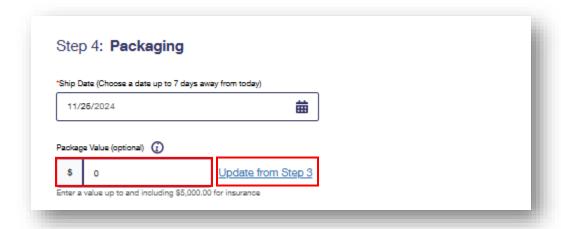


6) Select Package Type

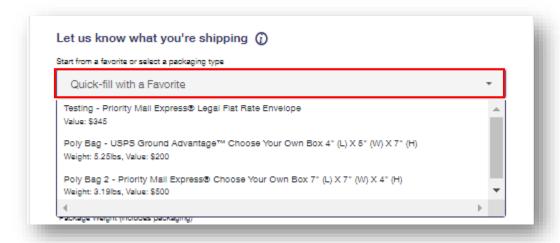
a) **Ship Date:** select the **date** that you would like the package to ship (you may now select a date up to 7 days from today).



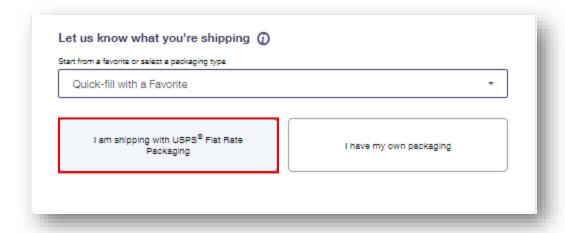
b) **Package Value (required):** manually enter a package value up to and including \$5,000.00 for insurance or select **Update from Step 3** to auto populate the package value that you entered in Step 3: Items.



- c) **Package Type:** select a USPS package type from the two options available (Flat Rate Packaging or Choose Your Own Packaging).
 - i. If you would like to quickly fill in the package information with a saved favorite package type (via Preferences), select the **Quick-fill with a Favorite** dropdown.



d) USPS® Flat Rate Packaging: If I am shipping with USPS® Flat Rate Packaging is selected, you will be directed to the next step (Step 4: Services).



e) Choose Your Own Packaging: If I have my own packaging or envelope is selected, you will be required to enter the following Package Details:



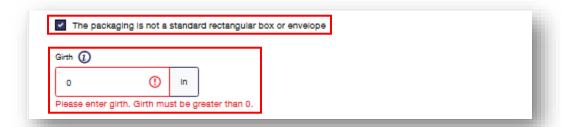
 Package Weight: manually enter the package weight or select Update from Step 3 to auto populate the package weight that you entered in Step 3: Items (if applicable).



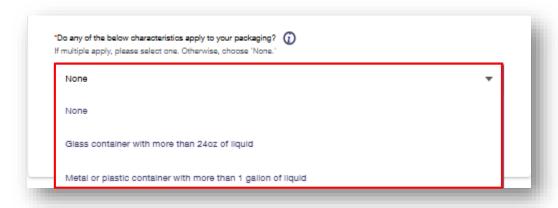
ii. **Package Dimensions:** manually enter the package dimensions. Note, if HAZMAT was selected, only Choose your Packaging will be available.



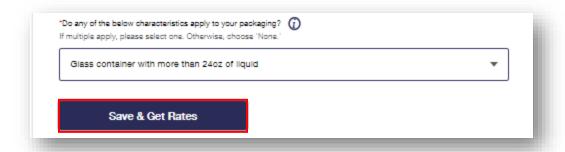
iii. **Girth:** If your package isn't a standard rectangular box or envelope, select **The packaging is not a standard rectangular box or envelope** checkbox and enter the **Girth.**



iv. **Non-Machinable Items**: If your package is a **nonmachinable** item (an item that is lumpy, rigid, or square/oddly shaped that can't go through automated sorting machines and need special handling), select the **Characterstic** that best describes your package from the dropdown.

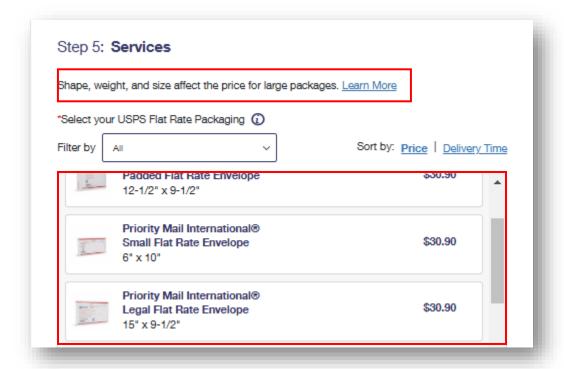


v. Select **Save & Get Rates** to proceed to the next step.

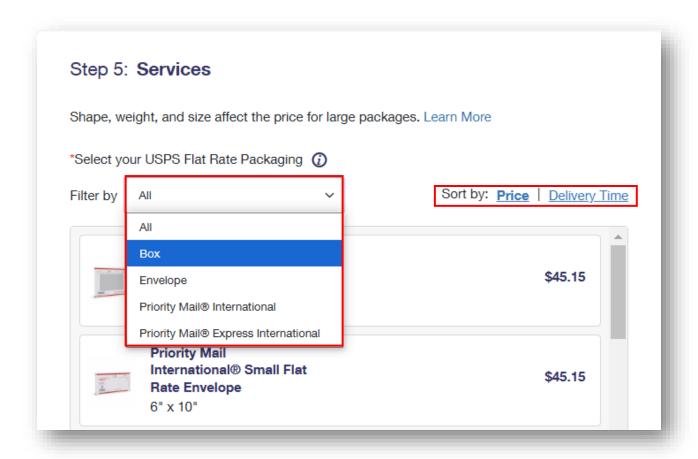


7) Select International Service Type

a) Services: based off the Package Type that was previously selected, a specific list of available Service Types will be listed in this section. Please note that the Shape, weight, and size affects the price for large packages – to learn more about this select the Learn More hyperlink.

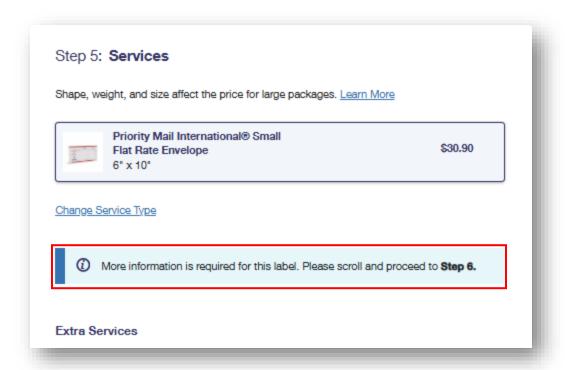


b) Filter / Sort By: to more easily view all the available Service types, you can Filter by Type or Sort by Price and / or Delivery Time.



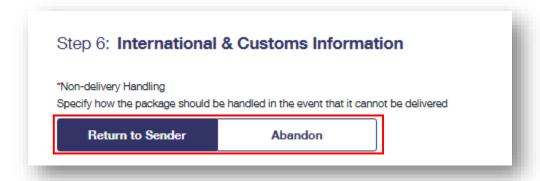
8) Select Extra Service(s)

- a) If you are interested in adding an extra service to your packages(s), select the **checkbox** of the interested extra service (note, the extra services listed will vary depending on the international service and package type that was selected).
- b) If no extra services are available, you will see a blue message bar letting you know to proceed to step 5.

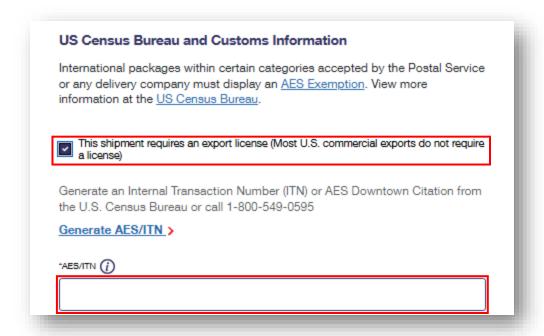


9) Additional International & Customs Information

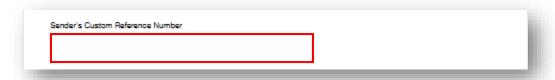
- a) Before adding the label to the cart, you can include additional customs information for your international package such as Non-Delivery Handling and US Census Bureau and Customs Information.
- b) **Non-Delivery Handling:** select how the package should be handled if it cannot be delivered (*Return to Sender or Abandon*).



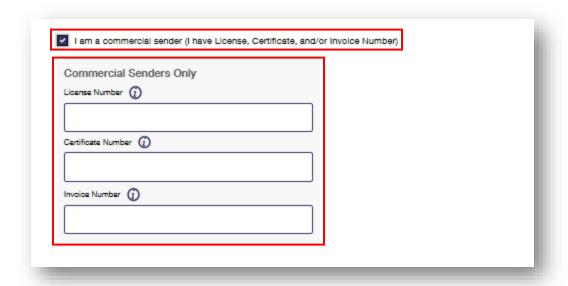
- c) US Census Bureau and Customs Information: if your shipment requires an export license, select the Shipment requires an Export License checkbox and enter the AES Downtown Citation from the U.S or International Transaction Number (ITN).
 - i. Note, you can enter up to 14 alphanumerical values in this field.



d) Enter a **Sender's Customer Reference Number** (optional).



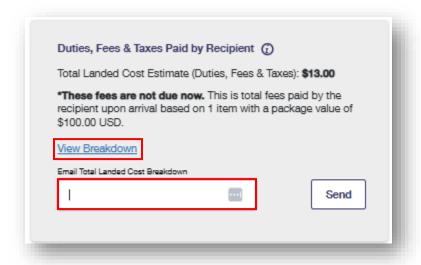
e) If you are a Commercial Sender, select the **checkbox** and enter the **License Number, Certificate Number,** and **Invoice Number** (optional).



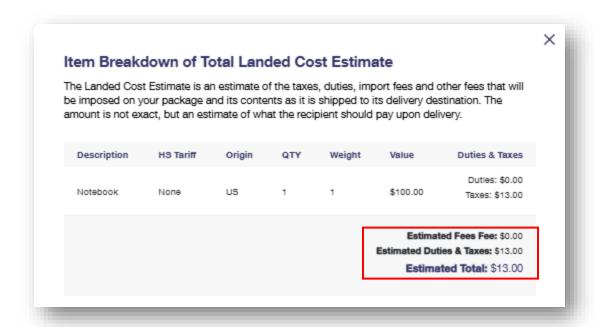
10) Review Calculated Landed Cost Estimate

The Calculated Landed Cost Estimate is a summary located under the **Label Summary** that shows your estimated landed cost for the international label (includes the sum of the calculation of duties, taxes, and other import fees).

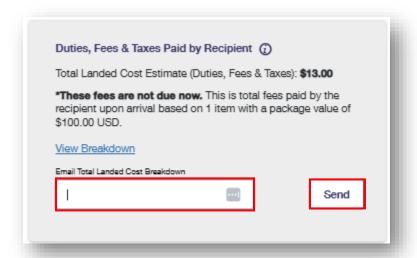
To view a detailed breakdown of the duties, fees, and taxes, select View
 Breakdown.



i. Review the **Detailed Breakdown Summary** of the duties, fees, and taxes.

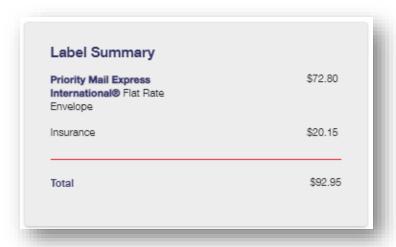


b) To receive a copy of your Total Landed Cost via email, enter your email and click **Send**.



11) Review Label Summary

a) Refer to the **Label Summary** to get a summary of your label order. The Label Summary will be a grey box located at the top right of the page.



12) Add Label to Cart or Save Label to Label Manager

- a) If all the required information is correct and you would like to add the label(s) to the Label Cart and proceed to payment, select **Add to Cart**.
- b) If all the required information is correct and you would like to save your label to your Label Manager, select **Save**.



International Label for Free Matter for the Blind (FMB)

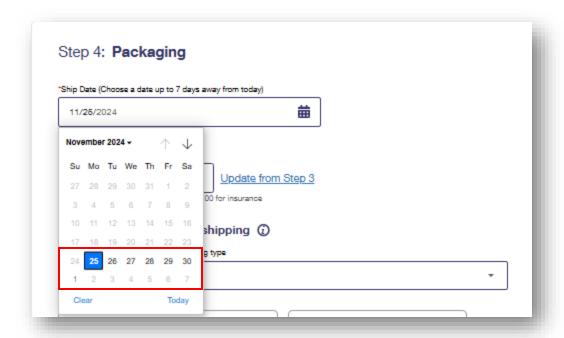
Create an international label for a single recipient free of postage through our eligible services if you are a qualifying member of the Free Matter for the Blind Program (FMB) by following the steps below.

1) Begin Single Label Flow Creation Process

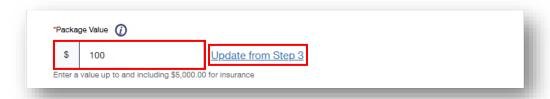
a) Refer to the <u>Create a Single International Label (Classic View)</u> section of the Click-N-Ship® User Guide to view the initial steps on how to create your labels via the Single-Label Flow.

2) Select Package Type

a) **Ship Date:** select the **date** that you would like the package to ship (you may now select a date up to 7 days from today).



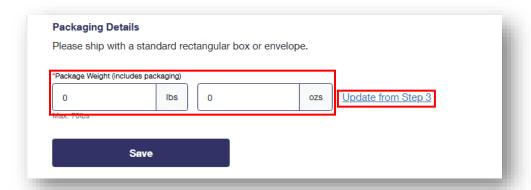
b) **Package Value (required):** manually enter a package value up to and including \$5,000.00 for insurance or select **Update from Step 3** to auto populate the package value that you entered in Step 3: Items (if applicable).



c) **Package Type:** if you are a qualifying user of the Free Mater for the Blind (FMB) program, select the **I am shipping as Free Matter for the Blind** checkbox to proceed (refer to the following article for more information about the <u>Free Matter for the Blind (FMB) Program</u>).

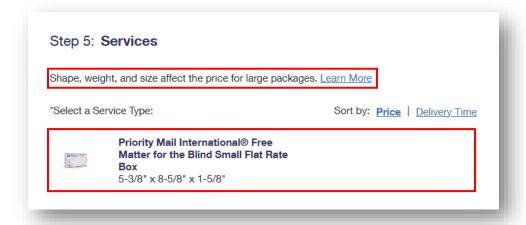


- d) Package Details: once the I am shipping as Free Matter for the Blind is selected, you will be required to enter the following package details:
 - i. Package Weight: manually enter the package weight or select Update from Step 3 to auto populate the package weight that you entered in Step 3: Items (if applicable).



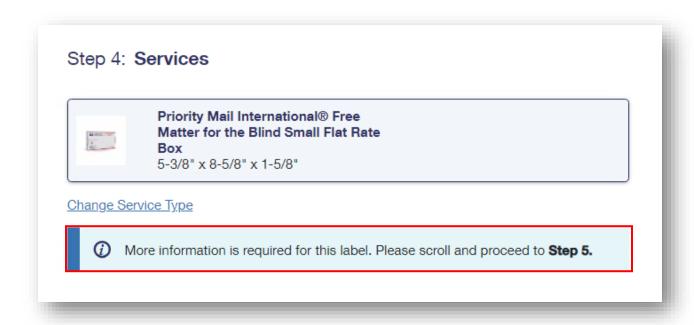
3) Select Service Type

- a) Once the Package Details are entered, an international Free Matter for the Blind (FMB) Service Type will automatically be selected for you. No further action is required here.
 - i. Please note that the Shape, weight, and size affects the price for large packages to learn more about this select the **Learn More** hyperlink.



4) Select Extra Service(s)

- a) If you are interested in adding an extra service to your packages(s), select the **checkbox** of the interested extra service (note, the extra services listed will vary depending on the international service and package type that was selected).
- b) If no extra services are available, you will see a blue message bar letting you know to proceed to step 5.



5) Finalize Single Label Flow Creation Process

a) Refer to the <u>Create a Single International Label (Classic View)</u> section of the Click-N-Ship® User Guide to view the final steps on how to add further customs details and save your label to the Label Manager or add the label to the Label Cart via the Single-Label Flow.

International Label for Cremated Remains

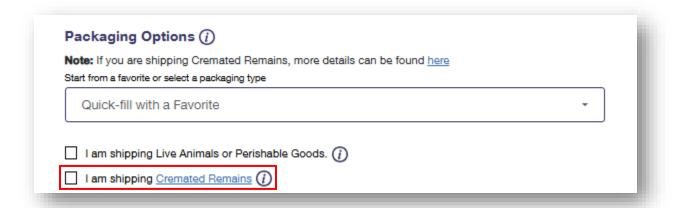
Create an international label to ship cremated remains by following the steps below.

1) Begin Single Label Flow Creation Process

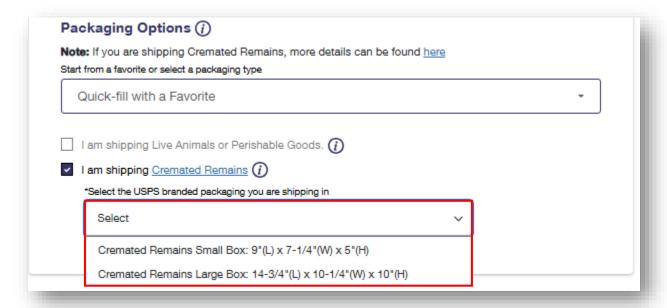
a) Refer to the <u>Create a Single International Label (Classic View)</u> section of the Click-N-Ship® User Guide to view the initial steps on how to create your labels via the Single-Label Flow.

2) Select Cremated Remains

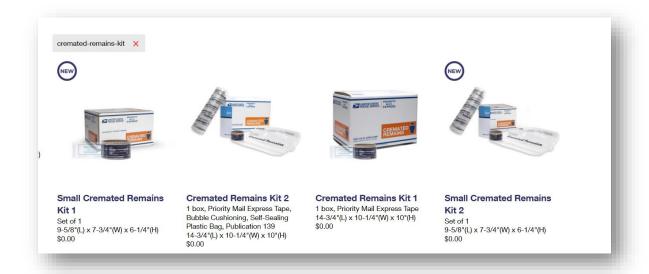
- a) Once on the **Packaging** step, select the **I am shipping Cremated Remains** checkbox.
 - i. Note: There are no extra fees for shipping Cremated Remains. Cremated Remains may only be shipped using Priority Mail Express® or Priority Mail Express International® services.



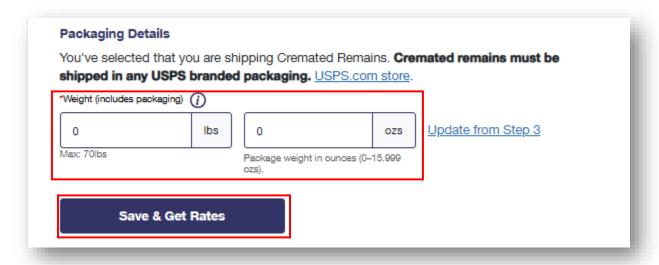
b) Once selected, the **Packaging Details** section will be displayed. Select the USPS **branded packaging** (cremated remains box kit type) you are shipping cremated remains with from the dropdown.



i. Please note that <u>Cremated Remains Priority Mail Express packaging</u> is required for all Cremated Remains shipments.

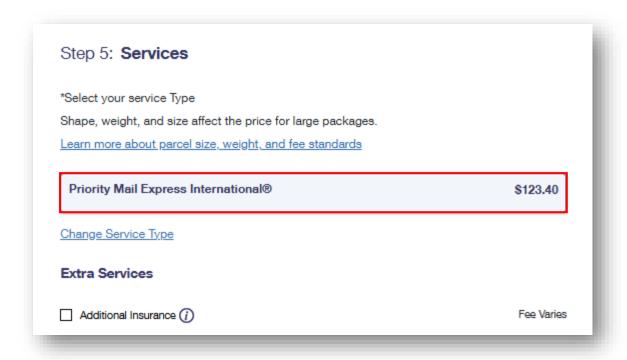


- c) Weight: enter the required Package Weight:
- d) Select Save & Get Rates to proceed to the next step.



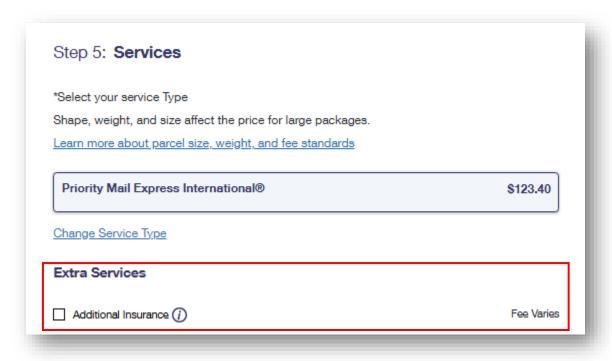
3) Select Service Type

 a) Services: Cremated Remains can only be shipped with Priority Mail Express, which will be preselected by default.



4) Select Cremated Remains Extra Service

a) Once the **Priority Mail Express** Service Type is selected, add an **Extra Service** by selecting the checkbox.



5) Finalize Single Label Flow Creation Process

a) Refer to the <u>Step 6: International & Customs Information (Classic View)</u> section of the Click-N-Ship® User Guide to view the final steps on how to finish creating your international label via the Single-Label Flow.

Create a Single Label (Quick-Flow View)

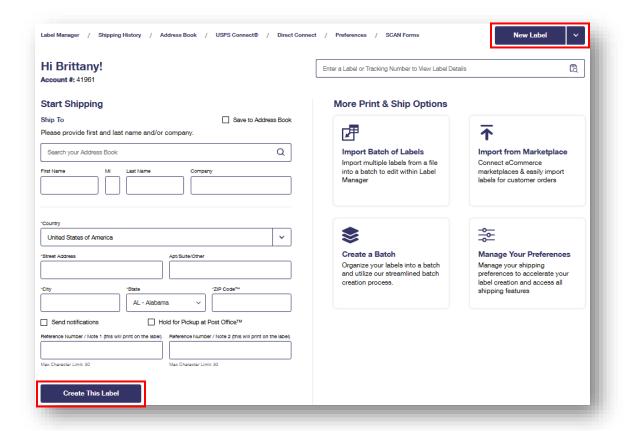
Create individual labels manually and quicker with our new Quick-Flow label creation process, where all label details will be displayed on one single page instead of our classic step-by-step format.

Domestic Label

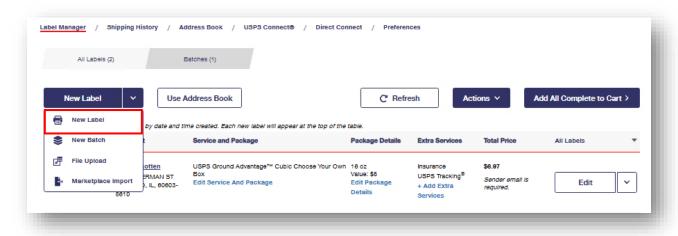
Create a domestic label for a single recipient following the steps below.

1) Begin Single Label Creation Process – Two Options

- a) **Option 1:** Click on **Create This Label** located on the landing page or **New Label** in the top right corner.
 - Note: Once you input all the Recipient address details and click Create This Label, you will be automatically redirected to the Quick Flow to input the rest of your label information.

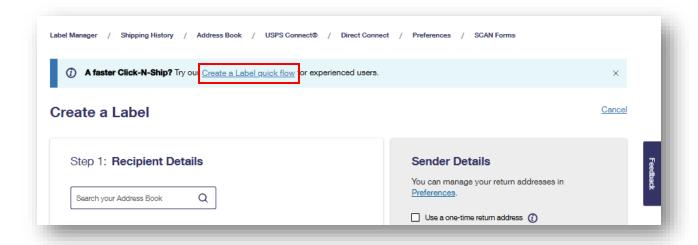


b) **Option 2:** Click on **New Label** located on the Label Manager page.

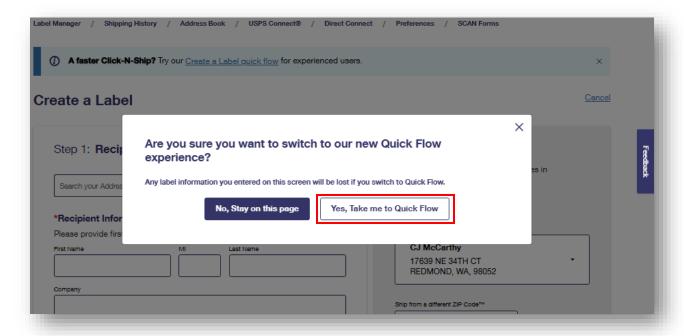


2) Opt Into the Quick Flow Label Creation Experience

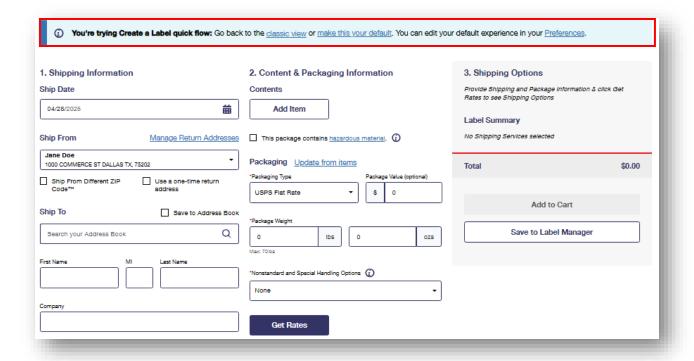
a) Once you are on the Create a Single Label page, you will be presented with a banner at the top of the page. To begin utilizing Quick Flow, select the Create a Label Quick Flow hyperlink and the Quick Flow view will be displayed.



b) Once selected, a confirmation popup modal will be displayed. Select **Yes, Take me to Quick Flow.**



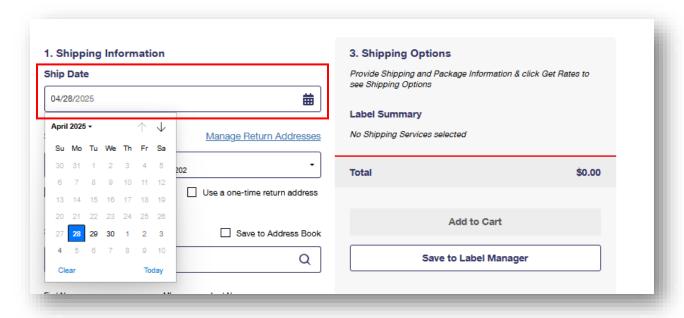
- c) Once selected the quick flow view will be displayed and you can begin creating your labels as needed.
 - i. If you would like to make the Quick Flow view your default create a label view, select the Make This Your Default hyperlink. You can also do this by selecting Quick Flow from the Default Create a Label Experience section in Preferences.
 - ii. If you would like to revert to the Classic View, select the **Classic View** hyperlink.



Shipping Information

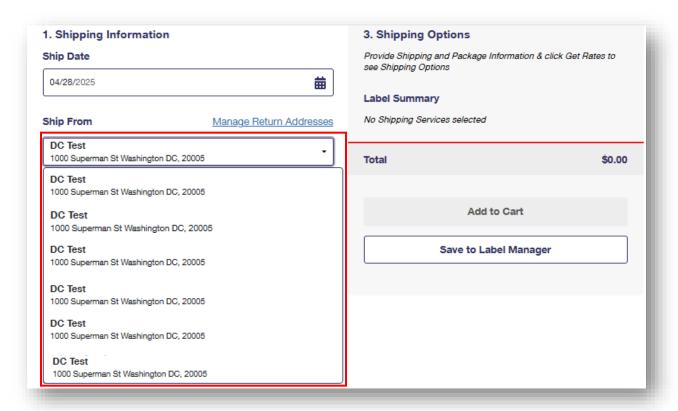
1) Select Ship Date

a) Select the **date** that you would like the package to ship (you may now select a date up to 7 days from today).

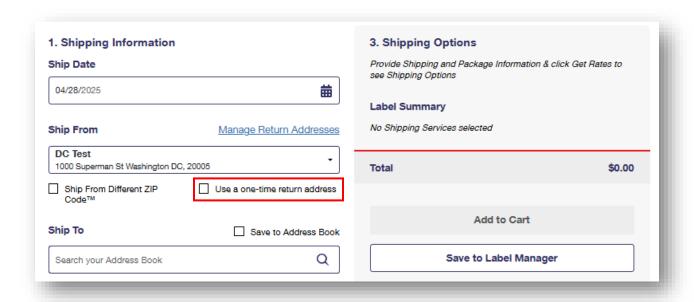


2) Enter Sender Details

- a) Ship From: the Sender Details section is pre-populated by default based on the address associated with your account. To change or update this default address, select Manage Return Addresses.
- b) To utilize a saved return address, select the toggle down and select an address from the list.



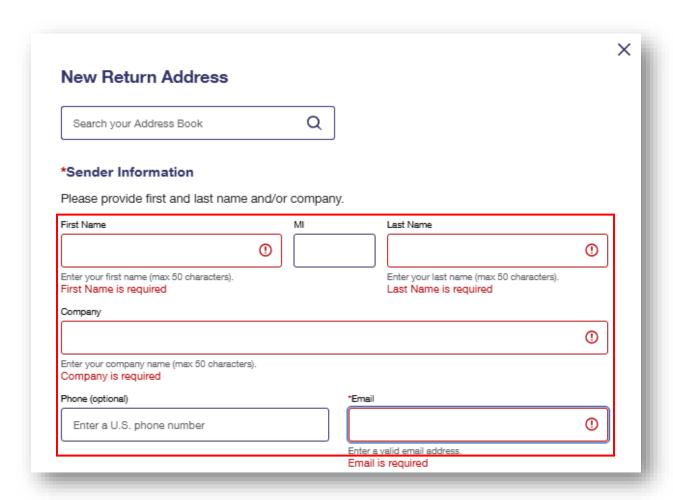
c) To utilize a one-time return address, select the **Use a one-time return address** checkbox.



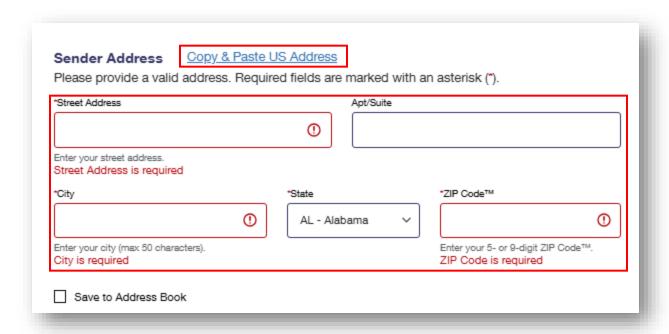
- d) If the **Use a one-time return address** is selected, a **New Return Address** modal will be displayed.
 - To pre-populate the sender's information from a saved contact in your Address Book, enter the contact's name in the **Search your Address Book** text field and select the suggested contact.



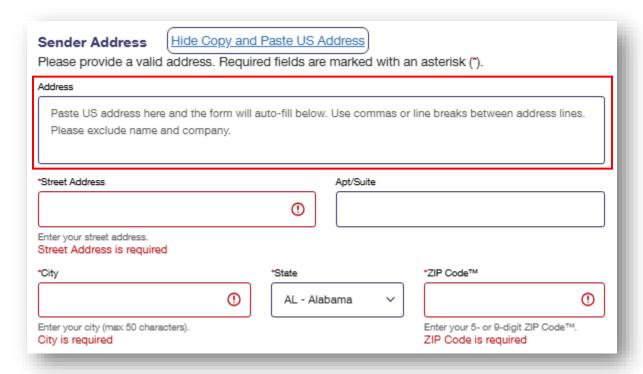
ii. **Sender Information**: enter the sender information in the **required*** text fields.



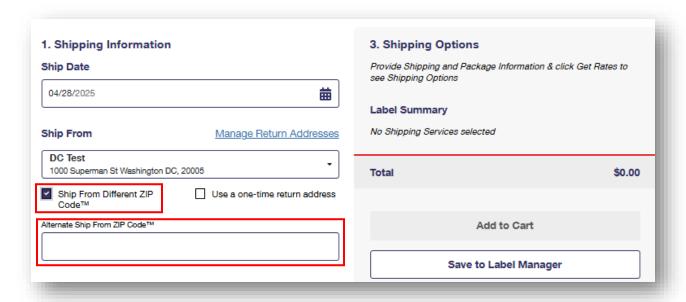
- iii. **Sender Address (option 1):** manually enter the sender address in the **required*** text fields.
- iv. Sender Address (option 2): enter the sender address in the required* text fields by utilizing our new Copy & Paste feature. Note, this feature is only available for US Domestic Addresses and does not support International Addresses.



v. If the **Copy & Paste US Address** feature was selected an empty text box will expand. Once the address is copied & pasted into the textbox, the address details will automatically populate in the respective street address, city, and zip code text fields as needed.



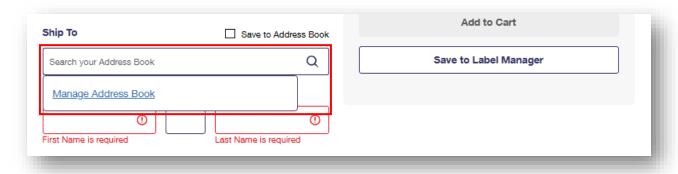
e) If you are shipping from a different ZIP Code™ than the ZIP Code™ indicated in your Return Address, select the **Ship from a different ZIP Code™** checkbox and enter the alternate zip code (e.g.: I am shipping items out of a warehouse in Washington, DC, but items should be returned to my location in New York. I would indicate I am shipping from Washington DC).



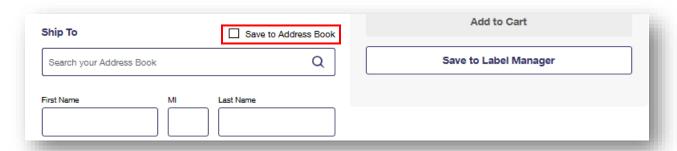
3) Enter Recipient Details

Within the Click-N-Ship® application, you have the capability to either enter the recipient details manually or select an address from your Address Book.

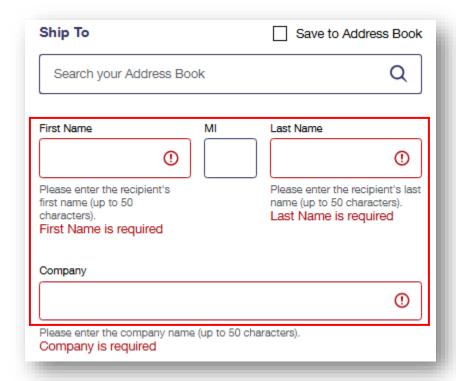
- a) To pre-populate the recipient information from a saved contact in your Address Book, enter the contact's name in the **Search your Address Book** text field and select the suggested contact.
 - To be redirected to your Address Book, select the Manage Address Book hyperlink.



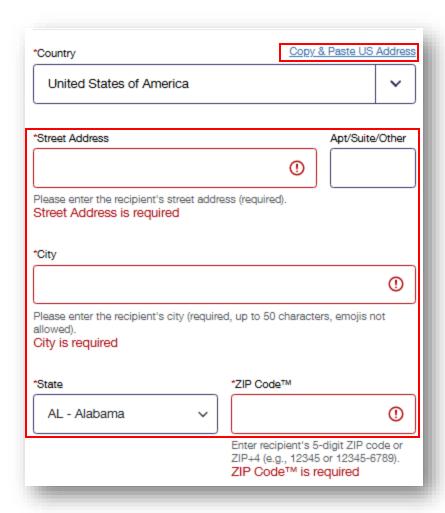
- b) **Save to Address Book (optional):** if the recipient information that you are entering is new and you would like to save it as a contact in your Address Book, select the **Save to Address Book** checkbox.
 - i. Note, the contact information will only be saved to the Address Book once the label is either saved to your Label Manager or added to the Label Cart.



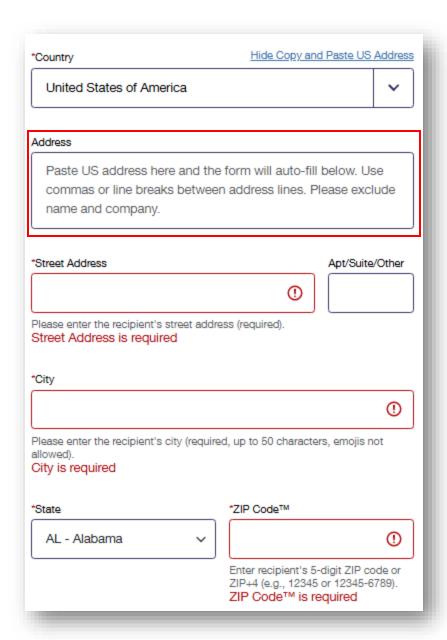
c) **Recipient Information:** to manually enter the recipient's information, enter the details in the **required*** text fields.



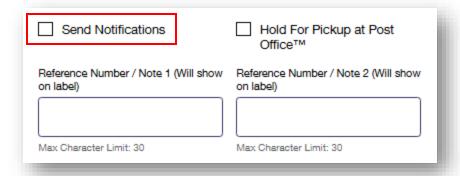
- d) **Recipient Address (Option 1):** manually enter the recipient's information in the **required*** text fields.
- e) **Recipient Address (option 2):** enter the recipient address in the **required*** text fields by utilizing our new **Copy & Paste** feature. Note, this feature is only available for US Domestic Addresses and does not support International Addresses.



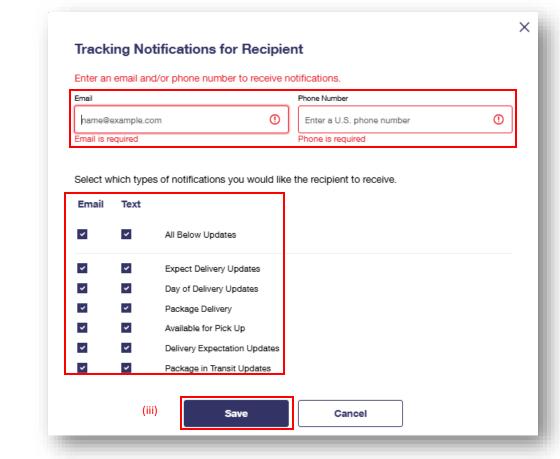
i. If the Copy & Paste US Address feature was selected an empty text box will expand. Once the address is copied & pasted into the textbox, the address details will automatically populate in the respective street address, city, and zip code text fields as needed.



f) To opt for Recipient Tracking Notifications, select the **Send Notifications** checkbox.



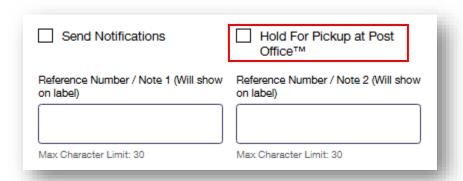
- g) Once the checkbox is selected, a **Tracking Notifications for Recipient** modal will be displayed.
 - i. Enter the desired email in the **Email** text field or the phone number in the **Phone** text field. (note, international phone numbers are currently not supported by the Click-N-Ship® application).
 - ii. Select the **Type of Notifications** that you want to receive.
 - iii. Select Save to save these changes.



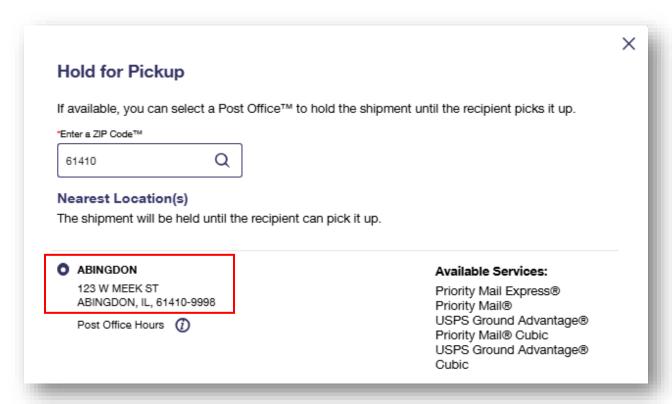
(i)

(ii)

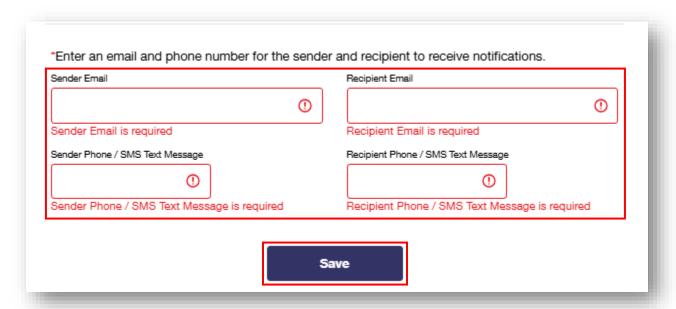
h) Hold for Pickup at Post Office™ (optional): if you would like to have your package held at a designated Post Office™ location for pickup, select the Hold for Pickup at Post Office™ checkbox.



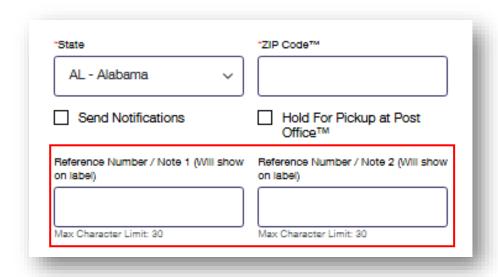
i. Once selected, a Hold for Pickup modal will be displayed. To find the nearest Post Office™ location available for pickup. Enter the desire Zip Code™ in the Enter the ZIP Code™ text field. Select the desired Post Office™ from one of the options displayed.



ii. To receive **text and / or email notifications** to notify you or the recipient that the package is ready for pickup, enter the email and / or phone number in the respective text fields. Select **Save** to proceed to the next step.



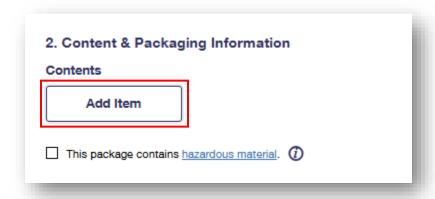
- Reference Number(s): to have reference numbers or notes listed on your label, enter the reference numbers or notes in the Reference Number / Note 1 and Reference Number / Note 2 text fields.
 - i. **Note:** each reference number / note will be printed on the label and have a maximum character limit of 30 characters each.



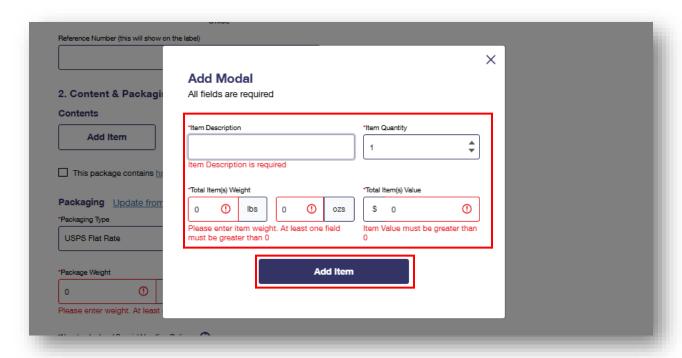
Content & Package Information

1) Enter Content Details

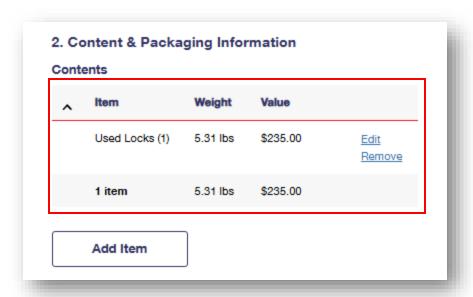
a) This **Items** section is optional for domestic packages and only required for packages that require a Customs Form (such as *International or military based addresses*). To enter your items information, select **Add Item(s)**.



i. Once selected, the section will expand. Enter the item information in the required fields.



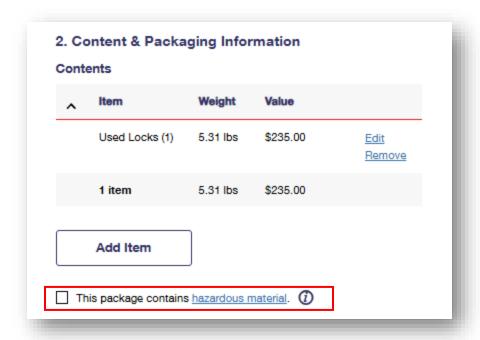
ii. Select **Add Item** to save the item information. Once saved, the item details will be displayed in the **Contents Table**.



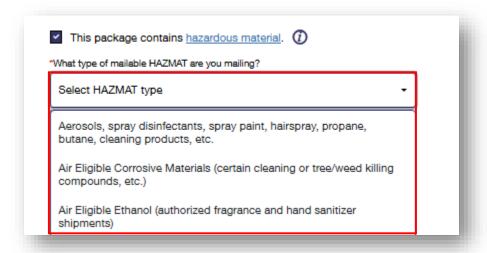
2) Select Hazardous Materials Type (if applicable)

Does this package contain anything potentially hazardous? Examples of mailable HAZMAT include batteries, perfume, paint, aerosols, and more. There are types of HAZMAT that are *not* mailable. To view a detailed list of HAZMAT examples, select *hazardous materials hyperlink*.

- a) If your package DOES NOT contain anything potentially hazardous, do not select the checkbox.
- b) If your package DOES contain anything potentially hazardous, select the **This**Package Contains Hazardous Materials checkbox.

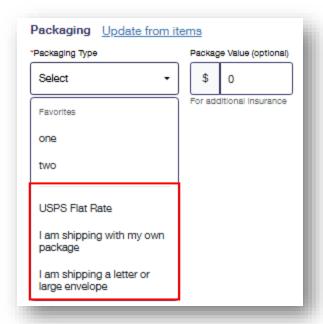


 Once selected, a HAZMAT section will be displayed. Select the HAZMAT type from one of the options listed in the dropdown. Note, if HAZMAT is selected, the Custom Packaging type will be preselected by default.

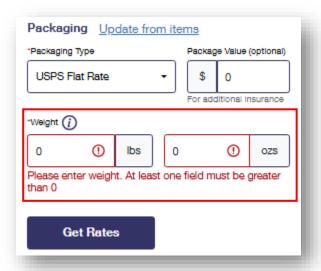


3) Select Package Type

- a) **Packaging Type:** select a USPS package type from the three options available (Flat Rate Packaging, Custom Packaging, or Letter & Large Envelope).
 - If you would like to quickly fill in the package information with a saved favorite package type (via Preferences), select a **Favorite** from the dropdown.



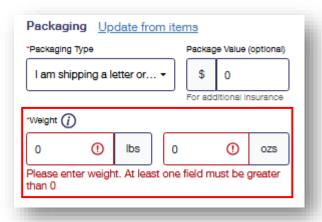
- b) USPS® Flat Rate Packaging (Default): If USPS® Flat Rate is selected, you will be directed to the next step where you will be required to enter the Weight.
 - i. Note: Flat Rate Packaging <u>does not</u> support HAZMAT materials. If HAZMAT was selected, please select **Custom Packaging** as your package type.



c) Custom Packaging: If I am shipping with my own packaging is selected, you will be directed to the next step where you will be required to enter the Package Weight and Package Dimensions:



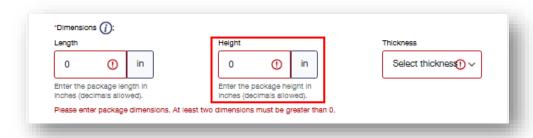
d) Letter or Large Envelope Packaging: If I am shipping a letter or large envelope is selected, you will be required to enter the Letter or Envelope Weight. Note, the maximum weight for letter-size pieces is 3.5 ounce and the maximum weight for large envelopes is 13 ounces.



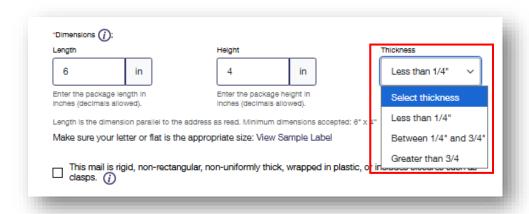
i. Letter or Envelope Length: manually enter the letter or envelope length. Note, the minimum size limit for letters and envelopes in Click-N-Ship is 6" x 4".



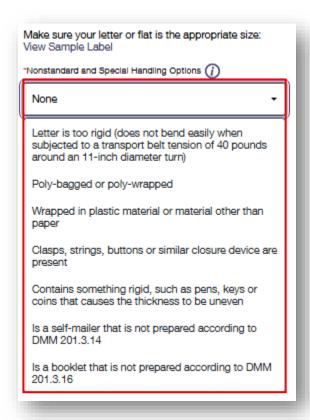
ii. **Letter or Envelope Height:** manually enter the letter or envelope height. Note, the maximum size for letters is 11-1/2" x 6-1/8" x 1/4" thick and the maximum size for large envelopes is 15" x 12" x 3/4" thick.



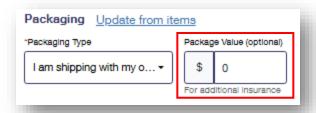
iii. Letter or Envelope Thickness: select a thickness option from the Thickness Dropdown. Note, when a piece of First-Class Mail exceeds any one of the maximum measurements of a letter, it will be classified and priced as a large envelope (flat) and when a First-Class Mail item exceeds any one of the maximum measurements of a large envelope, it will be classified and priced as a package (parcel).



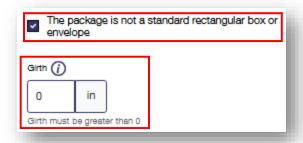
iv. **Non-Standard First-Class Mail:** if the mail is rigid, non-rectangular, non-uniformly thick, wrapped in plastic, or includes closures such as clasps, select a characteristic from the **dropdown.**



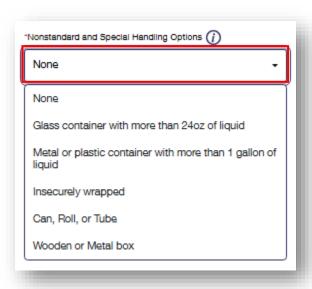
e) **Package Value (optional):** manually enter a package value up to and including \$5,000.00 for insurance or select **Update from Items** to auto populate the package value and weight that you entered in the Items step (if applicable).



f) **Girth:** If your package isn't a standard rectangular box or envelope, select **the packaging is not a standard rectangular box or envelope** checkbox and enter the **Girth.**



g) Non-Machinable Items: If your package is a nonmachinable item (an item that is lumpy, rigid, or square/oddly shaped that can't go through automated sorting machines and need special handling), select the Characterstic that best describes your package from the dropdown.



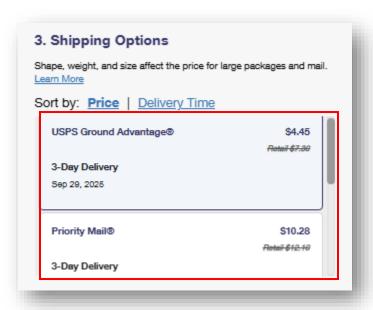
h) Select Get Rates to proceed to the next step.



Shipping Options

1) Select Service Type

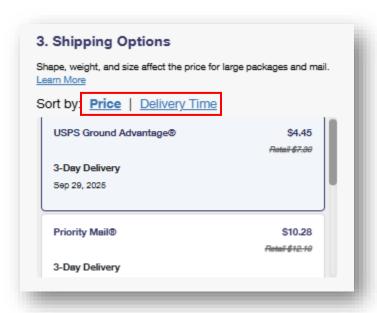
- a) **Services:** based off the Package Type (USPS Flat Rate, Custom Packaging, or Letters & Envelopes) that was previously selected, a specific list of available **Service Types** will be listed in this section.
 - i. **Note:** the service type with the lowest cost will always be selected by default.



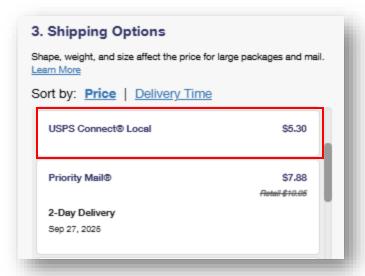
- b) If you previously selected Letter or Envelope package type, and if the dimensions or weight **exceeded** the First-Class Mail service type limits, a **yellow warning message** will be displayed along with a list of other service options available for your package.
 - Note: Letters and Large Envelope Packaging is <u>not eligible</u> for the USPS Smart Locker Service, Hold for Pickup Service, or the USPS Label Broker printing option.



c) Filter / Sort By: to more easily view all the available Service types, you can Sort by Price and / or Delivery Time.



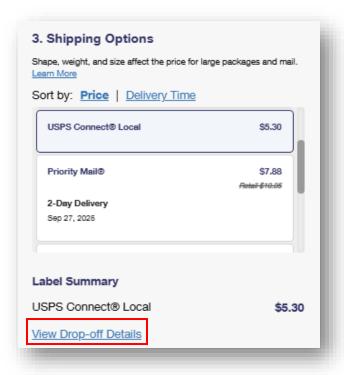
d) If your address is eligible for the **USPS Connect® Local** Service Types, it will be displayed here. Eligibility is determined by the sender and recipient address entered in step 1.



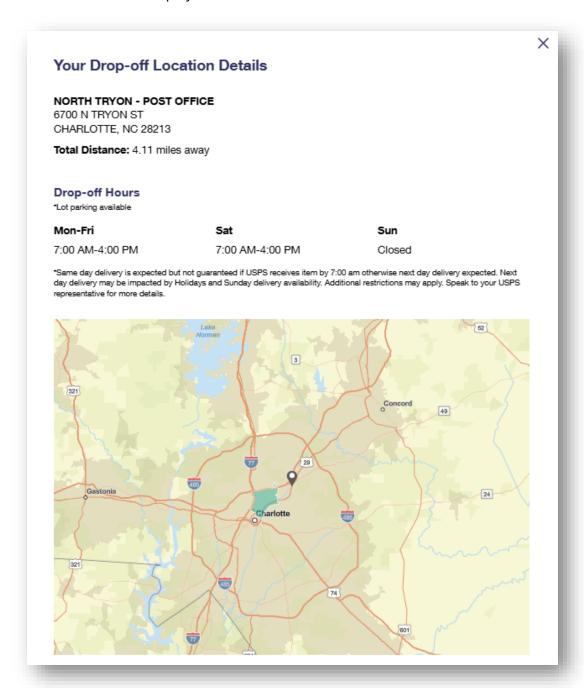
2) Label Summary

Within the Label Summary of the Quick Flow Label creation experience, you will be able to add extra services to your Label as needed.

- a) If a **USPS Connect® Local** Service Type is selected, a nearby drop-off location will be displayed via the Label Summary (note, drop-off locations that are displayed are determined by the sender address entered).
 - i. Select View Drop-Off Details to view the drop off location information.



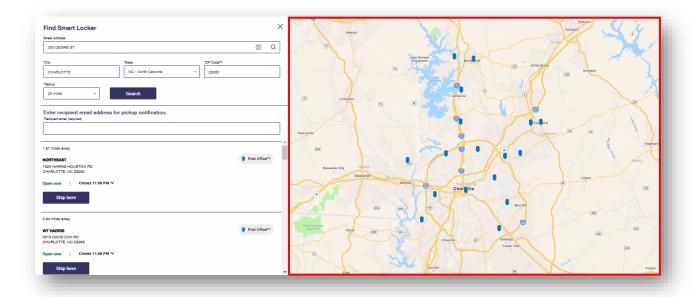
ii. Once selected, the **Your Drop-Off Location Details** popup modal will be displayed.



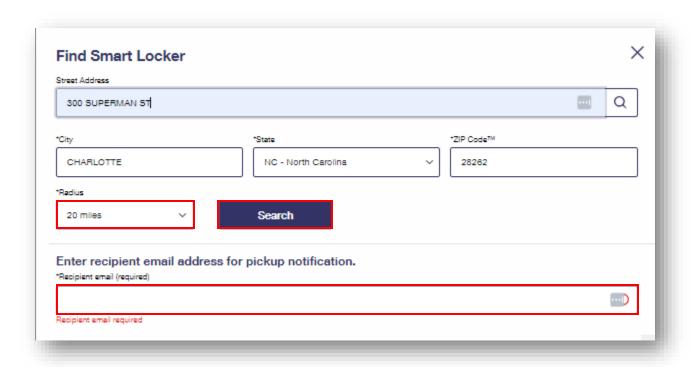
- b) Ship to a USPS® Smart Locker (if applicable): if the address that you are sending to is close to a secure, self-service USPS® Smart Locker, you will be notified via a Ship to a USPS® Smart Locker hyperlink located below the Label Summary of the Single Label Flow.
 - i. Select the **Ship to a USPS® Smart Locker** hyperlink to continue with shipping your item to a USPS® Smart Locker.



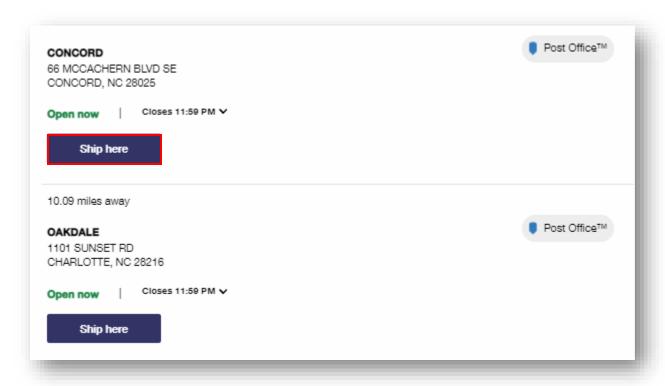
ii. Once **Ship to Locker** is selected, you will be redirected to the **Find Smart Locker** modal where you will be able to see the available USPS® Smart Locker locations.



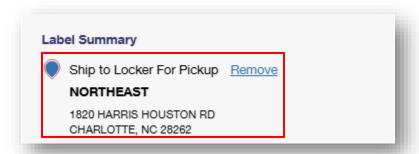
- iii. Select the Radius (5 mi 25 mi) dropdown and then select Search.
- iv. Enter the **recipients email address** so that they can receive a pickup notification.



v. Choose the USPS® Smart Locker of your choice from the options listed by selecting **Ship Here.**

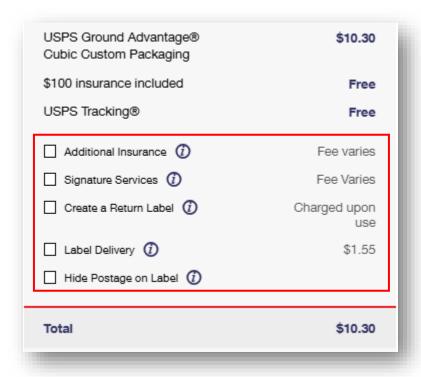


vi. Once a Smart Locker is selected, the locker information will be displayed in the Label Summary:



3) Select Extra Service(s)

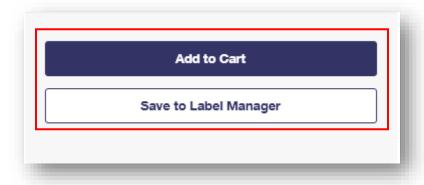
- a) To add an extra service from the Label Summary, select the **checkbox** of the interested extra service and choose an **Extra Service Type.**
 - i. Note, the extra services listed will vary depending on the service and package type that was selected. Some extra services are not eligible for certain service and package type combinations.



4) Add Label to Cart or Save Label to Label Manager

a) If all the required information is correct and you would like to add the label(s) to the Label Cart and proceed to payment, select **Add to Cart**.

- b) If all the required information is correct and you would like to save your label to your Label Manager, select **Save to Label Manager**.
 - i. Note, you can save at any time if Recipient Details are provided. Saving will allow you to come back to this label later to make any changes prior to purchasing it.



Domestic Label for Live Animals & Perishable Goods

Create a domestic label to ship Live Animals or Perishable Goods for a single recipient via Quick-Flow by following the steps below.

1) Begin Single Label Flow Creation Process

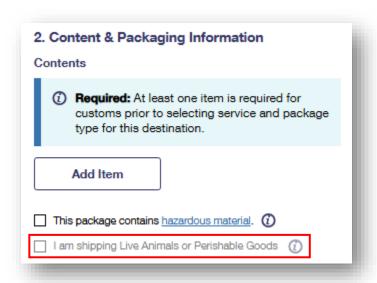
a) Refer to the <u>Create a Single Domestic Label (Quick-Flow View)</u> section of the Click-N-Ship® User Guide to view the initial steps on how to create your labels via the Single-Label Flow.

Content & Package Information

1) Enter Content Details

This **Items** section is optional for domestic packages and only required for packages that require a Customs Form (such as *International or military based addresses*).

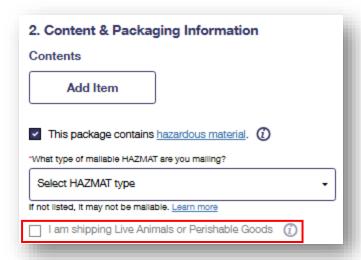
 a) The Live Animals or Perishable Goods shipping service is not available for Military addresses (such as FPO, DPO, and APO) and if selected, the Live Animals or Perishable Goods option will be greyed out.



2) Select Hazardous Materials Type (if applicable)

Does this package contain anything potentially hazardous? Examples of mailable HAZMAT include batteries, perfume, paint, aerosols, and more. There are types of HAZMAT that are *not* mailable. To view a detailed list of HAZMAT examples, select *hazardous materials hyperlink*.

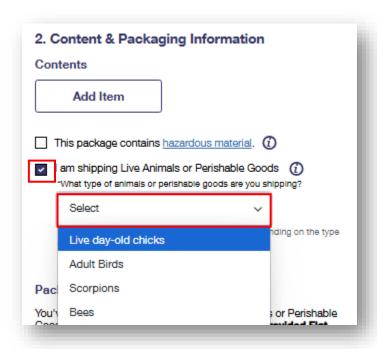
a) The Live Animals or Perishable Goods shipping service is not available with HAZMAT and if selected, the Live Animals or Perishable Goods option will be greyed out. To proceed with shipping Live Animals or Perishable Goods, do not select HAZMAT.



3) Select Live Animals or Perishable Goods Type

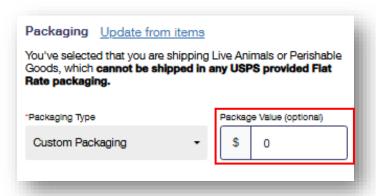
You may ship live animals or perishables with select service types for an additional fee. Live Animal and Perishable Handling Fee is charged to cover the additional costs associated with handling and transporting of all live animals and perishables (fruit, meat, etc.).

- a) Select the I am Shipping Live Animals or Perishable Goods checkbox and then select the Item Type from the dropdown.
 - i. **Note:** some service types may not be available depending on the type of animals or goods you select.

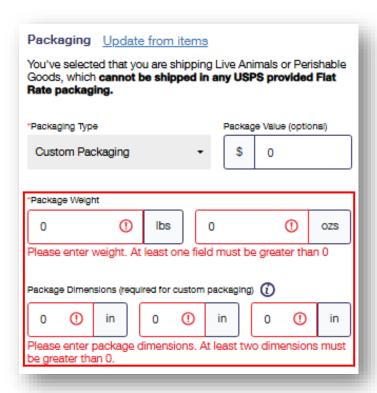


4) Select Packaging

- a) Packaging Type: shipping Live Animals or Perishable Goods cannot be shipped in any USPS provided Flat Rate packaging, there Custom Packaging will be selected by default.
- b) **Package Value (optional):** manually enter a package value up to and including \$5,000.00 for insurance or select **Update from Items** to auto populate the package value and weight that you entered in the Items step (if applicable).



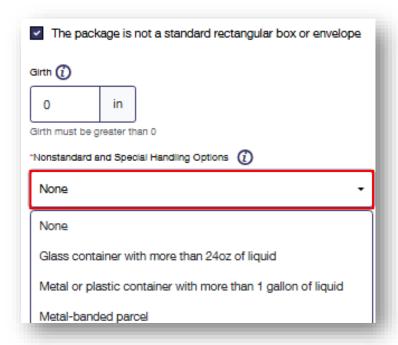
 Package Details: The Package Weight and Package Dimensions are required for custom packaging:



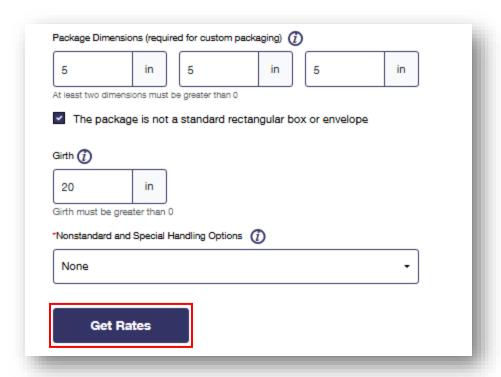
d) **Girth:** If your package isn't a standard rectangular box or envelope, select **the packaging is not a standard rectangular box or envelope** checkbox and enter the **Girth.**



e) **Non-Machinable Items**: If your package is a **nonmachinable** item (an item that is lumpy, rigid, or square/oddly shaped that can't go through automated sorting machines and need special handling), select the **Characterstic** that best describes your package from the dropdown.



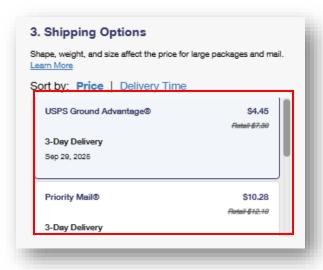
f) Select **Get Rates** to proceed to the next step.



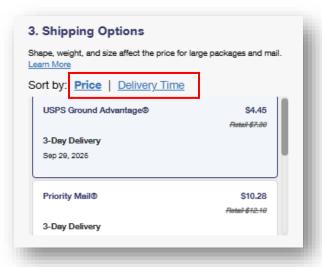
Shipping Options

1) Select Service Type

- a) Services: based off the Package Type that was previously selected, a specific list of available Service Types will be listed in this section. Select a service type from the options displayed in this section.
 - Note: the service type with the lowest cost will always be selected by default.



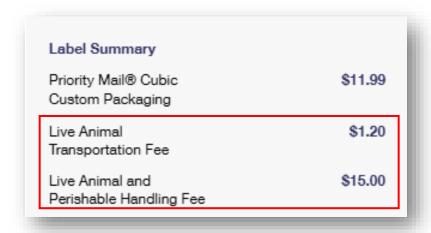
b) Filter / Sort By: to more easily view all the available Service types, you can Sort by Price and / or Delivery Time.



2) Label Summary

Within the Label Summary, you will see the extra services selected along with the associated fees for shipping live animals or perishables.

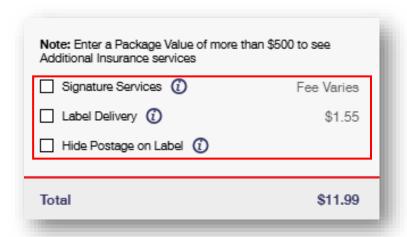
a) Live Animal and Perishable Goods Fee(s): Priority Mail Express: \$7.50, Priority Mail: \$15.00, and Ground Advantage: \$7.50. An additional Live Animal Transportation Fee will be charged at \$0.20 per pound for Day Old Poultry for Priority Mail Express and Priority Mail Zones 5-9.



3) Select Extra Service(s)

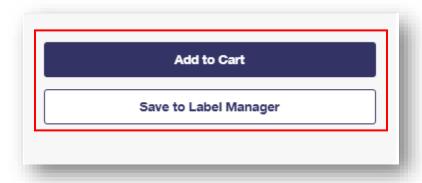
a) To add an extra service, select the **checkbox** of the interested extra service and choose an **Extra Service Type.**

i. **Note:** The Cremated Remains and Return Label Extra Services will not be available for Live Animals and Perishable Goods shipments.



4) Add Label to Cart or Save Label to Label Manager

- a) If all the required information is correct and you would like to add the label(s) to the Label Cart and proceed to payment, select **Add to Cart**.
- b) If all the required information is correct and you would like to save your label to your Label Manager, select **Save to Label Manager**.
 - Note: you can save at any time if Recipient Details are provided. Saving will allow you to come back to this label later to make any changes prior to purchasing it.



Domestic Label for Cremated Remains

Create a domestic label to ship cremated remains for a single recipient via Quick-Flow by following the steps below.

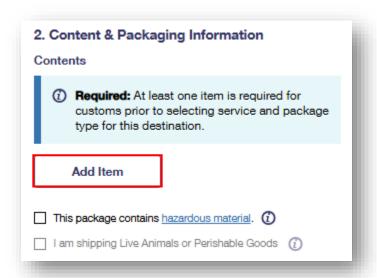
1) Begin Single Label Flow Creation Process

a) Refer to the <u>Create a Single Domestic Label (Quick-Flow View)</u> section of the Click-N-Ship® User Guide to view the initial steps on how to create your labels via the Single-Label Flow.

Content & Package Information

1) Enter Content Details

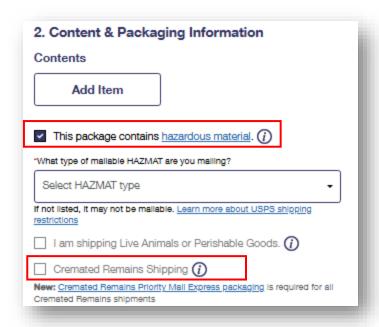
This **Items** section is optional for domestic packages and only required for packages that require a Customs Form (such as *International or military based addresses*).



2) Select Hazardous Materials Type (if applicable)

Does this package contain anything potentially hazardous? Examples of mailable HAZMAT include batteries, perfume, paint, aerosols, and more. There are types of HAZMAT that are *not* mailable. To view a detailed list of HAZMAT examples, select *hazardous materials hyperlink*.

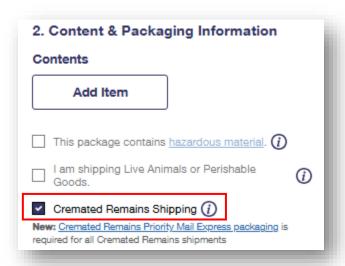
a) The Cremated Remains service is not available with HAZMAT and if selected, the Cremated Remains option will be greyed out. To proceed with Cremated Remains, do not select HAZMAT.



3) Select Cremated Remains Shipping

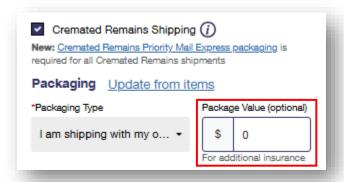
You may ship cremated remains with select service types at zero cost to you. There are no extra fees for shipping Cremated Remains. Cremated Remains may only be shipped using Priority Mail Express* or Priority Mail Express International* services.

a) Select the **Cremated Remains Shipping** checkbox.

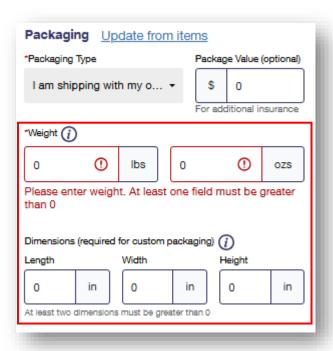


4) Select Packaging

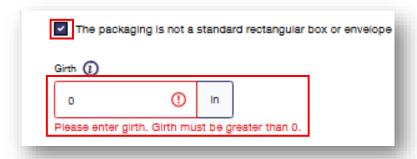
a) Packaging Type: shipping Cremated Remains cannot be shipped in any USPS provided Flat Rate packaging, therefore, Custom Packaging will be selected by default and the button will be greyed out. b) **Package Value (optional):** manually enter a package value up to and including \$5,000.00 for insurance or select **Update from Items** to auto populate the package value and weight that you entered in the Items step (if applicable).



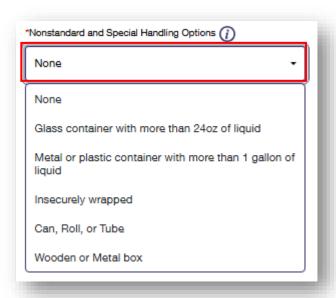
c) **Package Details:** The **Package Weight** and **Package Dimensions** are required for custom packaging:



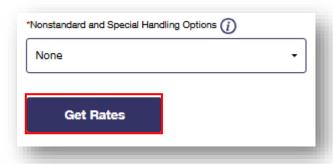
d) **Girth:** If your package isn't a standard rectangular box or envelope, select **the** packaging is not a standard rectangular box or envelope checkbox and enter the **Girth.**



e) Nonstandard and Special Handling Options: If your package is a nonmachinable item (an item that is lumpy, rigid, or square/oddly shaped that can't go through automated sorting machines and need special handling), select the Characterstic that best describes your package from the dropdown.



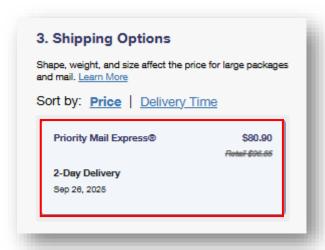
f) Select Get Rates to proceed to the next step.



Shipping Options

5) Select Service Type

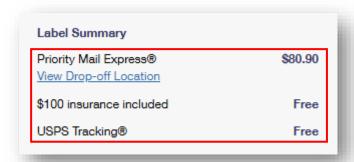
a) **Services:** Cremated Remains may only be shipped using Priority Mail Express® or Priority Mail Express International® services which will be listed in this section. Select the service type from the options displayed in this section.



6) Label Summary

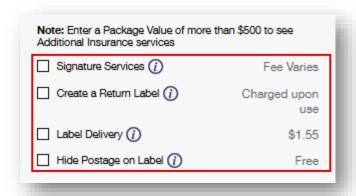
Within the Label Summary, you will see the extra services selected along with the total price of shipping Cremated Remains.

a) Live Animal and Perishable Goods Fee(s): Priority Mail Express: \$7.50, Priority Mail: \$15.00, and Ground Advantage: \$7.50. An additional Live Animal Transportation Fee will be charged at \$0.20 per pound for Day Old Poultry for Priority Mail Express and Priority Mail Zones 5-9.



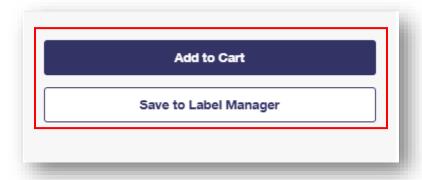
7) Select Extra Service(s)

a) To add an extra service, select the **checkbox** of the interested extra service and choose an **Extra Service Type.**



8) Add Label to Cart or Save Label to Label Manager

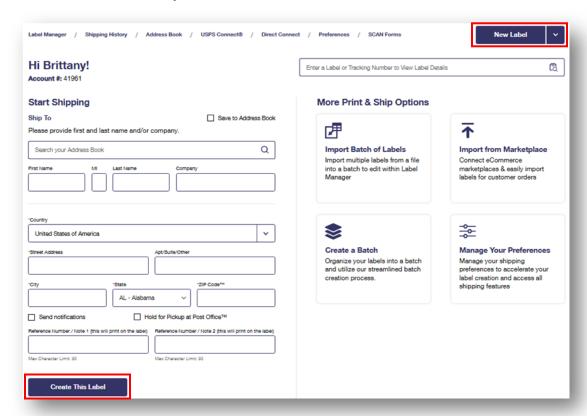
- a) If all the required information is correct and you would like to add the label(s) to the Label Cart and proceed to payment, select **Add to Cart**.
- b) If all the required information is correct and you would like to save your label to your Label Manager, select **Save to Label Manager**.



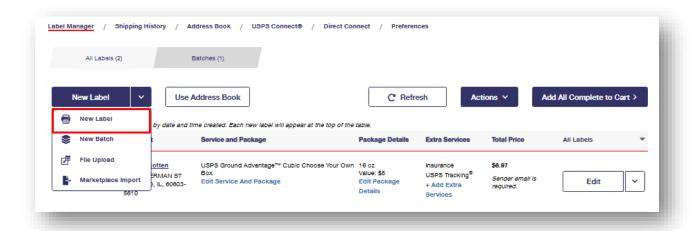
International Label

Create an international label for a single recipient via quick flow by following the steps below.

- 1) Begin Single Label Creation Process Two Options
 - a) **Option 1:** Click on **Create This Label** located on the landing page or **New Label** in the top right corner.
 - Note: Once you input all the Recipient address details and click Create This Label, you will be automatically redirected to the Quick Flow to input the rest of your label information.

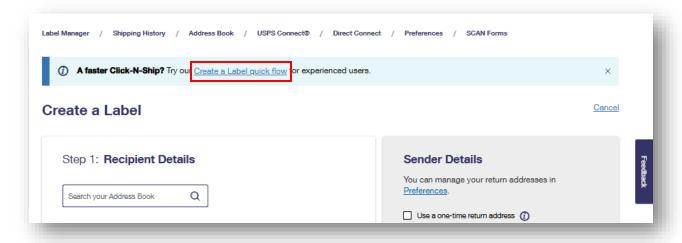


b) Option 2: Click on New Label located on the Label Manager page.

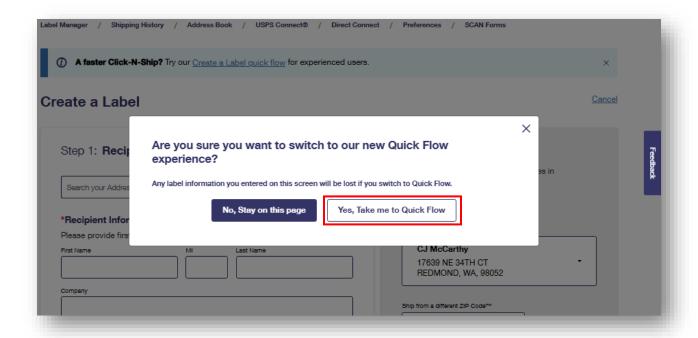


2) Opt Into the Quick Flow Label Creation Experience

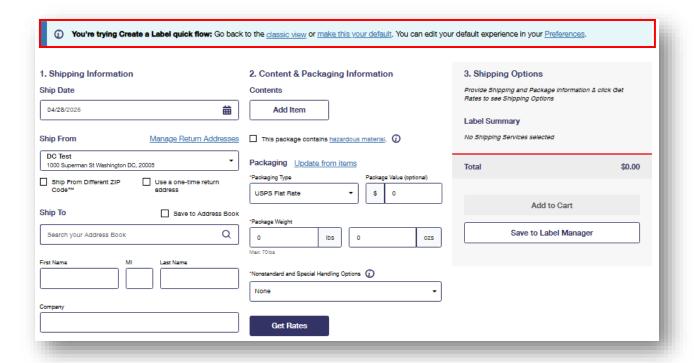
a) Once you are on the Create a Single Label page, you will be presented with a
banner at the top of the page. To begin utilizing Quick Flow, select the Create a
Label Quick Flow hyperlink and the Quick Flow view will be displayed.



b) Once selected, a confirmation popup modal will be displayed. Select **Yes, Take me to Quick Flow.**



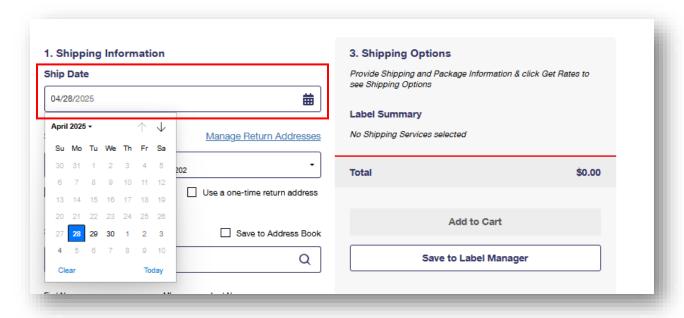
- c) Once selected the quick flow view will be displayed and you can begin creating your labels as needed.
 - If you would like to make the Quick Flow view your default create a label view, select the Make This Your Default hyperlink. You can also do this by selecting Quick Flow from the Default Create a Label Experience section in Preferences.
 - ii. If you would like to revert to the Classic View, select the **Classic View** hyperlink.



Shipping Information

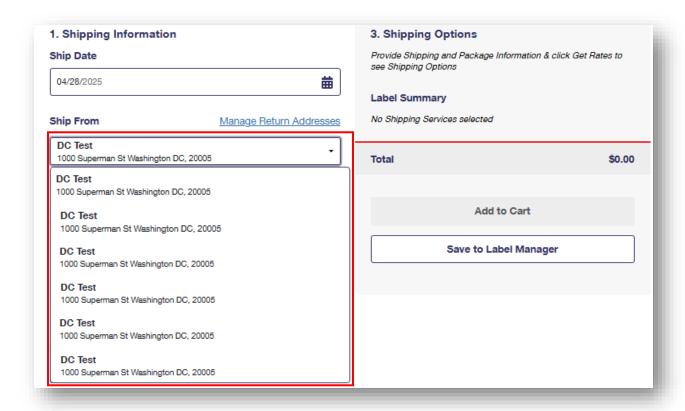
1) Select Ship Date

a) Select the **date** that you would like the package to ship (you may now select a date up to 7 days from today).

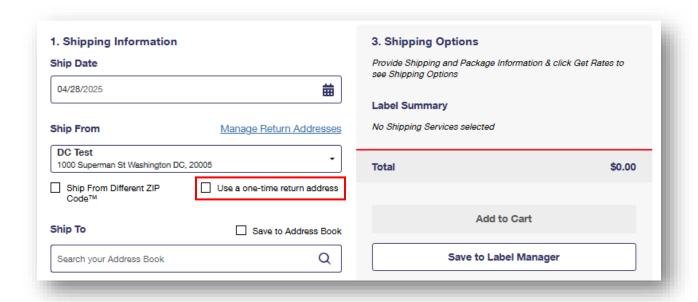


2) Enter Sender Details

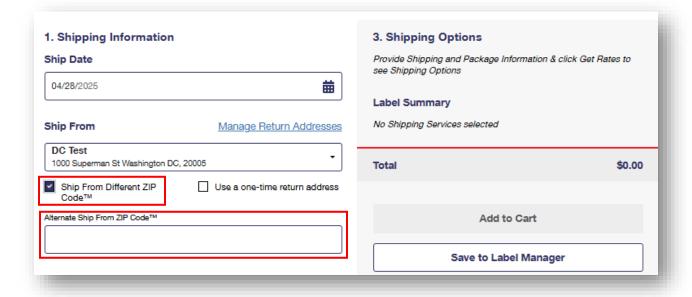
- a) Ship From: the Sender Details section is pre-populated by default based on the address associated with your account. To change or update this default address, select Manage Return Addresses.
- b) To utilize a saved return address, select the toggle down and select an address from the list.



c) To utilize a one-time return address, select the **Use a one-time return address** checkbox and then refer to the <u>Edit Sender Details (Quick-Flow View)</u> section of the Click-N-Ship® User Guide to view the steps on how to enter the sender details.



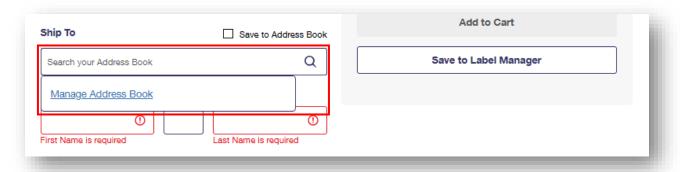
d) If you are shipping from a different ZIP Code[™] than the ZIP Code[™] indicated in your Return Address, select the **Ship from a different ZIP Code[™]** checkbox and enter the alternate zip code (e.g.: I am shipping items out of a warehouse in Washington, DC, but items should be returned to my location in New York. I would indicate I am shipping from Washington DC).



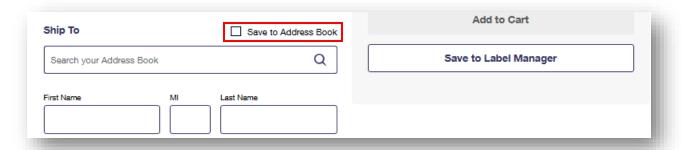
3) Enter Recipient Details

Within the Click-N-Ship® application, you have the capability to either enter the recipient details manually or select an address from your Address Book.

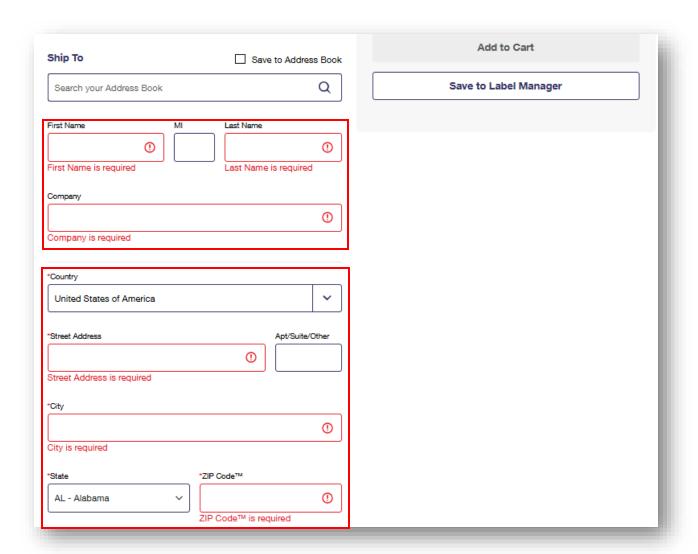
- a) To pre-populate the recipient information from a saved contact in your Address Book, enter the contact's name in the **Search your Address Book** text field and select the suggested contact.
 - i. To be redirected to your Address Book, select the **Manage Address Book** hyperlink.



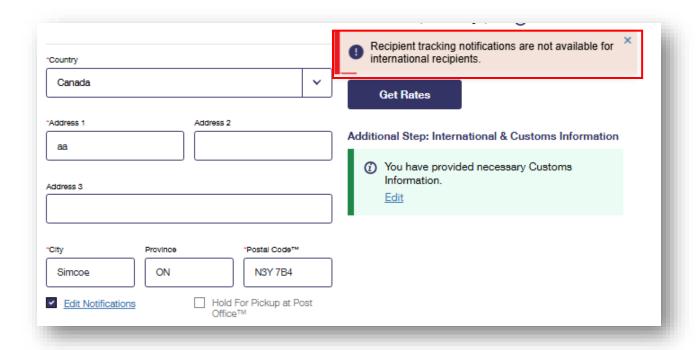
- b) Save to Address Book (optional): if the recipient information that you are entering is new and you would like to save it as a contact in your Address Book, select the Save to Address Book checkbox.
 - i. Note, the contact information will only be saved to the Address Book once the label is either saved to your Label Manager or added to the Label Cart.



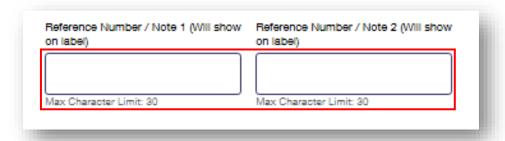
c) To manually enter the recipient's information, enter the details in the **required*** text fields.



d) **Recipient Tracking Notifications**: tracking notifications are not available for international shipments. If the **Send Notifications** checkbox selected, an error message will be prompted when the label is added to the label cart.

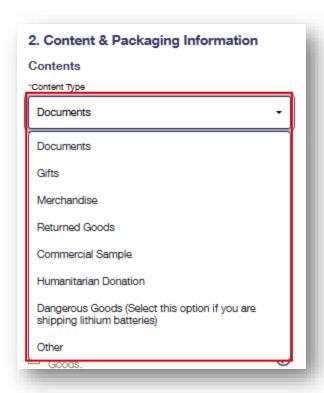


- e) Reference Number(s): to have reference numbers or notes listed on your label, enter the reference numbers or notes in the Reference Number / Note 1 and Reference Number / Note 2 text fields.
 - i. **Note:** each reference number / note will be printed on the label and have a maximum character limit of 30 characters each.

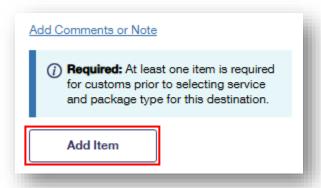


Content & Package Information

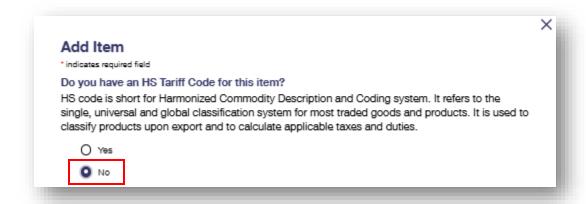
- 1) Enter Content Details (required)
 - a) Contents Type: international packages require you to select a Content Type.
 Select the Select a Content Type drop down and select the content type that best describes your package.



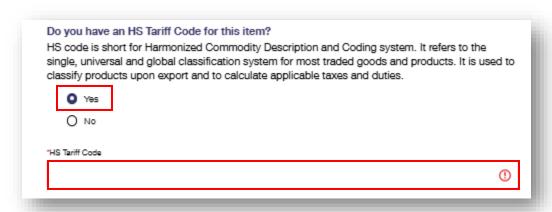
b) This **Items** section is <u>required</u> for international packages and for packages that require a Customs Form (such as *International or military based addresses*). To enter your items information, select **Add Item(s)**. Once Selected, you will be required to enter the following information:



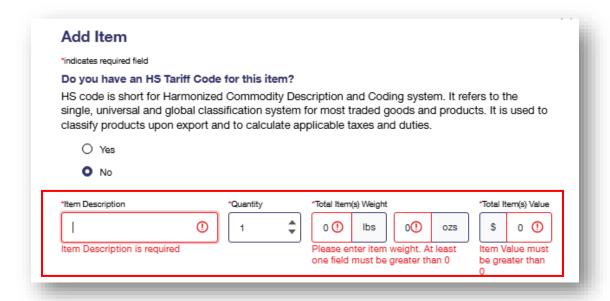
- c) HS Tariff Code: HS code is short for Harmonized Commodity Description and Coding system. It refers to the single, universal and global classification system for most traded goods and products. It is used to classify products upon export and to calculate applicable taxes and duties.
 - i. if you do not have an HS Tariff Code for the item, select no.



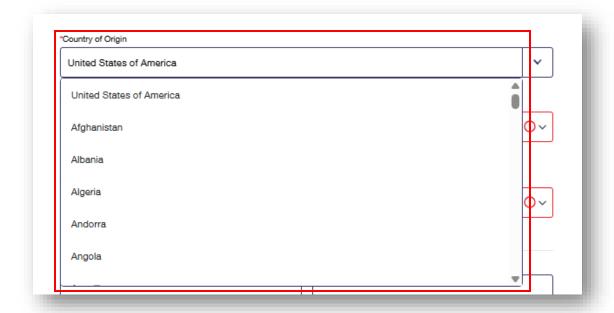
i. If you do have an HS Tariff Code for the item, select **Yes** and enter the code in the required text field.



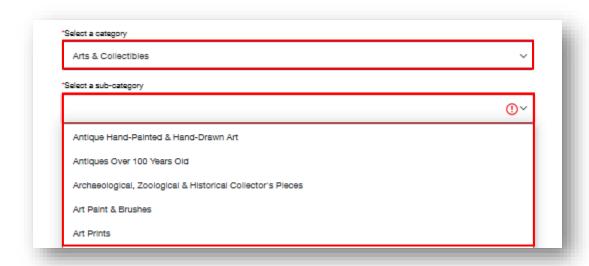
- c) Item Details: enter the item description, quantity, and weight.
- d) Item Value: enter the total item(s) value.



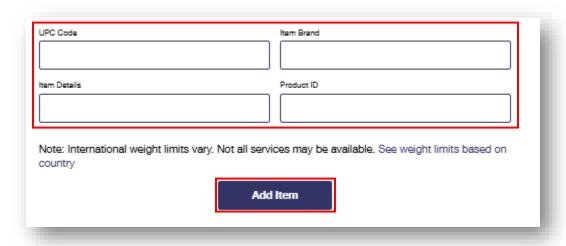
e) Country of Origin: select the items country of origin.



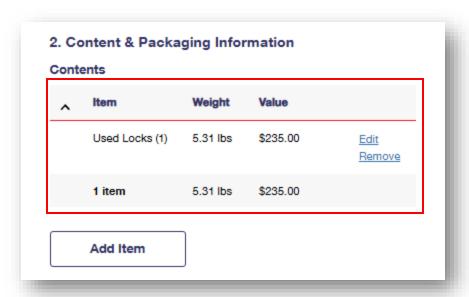
f) Category Type: select the items category and subcategory type.



g) Other Optional Information: enter the item UPC Code, Brand, and Product ID if desired. Once finished, select **Add Item** to save your information.



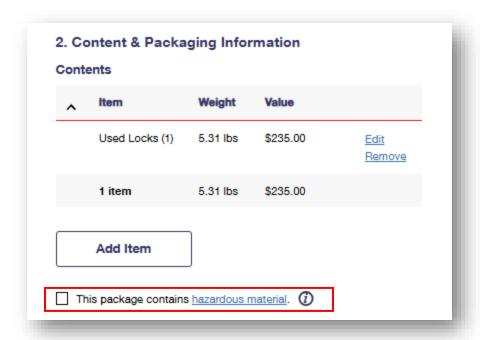
h) Select **Add Item** to save the item information. Once saved, the item details will be displayed in the **Contents Table**.



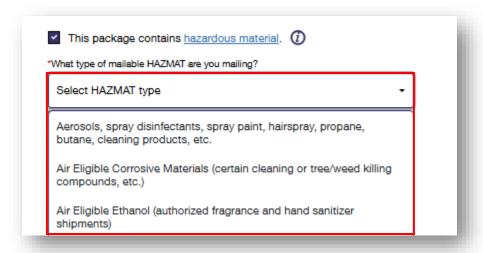
2) Select Hazardous Materials Type (if applicable)

Does this package contain anything potentially hazardous? Examples of mailable HAZMAT include batteries, perfume, paint, aerosols, and more. There are types of HAZMAT that are *not* mailable. To view a detailed list of HAZMAT examples, select *hazardous materials hyperlink*.

- a) If your package DOES NOT contain anything potentially hazardous, do not select the checkbox.
- b) If your package DOES contain anything potentially hazardous, select the **This**Package Contains Hazardous Materials checkbox.

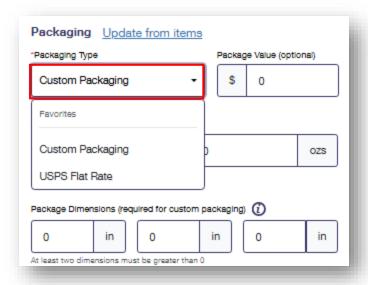


ii. Once selected, a **HAZMAT** section will be displayed. Select the **HAZMAT type** from one of the options listed in the dropdown.

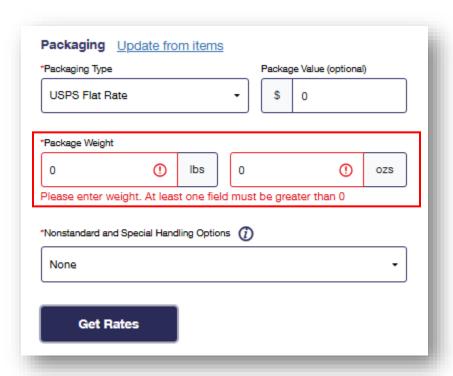


3) Select Package Type

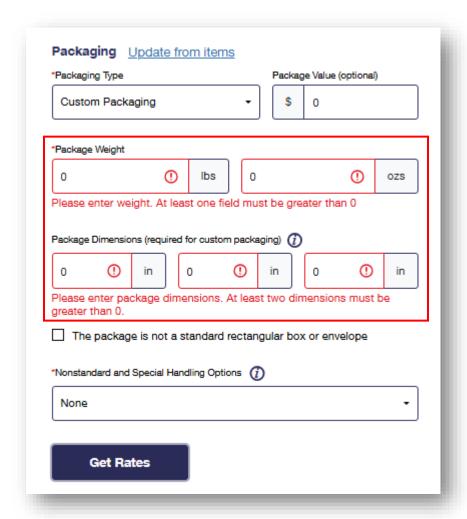
a) **Packaging Type:** select a USPS package type from the two options available (Flat Rate Packaging or Custom Packaging).



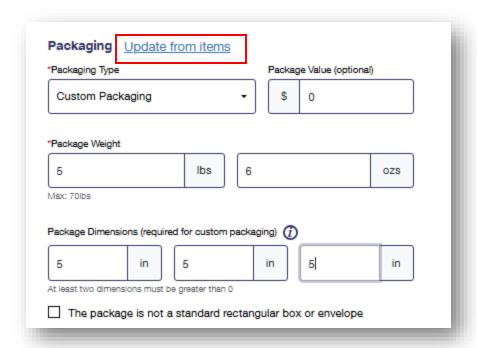
- b) USPS® Flat Rate Packaging (Default): If USPS® Flat Rate Packaging is selected, you will be directed to the next step where you will be required to enter the Package Weight.
 - i. Note: Flat Rate Packaging <u>does not</u> support HAZMAT materials. If HAZMAT was selected, please select **Custom Packaging** as your package type.



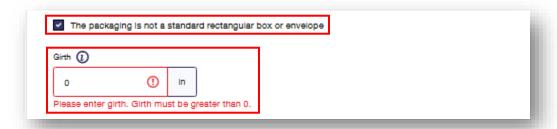
c) Custom Packaging: If Custom Packaging is selected, you will be directed to the next step where you will be required to enter the Package Weight and Package Dimensions:



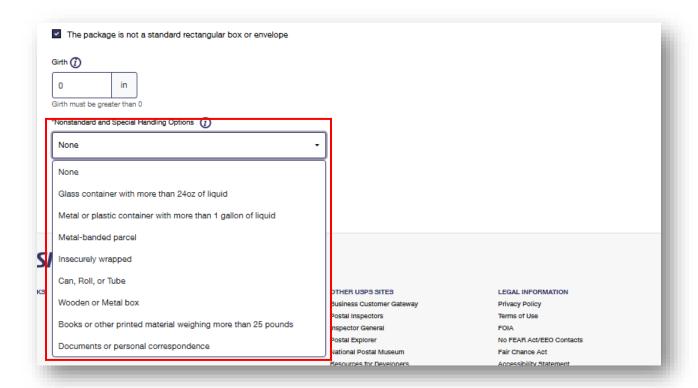
d) **Package Value (optional):** manually enter a package value up to and including \$5,000.00 for insurance or select **Update from Items** to auto populate the package value and weight that you entered in the Items step (if applicable).



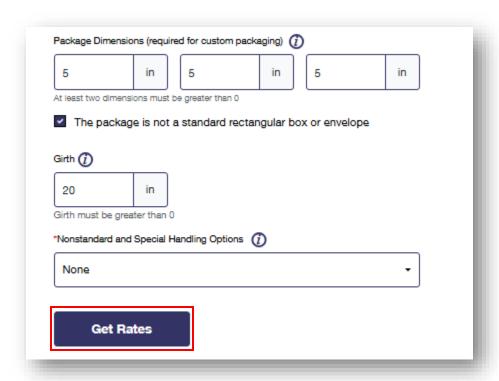
e) **Girth:** If your package isn't a standard rectangular box or envelope, select **the packaging is not a standard rectangular box or envelope** checkbox and enter the **Girth.**



i. Non-Machinable Items: If your package is a nonmachinable item (an item that is lumpy, rigid, or square/oddly shaped that can't go through automated sorting machines and need special handling), select the Characterstic that best describes your package from the dropdown.

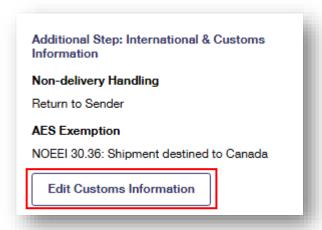


ii. Select **Get Rates** to proceed to the next step.



4) Additional Step: International & Customs Information

a) Before adding the label to the cart, you can include additional customs information for your international package such as **Non-Delivery Handling** and **US Census Bureau** and **Customs Information**. To do so, select **Edit Customs Information**.



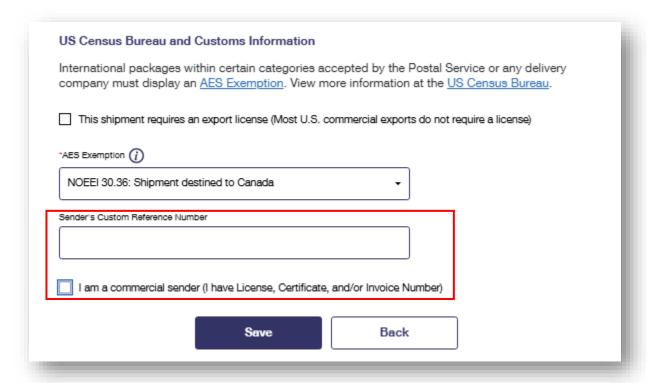
b) **Non-Delivery Handling:** select how the package should be handled if it cannot be delivered (*Return to Sender or Abandon*).



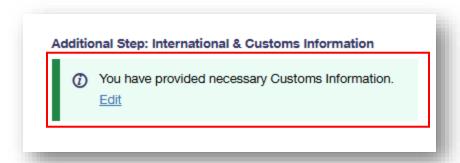
- c) US Census Bureau and Customs Information: if your shipment requires an export license, select the Shipment requires an Export License checkbox and enter the AES Downtown Citation from the U.S or International Transaction Number (ITN).
 - i. Note, you can enter up to 14 alphanumerical values in this field.

International packages within certain categories accepted by the Postal Service or any delivery company must display an <u>AES Exemption</u> . View more information at the <u>US Census Bureau</u> . This shipment requires an export license (Most U.S. commercial exports do not require a license)	
bureau or can r	000-345-0353

- d) Enter a Sender's Customer Reference Number (optional).
- e) If you are a Commercial Sender, select the **checkbox** and enter the **License Number**, **Certificate Number**, and **Invoice Number** (optional).



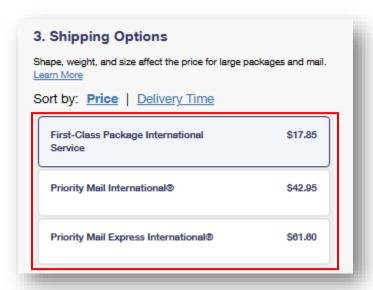
f) Once this step is completed, a green success banner will be displayed.



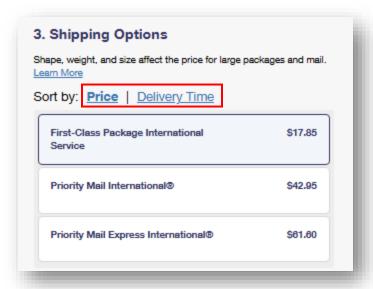
Shipping Options

1) Select Service Type

- a) **Services:** based off the Package Type that was previously selected, a specific list of available **Service Types** will be listed in this section. Select a service type from the options displayed in this section.
 - Note: the service type with the lowest cost will always be selected by default.

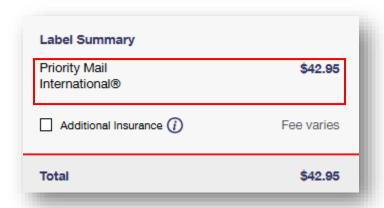


b) Filter / Sort By: to more easily view all the available Service types, you can Sort by Price and / or Delivery Time.



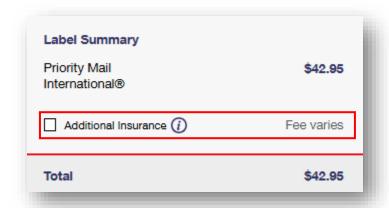
2) Label Summary

a) Within the Label Summary of the Quick Flow Label creation experience, you will be able to add extra services and view your total label cost as needed.



3) Select Extra Service(s)

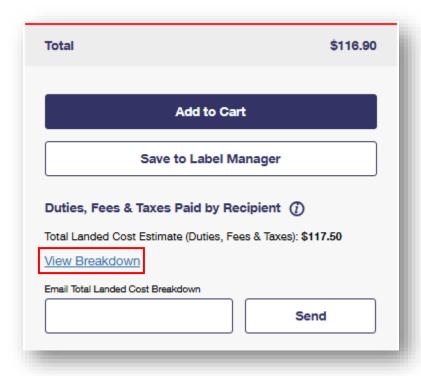
- a) To add an extra service from the Label Summary, select the **checkbox** of the interested extra service and choose an **Extra Service Type.**
 - Note: the extra services listed will vary depending on the service and package type that was selected. Some extra services are not eligible for certain service and package type combinations.



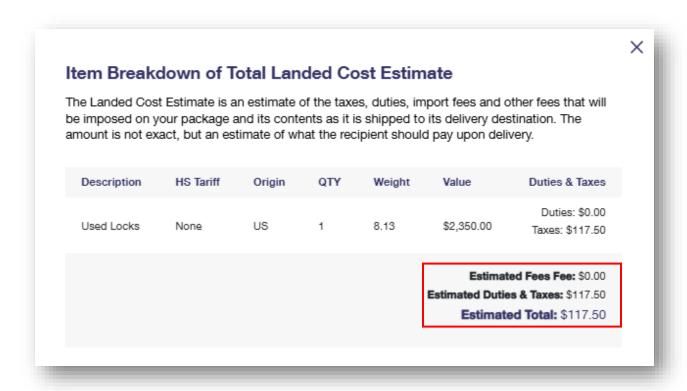
4) Review Calculated Landed Cost Estimate

The Calculated Landed Cost Estimate is a summary located under the **Label Summary** that shows your estimated landed cost for the international label (includes the sum of the calculation of duties, taxes, and other import fees).

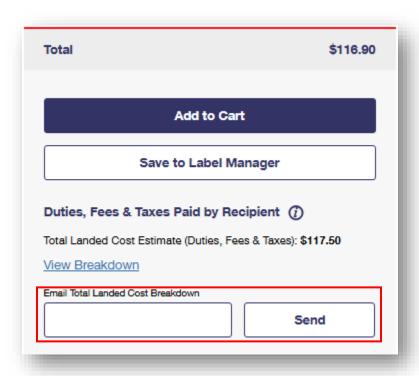
 To view a detailed breakdown of the duties, fees, and taxes, select View Breakdown.



i. Review the **Detailed Breakdown Summary** of the duties, fees, and taxes.

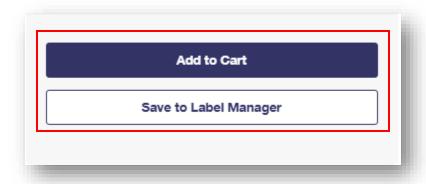


b) To receive a copy of your Total Landed Cost via email, enter your email and click **Send**.



5) Add Label to Cart or Save Label to Label Manager

- a) If all the required information is correct and you would like to add the label(s) to the Label Cart and proceed to payment, select **Add to Cart**.
- b) If all the required information is correct and you would like to save your label to your Label Manager, select **Save to Label Manager**.
 - Note: you can save at any time if Recipient Details are provided. Saving will allow you to come back to this label later to make any changes prior to purchasing it.



International Label for Cremated Remains

Create an international label to ship cremated remains for a single recipient via Quick-Flow by following the steps below.

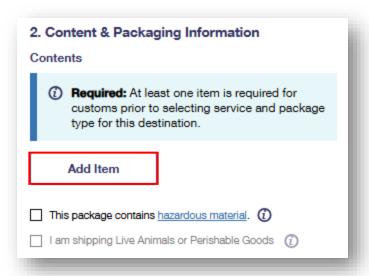
1) Begin Single Label Flow Creation Process

a) Refer to the <u>Create a Single International Label (Quick-Flow View)</u> section of the Click-N-Ship® User Guide to view the initial steps on how to create your labels via the Single-Label Flow.

Content & Package Information

1) Enter Content Details

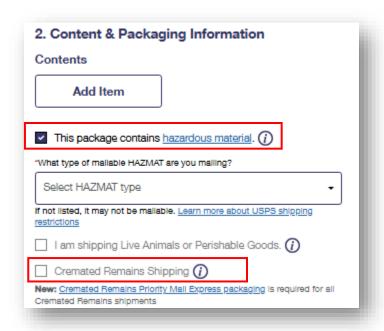
This **Items** section is optional for domestic packages and only required for packages that require a Customs Form (such as *International or military based addresses*).



2) Select Hazardous Materials Type (if applicable)

Does this package contain anything potentially hazardous? Examples of mailable HAZMAT include batteries, perfume, paint, aerosols, and more. There are types of HAZMAT that are *not* mailable. To view a detailed list of HAZMAT examples, select *hazardous materials hyperlink*.

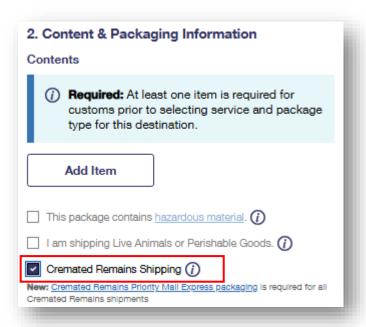
a) The Cremated Remains service is not available with HAZMAT and if selected, the Cremated Remains option will be greyed out. To proceed with Cremated Remains, do not select HAZMAT.



3) Select Cremated Remains Shipping

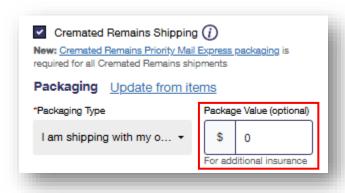
You may ship cremated remains with select service types at zero cost to you. There are no extra fees for shipping Cremated Remains. Cremated Remains may only be shipped using Priority Mail Express* or Priority Mail Express International* services.

a) Select the Cremated Remains Shipping checkbox.

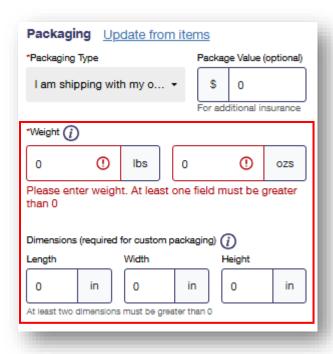


4) Select Packaging

- a) Packaging Type: shipping Cremated Remains cannot be shipped in any USPS provided Flat Rate packaging, therefore, Custom Packaging will be selected by default and the button will be greyed out.
- b) **Package Value (optional):** manually enter a package value up to and including \$5,000.00 for insurance or select **Update from Items** to auto populate the package value and weight that you entered in the Items step (if applicable).



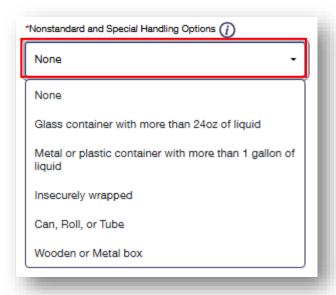
c) **Package Details:** The **Package Weight** and **Package Dimensions** are required for custom packaging:



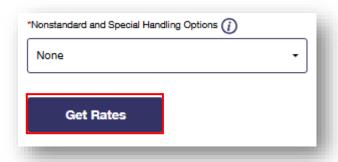
d) **Girth:** If your package isn't a standard rectangular box or envelope, select **the packaging is not a standard rectangular box or envelope** checkbox and enter the **Girth.**



e) **Nonstandard and Special Handling Options**: If your package is and *an item that needs special handling*, select the **Characterstic** that best describes your package from the dropdown.



f) Select **Get Rates** to proceed to the next step.



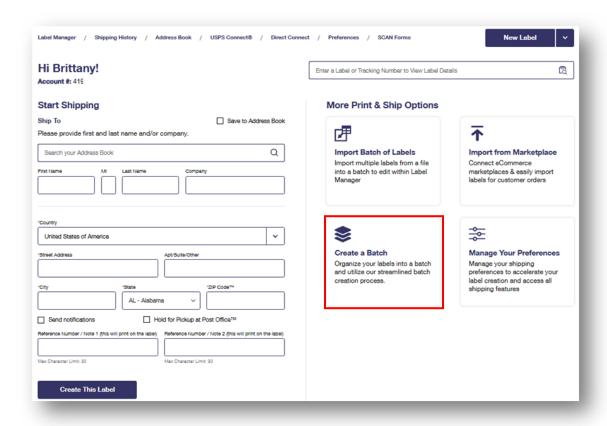
Shipping Options

a) Refer to the <u>Select an International Service Type (Quick-Flow View)</u> section of the Click-N-Ship® User Guide to continue finalizing the international label creation via quick-flow.

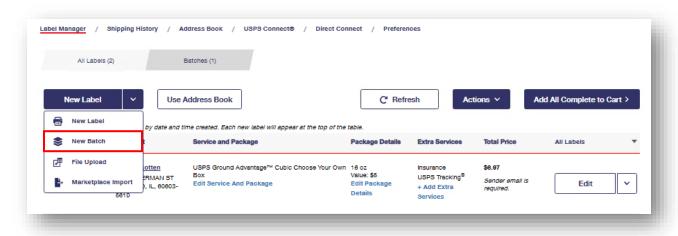
Create a Batch

Organize your labels into a batch and utilize our streamlined multi-label creation process.

- 1) Begin Multi-Label Batch Process
 - a) Option 1: Select the **Create a Batch tile** located on the landing page.



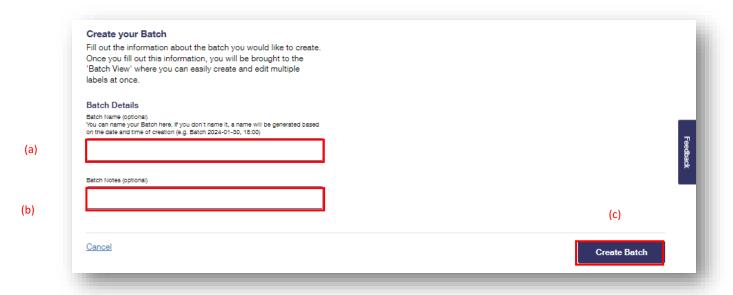
b) Option 2: Click **New Batch** from the Label Manager Page.



2) Enter Batch Details

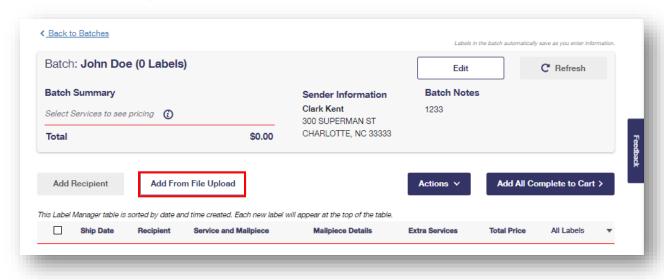
- a) Enter a **Batch Name**. If no name is entered, it will autogenerate a batch name.
 - Note, once a batch name is entered, the associated batch name and batch symbol will automatically be tracked for each label that is included in that batch.
- b) Enter Batch Notes (Optional)

c) Select **Create Batch** to be directed to the **Batch Summary** page and start adding recipients.

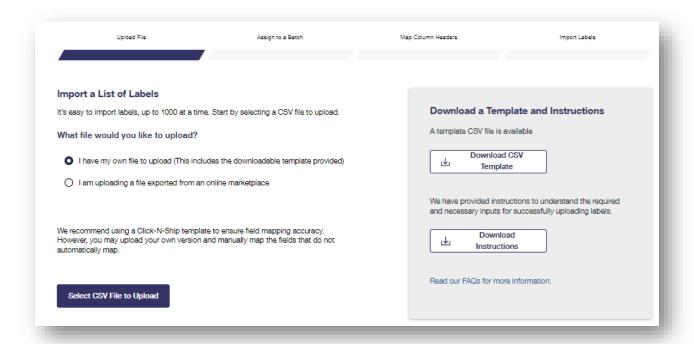


3) Add Recipients to Batch (Two Options)

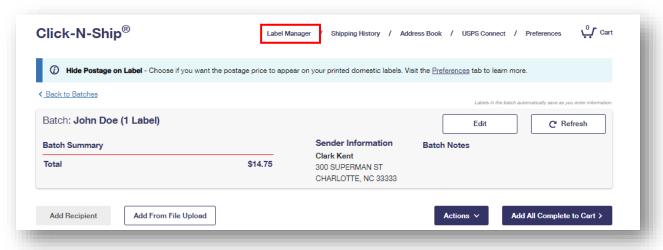
 Option 1: Add Recipients to the newly created batch via <u>File Upload</u> by selecting **Add** from File Upload.



Once Add from File Upload is selected, you will be redirected to the Import a List of Labels page (click here for detailed instructions).



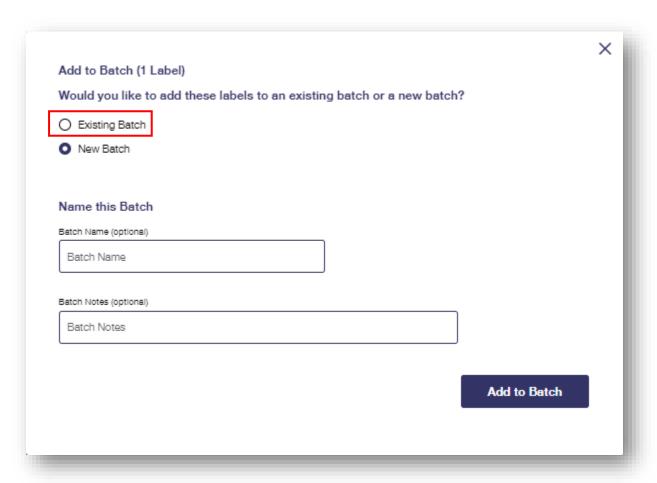
ii. **Option 2:** Add recipients to the newly created batch via <u>Label Manager</u> by selecting the **Label Manager** section at the top of the page.



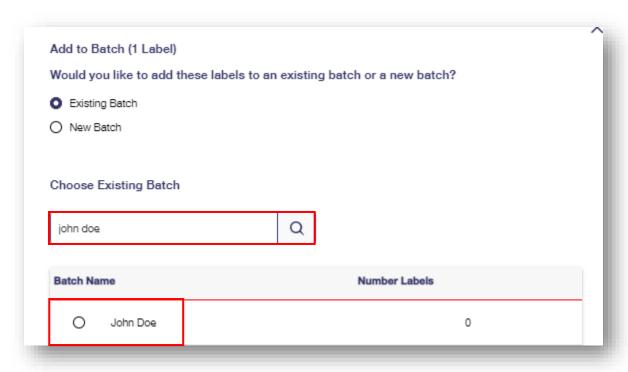
- i. Once you're redirected to your Label Manager, select the **checkbox** of a label(s) that you would like to add to your newly created Batch.
- ii. Once the label(s) is selected, select the **Actions** dropdown and select **Add to Batch**.

(i)

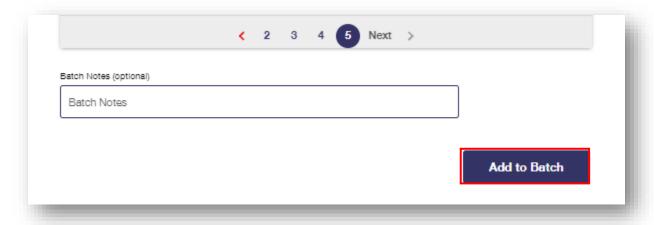
iii. An Add to Batch popup modal will be displayed where you will be prompted to select the specific batch that you want to add the label(s) to. Select Existing Batch



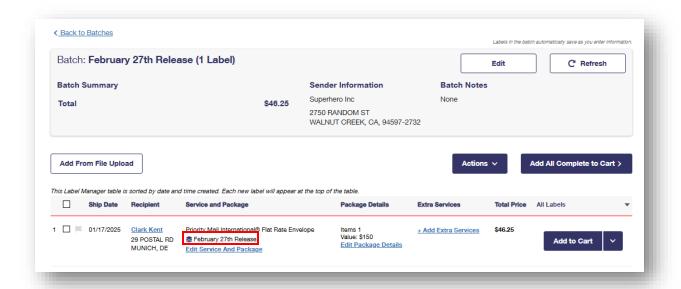
iv. **Search** for the name of your newly created batch and **select the batch** from the list of batches displayed.



v. Once the batch is selected, select Add to Batch.



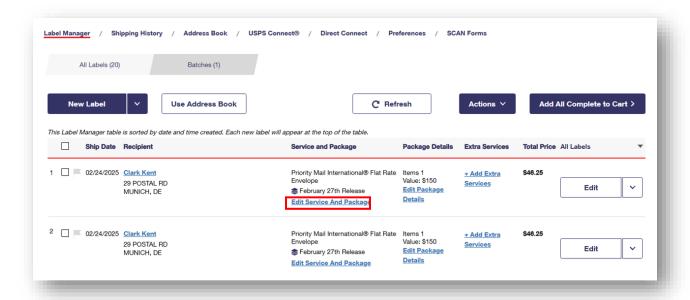
- vi. Once Add to Batch is selected, it will be **redirected** back to your recently created **Batch** where the newly added label(s) will be displayed.
 - Note, the associated batch name and batch symbol will be displayed throughout the application for easier tracking.



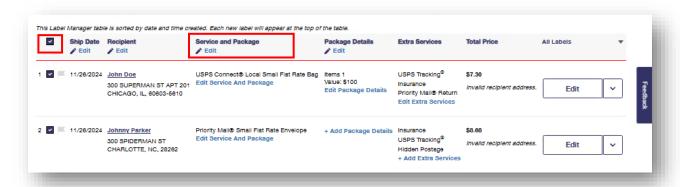
4) Select Service and Package Details

There are multiple ways to select your Service and Package Types. Steps (a)-(c) each outline a different method to select service and package details for the recipients.

i. **Individual Recipient Method:** If you would like service and details specific to each recipient you may click on the "Edit Service and package" button in the recipient's label row. A pop-up will appear where you can select the Service and package type for a single recipient.



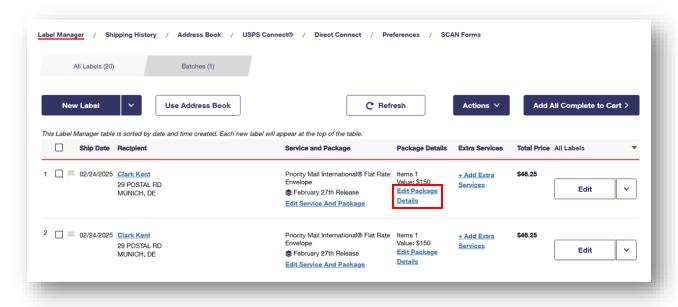
ii. **Bulk Action Method:** If all recipients have the same Service and package details, select the checkbox on the top left corner and then select the "Edit" button located beneath the "Service and package" title. A pop-up will appear where you can select the Service and package type for all recipients.



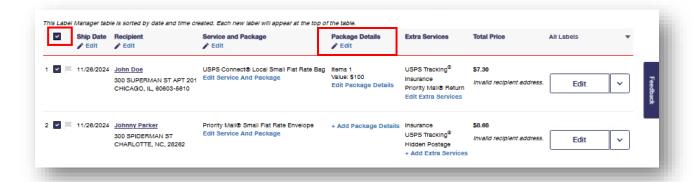
5) Edit Package Details

There are multiple ways to enter Package details for your labels. Steps (a)-(c) each outline different methods to select enter Package details for the recipients.

i. Individual Recipient Method: If you would like to input Package details specific to each recipient you may click on the "Add package Details" button in the recipient's label row. A pop-up will appear where you can enter the package details for a single recipient.



ii. **Bulk Action:** If all recipients have the same package details, you may select the "Edit" button located beneath the "Package Details" title. A pop-up will appear where you can enter the package details for all recipients.

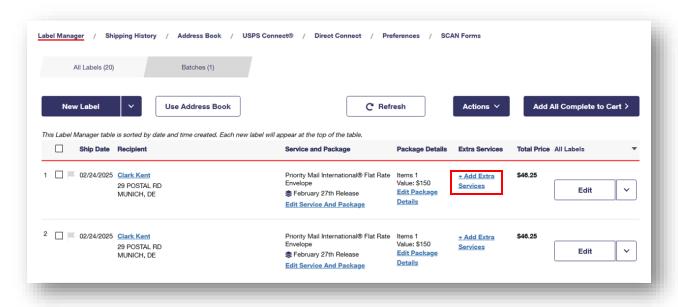


6) Select Extra Services

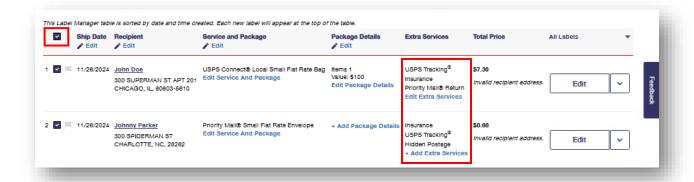
If you are interested in adding extra services to your package (s), please select one of the available Insurance options and Signature Services options.

There are multiple ways to select your Extra Services for your package. Steps (a)-(c) each outline a different method to select Extra Services for the recipients.

i. Individual Recipient Method: If you would like to select Extra Services specific to each recipient you may click the "Edit Extra Services" button in the recipient's label row. A pop-up will appear where you can select the desired Extra Services for a single recipient.



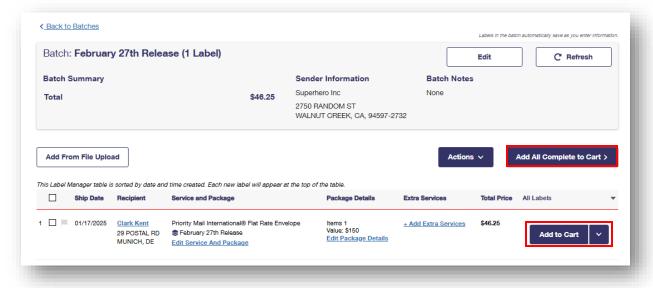
ii. **Bulk Action Method:** If your batch of labels all have the same Service and Package type and all recipients require the same Extra Services, you may select the "Edit" button located beneath the "Extra Services" title. A pop-up will appear where you can select the desired Extra Services for all recipients.



7) Add Labels to Cart

Review all the recipient details, and if everything is correct begin adding labels to your cart for checkout. There are multiple ways to add labels to the cart. Steps (a)-(b) each outline a different method to add labels to the cart.

- Individual Recipient Method: Individually add labels to cart by selecting Add to Cart in the recipient's row.
- ii. "Add All" Method: Add all labels to cart by selecting Add All Complete to Cart.



Import Labels

Import multiple labels via the File Upload method and continue editing in Label Manager.



Please use this guide file and the steps below to understand the required fields and necessary inputs for Click-N-Ship® file upload.

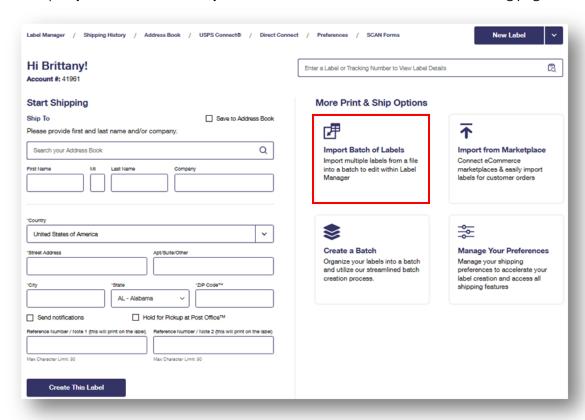
Note, an updated Job Aid is currently under development which will be included in this document once completed.

Import Labels Via File Upload

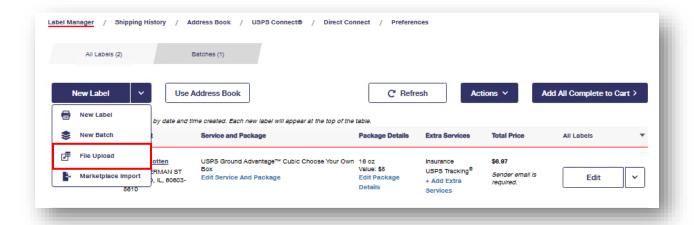
Import multiple labels via our File Upload method by following the steps below.

1) Begin File Upload Process

a) Option 1: Select the Import Batch of Labels tile located on the landing page.

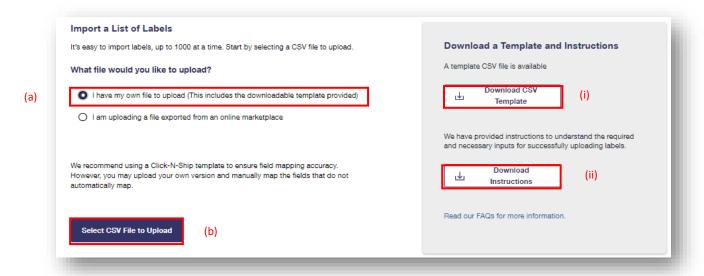


b) Option 2: Select File Upload located on the Label Manager page.

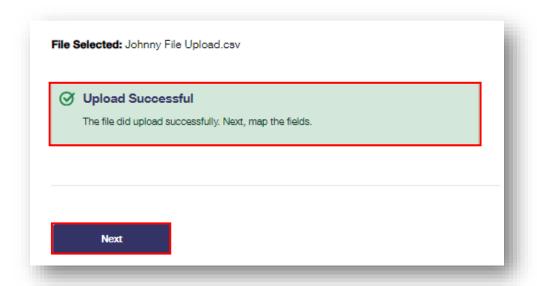


2) Select File Type and Upload CSV File

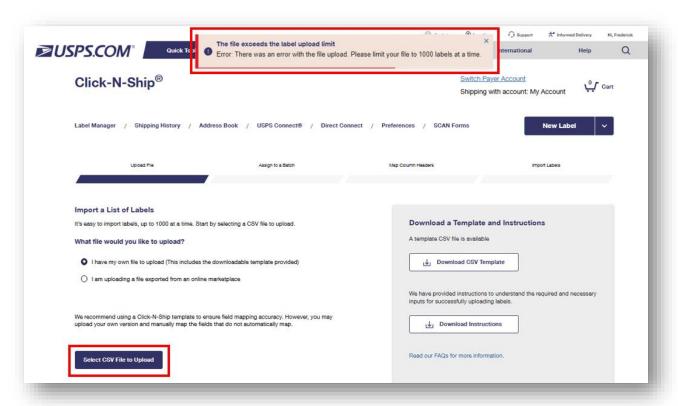
- a) To upload your own personal file, select I have my own file to upload.
- b) To select a file, click on Select CSV File to Upload.
 - i. It is recommended to utilize the CSV template that is provided within this section. To download a copy of the CSV template, refer to the instructional column on the right-hand side and select **Download CSV Template.**
 - ii. To download step by step instructions on how to fill out the template, select **Download Instructions.**



c) If your personal file uploads successfully, you will see a green **Upload Successful** message box confirming that the upload was successful. Select **Next** to proceed to the next steps.



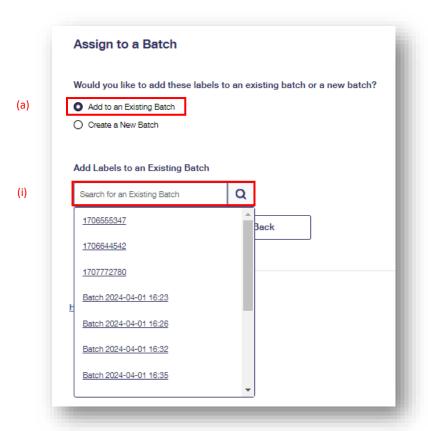
d) If you attempt to upload a .CSV file that has exceeded the 1,000-file upload limit, you will see the following error message and you will need to remove some of the labels in your file to proceed with uploading the .CSV file:



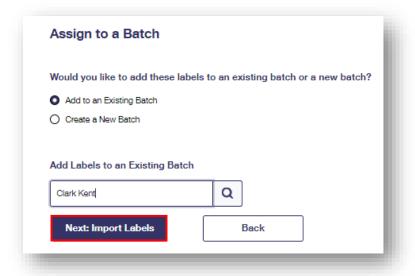
3) Assign to Batch

a) To add the labels to an existing batch, select Add to an Existing Batch.

 Search for an existing batch by name by entering it in the Search for an Existing Batch search box.

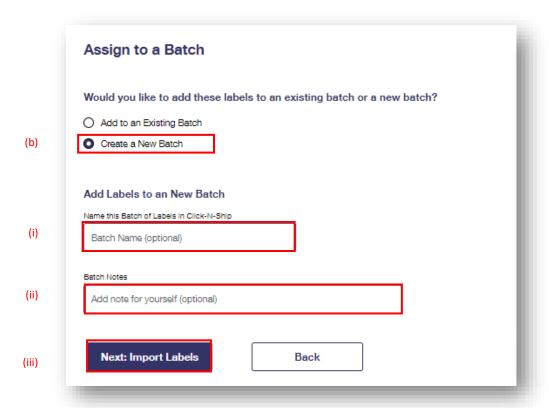


ii. Once the existing batch is selected, select Next: Import Labels.



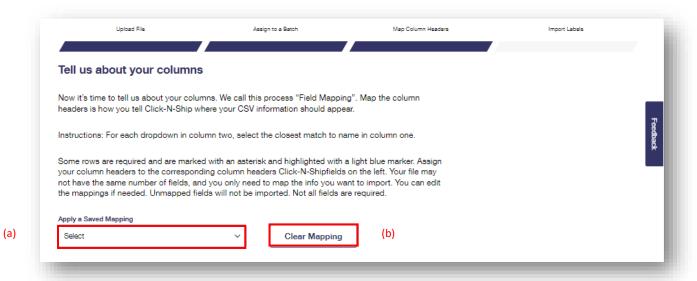
b) To add the labels to a new batch, select Create a New Batch

- i. If you want to name your new batch of labels, enter it in the **Batch Name (optional)** text field.
- ii. If you want to add notes to your new batch, enter those in the **Add Note for yourself** (optional) text field.
- iii. Once ready, select **Next: Import Labels** to proceed to the next section.

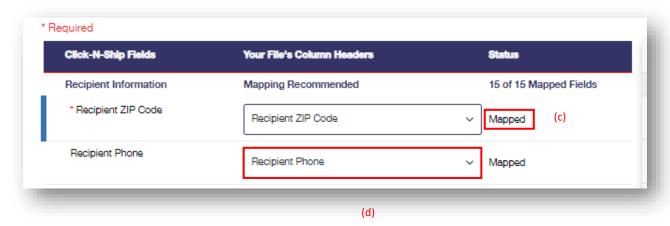


4) Map Column Headers

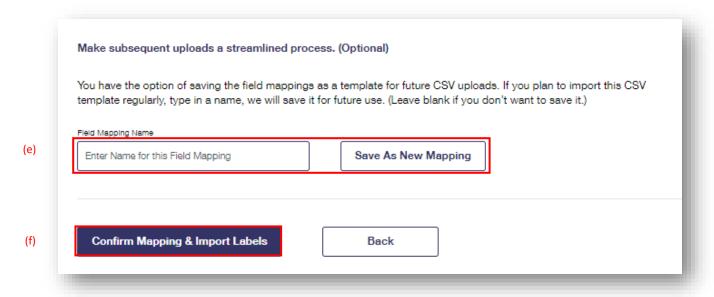
- To apply a saved mapping to the current one, select one from the Apply a Saved Mapping dropdown section.
- b) To clear the current mapping headers, select Clear Mapping.



- c) Verify that your **file's column headers** have been mapped to the Click-N-Ship® Label Manager fields.
- d) If a field is not correctly mapped, you may select another field from the **Mapping Recommended** dropdown.

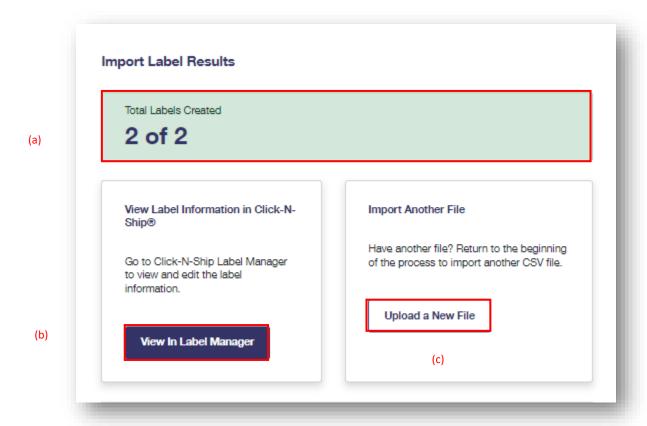


- e) To save the current filed mappings as a template for future CSV uploads, enter the **Field Mapping Name** and select **Save as New Mapping** to save the template (*optional*).
 - i. Note, unmapped fields will not be imported.
- f) Otherwise, if all the information is correct and you would like to proceed with importing your labels, select **Confirm Mapping & Import Labels**.



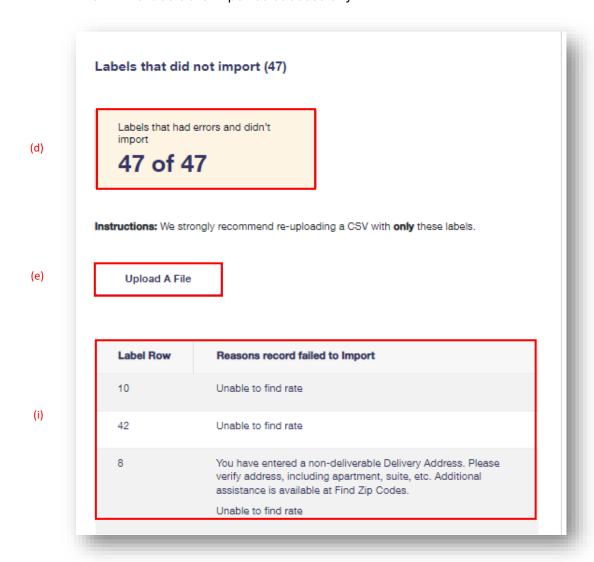
5) Review Import Label Results

- a) If the label import was successful, you will see a **green success message** with the total number of labels imported successfully.
- b) If you do not have any other files to upload, select **View in Label Manager** to view the imported labels in the newly created batch.
- c) If you have another file to upload, select **Upload a New File** and repeat steps 1-5.



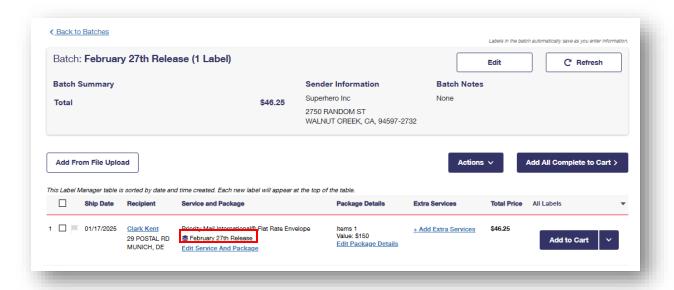
175

- d) If the label import was unsuccessful, you will see a **yellow box** with a total number of labels that were *not* imported successfully.
 - In this case, referring to the Label Row and Reasons record failed to import section to review the items that need to be updated within the file to meet the upload requirements.
- e) Once the updates have been made to the file, select **Upload a File** to reupload the file until the labels are imported successfully.



6) View Uploaded Labels in Label Manager

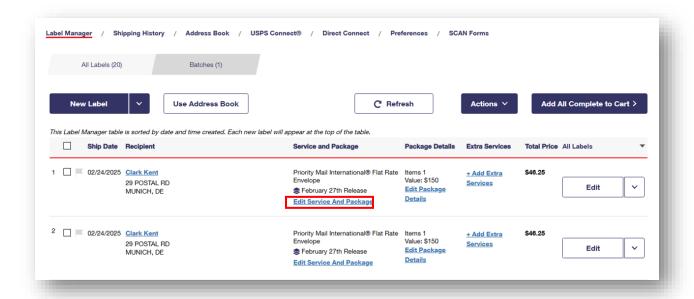
- a) Once View in Label Manager is selected from the Import Labels results page, you will be redirected back to your Label Manager where your newly added label(s) will be displayed within a Batch.
 - i. **Note**: the associated batch name and batch symbol will automatically be tracked for each label that is included in that batch.



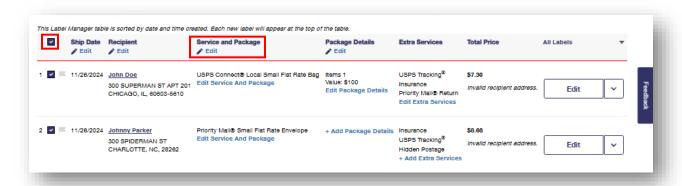
7) Select Service and Package Types

There are multiple ways to select your Service and Package Types for labels within your batch.

- a) Individual Recipient Method: If you would like to add a Service and Package type specific to each recipient, select Edit Service and Package located in the recipient's label row. A pop-up will appear where you can select the Service and Package type for a single recipient.
 - i. **Note:** this functionality will not be available for Priority Mail Open & Distribute (PMOD) labels. To update this information, select **Edit**, and update the necessary details from the single label creation page.



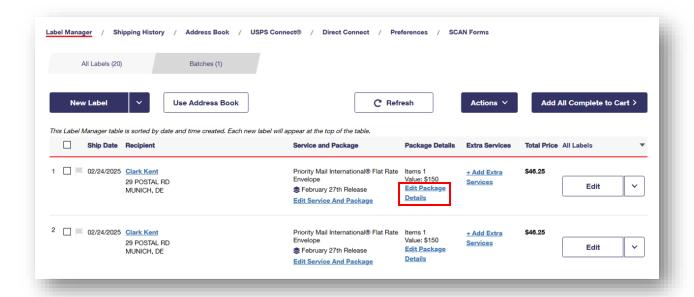
- b) Bulk Action Method: If all recipients have the same Service and Package details, select the checkbox on the top left corner and then select Edit located beneath the Service and Package section. A pop-up will appear where you can select the Service and Package type for all recipients.
 - i. **Note:** this functionality will not be available for Priority Mail Open & Distribute (PMOD) labels. To update this information, select **Edit**, and update the necessary details from the single label creation page.



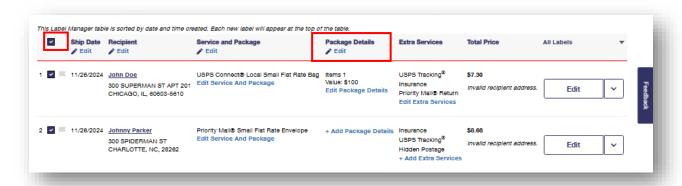
8) Edit Package Details

There are multiple ways to add Package details for labels within your batch.

- a) Individual Recipient Method: If you would like to add Package details specific to each recipient, select Add Package Details located in the recipient's label row. A pop-up will appear where you can enter the Package details for a single recipient.
 - i. Note: this functionality will not be available for Priority Mail Open & Distribute (PMOD) labels. To update this information, select Edit, and update the necessary details from the single label creation page.



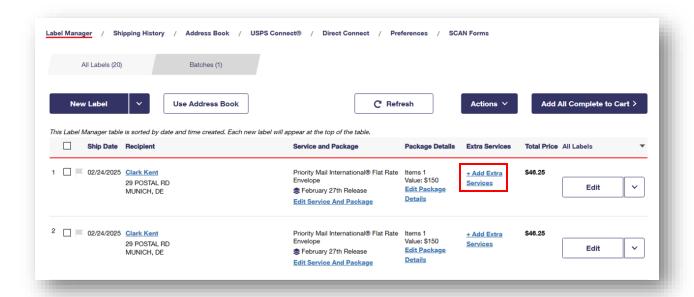
- b) Bulk Action: If all recipients have the same Package details, select the checkbox on the top left corner and then select Edit located beneath the Package Details section. A pop-up will appear where you can enter the Package details for all recipients.
 - i. **Note:** this functionality will not be available for Priority Mail Open & Distribute (PMOD) labels. To update this information, select **Edit**, and update the necessary details from the single label creation page.



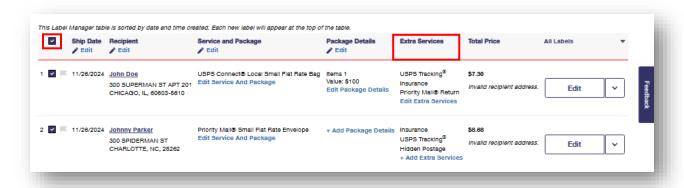
9) Select Extra Services

There are multiple ways to add Extra Services for labels within your batch.

- a) Individual Recipient Method: To add an Extra Service specific to each recipient, select +Add Extra Services locate in the recipient's label row. A pop-up will appear where you can select the desired Extra Services for a single recipient.
 - i. Note: this functionality will not be available for Priority Mail Open & Distribute (PMOD) labels. To update this information, select Edit, and update the necessary details from the single label creation page.



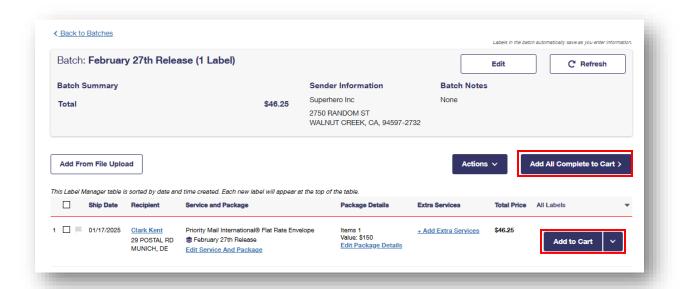
- b) Bulk Action Method: If your batch of labels all have the same Service and Package type and all recipients require the same Extra Services, select the checkbox on the top left corner and then select Edit located beneath the Extra Services section. A pop-up will appear where you can select the desired Extra Services for all recipients.
 - Note: this functionality will not be available for Priority Mail Open & Distribute (PMOD) labels. To update this information, select Edit, and update the necessary details from the single label creation page.



10) Add Labels to Cart

Review all the recipient details, and if everything is correct begin adding labels to your cart for checkout. There are multiple ways to add labels to the cart.

- a) Individual Recipient Method: Individually add labels to cart by selecting Add to Cart located in the recipient's row.
- b) "Add All" Method: Add all labels to cart by select the checkbox on the top left corner and then selecting Add All Complete to Cart.

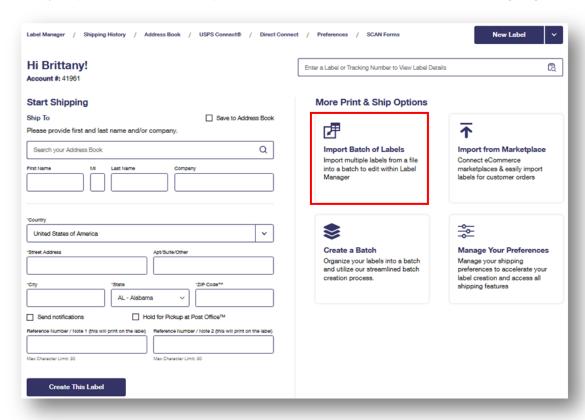


Import Labels from an Online Marketplace

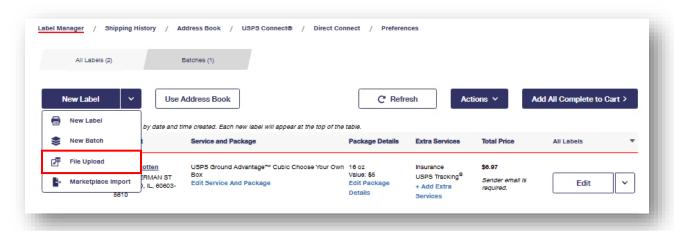
Import order exports from marketplaces such as Etsy, Shopify, BigCommerce, Rithum and directly upload them to Click-N-Ship® to create labels by following the steps below.

1) Begin File Upload Process

a) Option 1: Select the Import Batch of Labels tile located on the landing page.

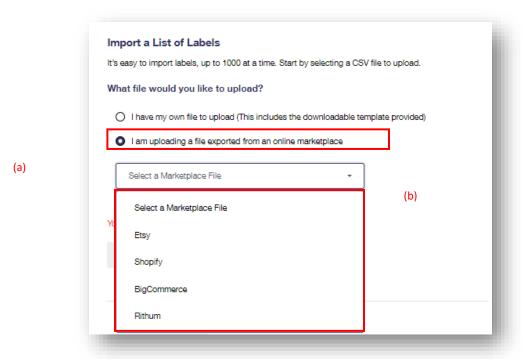


b) Option 2: Select File Upload located on the Label Manager page.

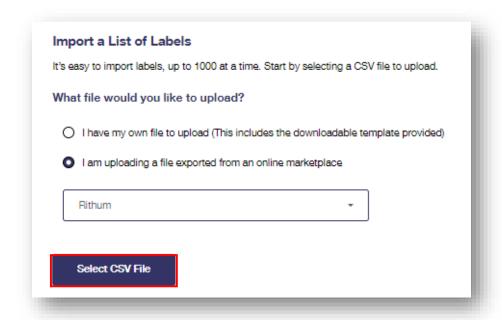


2) Select File Type and Upload CSV File

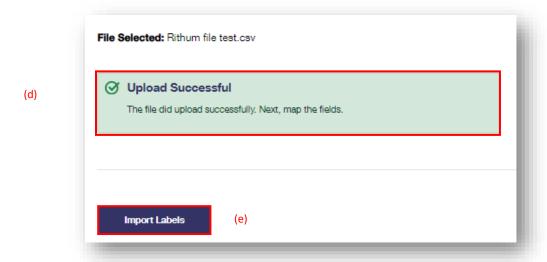
- a) To upload a file from an Online Marketplace, select I am uploading a file exported from an Online Marketplace.
- b) Click on the **Select a Marketplace File** dropdown and select a marketplace type.



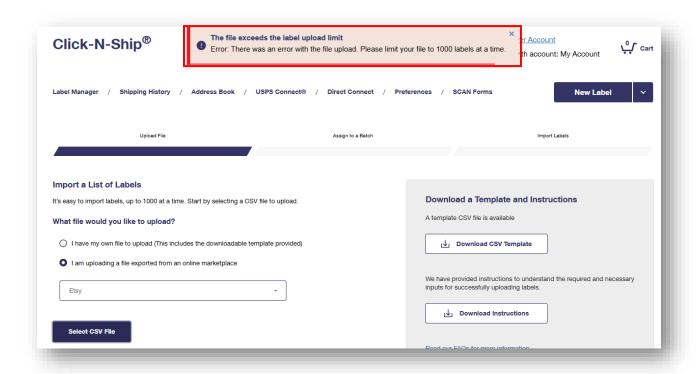
c) Once the marketplace is selected, click on the **Select CSV File** button to select your file.



- d) If your online marketplace file uploads successfully, you will see a green **Upload Successful** message box confirming that the upload was successful.
- e) Select Import Labels to proceed to the next steps.

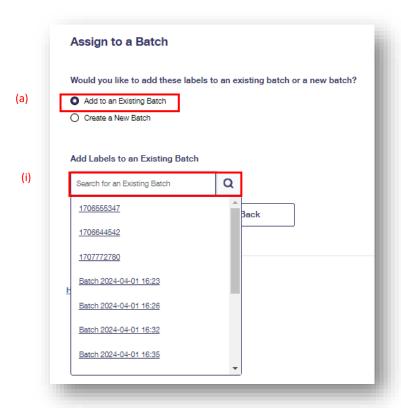


f) If you attempt to upload a .CSV file that has exceeded the 1,000-file upload limit, you will see the following error message and you will need remove some of the labels in your file to proceed with uploading the .CSV file:

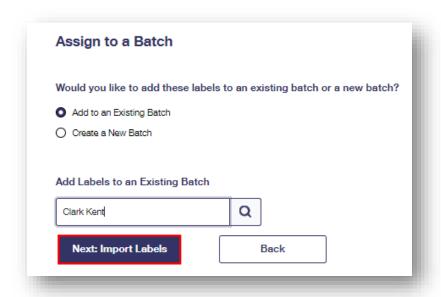


3) Assign to Batch

- a) To add the labels to an existing batch, select Add to an Existing Batch.
 - i. Search for an existing batch by name by entering it in the Search for an Existing Batch search box.

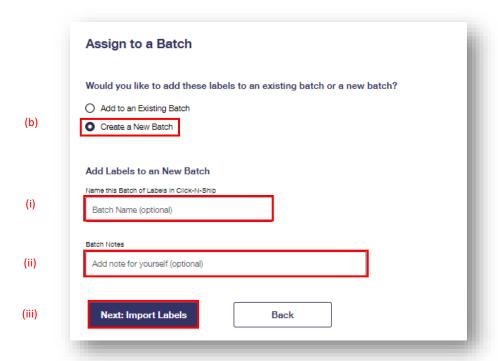


i. Once the existing batch is selected, select **Next: Import Labels.** Note, the associated batch name and batch symbol will automatically be tracked for each label that is included in that batch.



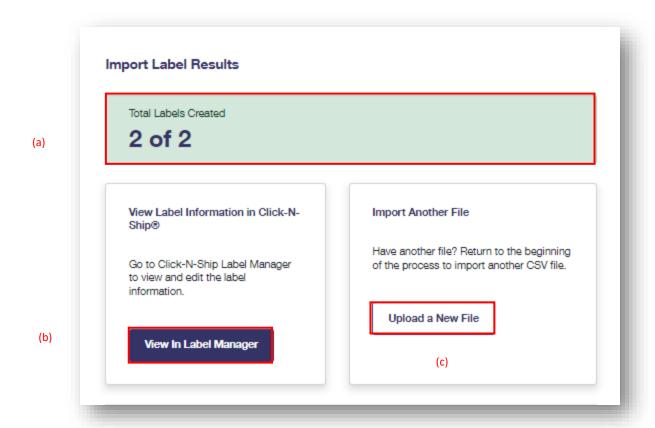
b) To add the labels to a new batch, select Create a New Batch

- If you want to name your new batch of labels, enter it in the **Batch Name (optional)** text field.
- ii. If you want to add notes to your new batch, enter those in the **Add Note for yourself** (optional) text field.
- iii. Once ready, select **Next: Import Labels** to proceed to the next section.

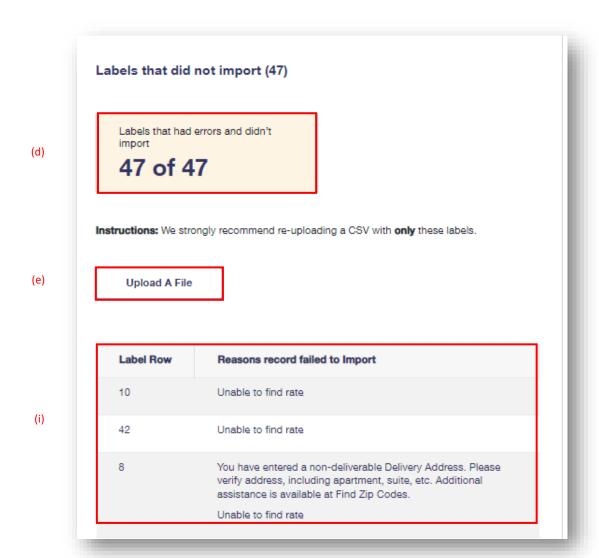


4) Review Import Label Results

- a) If the label import was successful, you will see a **green success message** with the total number of labels imported successfully.
- b) If you do not have any other files to upload, select **View in Label Manager** to view the imported labels in the newly created batch.
- c) If you have another file to upload, select **Upload a New File** and repeat steps 1-5.

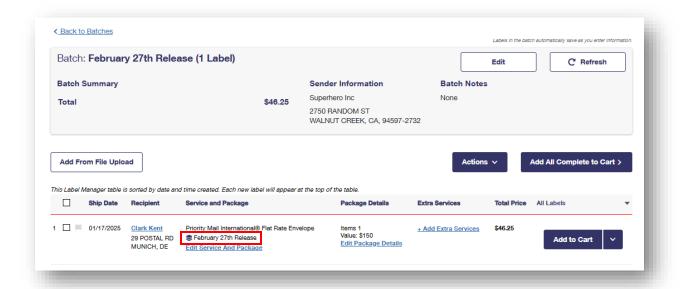


- d) If the label import was unsuccessful, you will see a **yellow box** with a total number of labels that were *not* imported successfully.
 - In this case, refer to the Label Row and Reasons record failed to import section to review the items that need to be updated within the file to meet the upload requirements.
- e) Once the updates have been made to the file, select **Upload a File** to reupload the file until the labels are imported successfully.



5) View Uploaded Labels in Label Manager

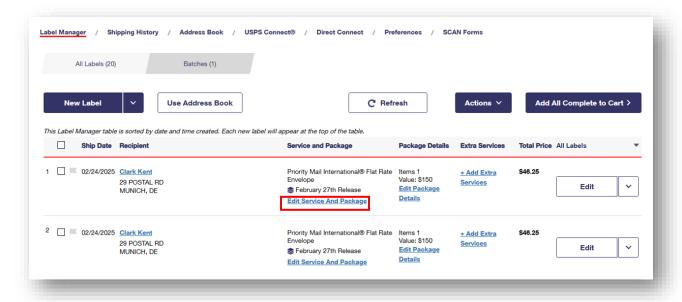
- a) Once View in Label Manager is selected from the Import Labels results page, you will be redirected back to your Label Manager where your newly added label(s) will be displayed within a Batch.
 - Note, the associated batch name and batch symbol will be displayed throughout the application for easier tracking.



6) Select Service and Package Types

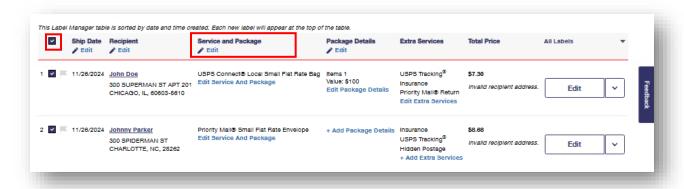
There are multiple ways to select your Service and Package Types for labels within your batch.

a) Individual Recipient Method: If you would like to add a service and Package type specific to each recipient, select Edit Service and Package located in the recipient's label row. A pop-up will appear where you can select the Service and Package type for a single recipient.



b) **Bulk Action Method:** If all recipients have the same Service and Package details, select the checkbox on the top left corner and then select **Edit** located beneath the

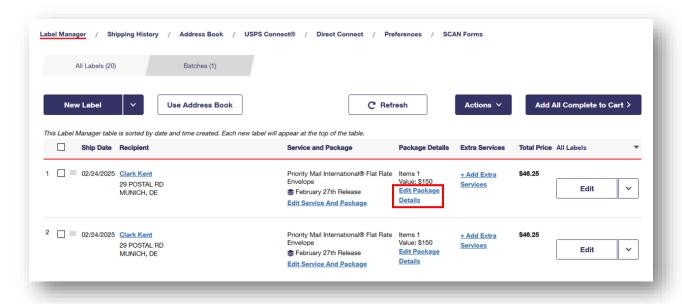
Service and Package section. A pop-up will appear where you can select the Service and Package type for all recipients.



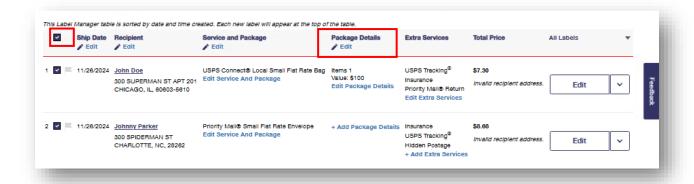
7) Edit Package Details

There are multiple ways to add Package details for labels within your batch.

a) Individual Recipient Method: If you would like to add Package details specific to each recipient, select Add Package Details located in the recipient's label row. A pop-up will appear where you can enter the Package details for a single recipient.



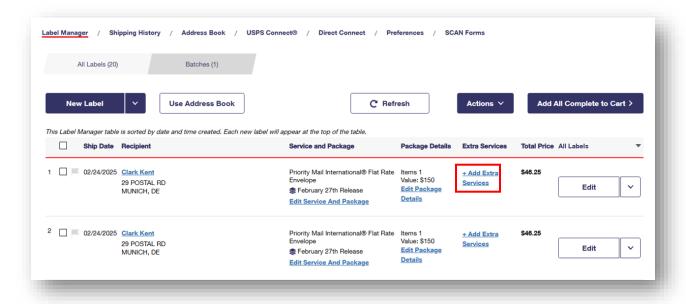
b) Bulk Action: If all recipients have the same Package details, select the checkbox on the top left corner and then select Edit located beneath the Package Details section. A pop-up will appear where you can enter the Package details for all recipients.



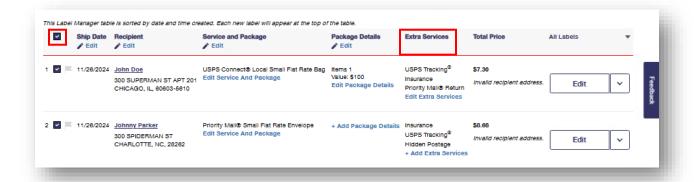
8) Select Extra Services

There are multiple ways to add Extra Services for labels within your batch.

a) Individual Recipient Method: To add an Extra Service specific to each recipient, select +Add Extra Services locate in the recipient's label row. A pop-up will appear where you can select the desired Extra Services for a single recipient.



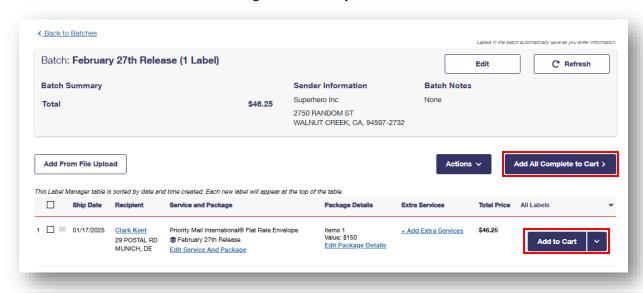
b) Bulk Action Method: If your batch of labels all have the same Service and Package type and all recipients require the same Extra Services, select the checkbox on the top left corner and then select Edit located beneath the Extra Services section. A pop-up will appear where you can select the desired Extra Services for all recipients.



9) Add Labels to Cart

Review all the recipient details, and if everything is correct begin adding labels to your cart for checkout. There are multiple ways to add labels to the cart.

- a) Individual Recipient Method: Individually add labels to cart by selecting Add to Cart located in the recipient's row.
- b) "Add All" Method: Add all labels to cart by select the checkbox on the top left corner and then selecting Add All Complete to Cart.

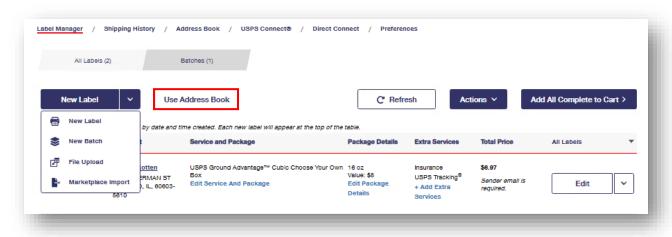


Start from Address Book

Create multiple labels in Label Manager by bringing in addresses from your Address Book.

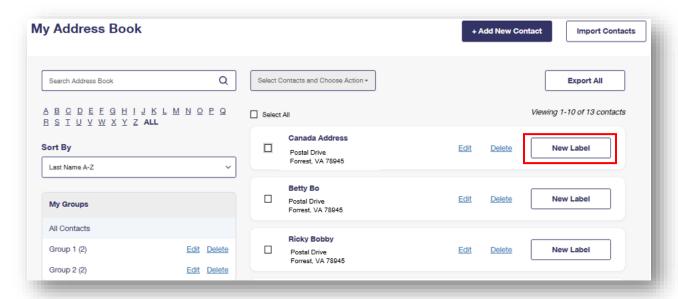
1) Begin File Upload Process

a) Select **Use Address Book** located on the Label Manager page.

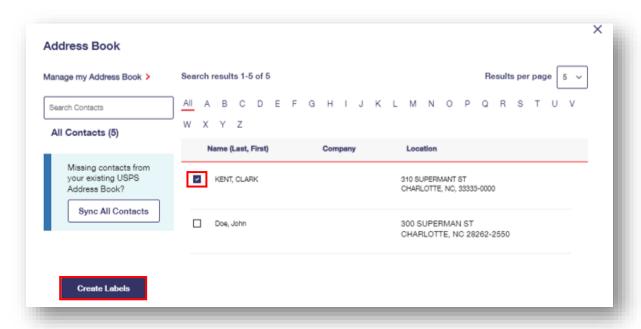


2) Select Recipient from Address Book

- a) If **Start from Address Book** was selected from the homepage, you will be redirected to the **My Address Book** section.
 - i. Search for and select the desired recipient by selecting **New Label**.

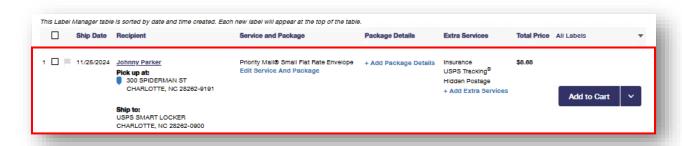


- b) If **Use Address Book** was selected from the Label Manager, an **Address Book** popup modal will be displayed.
 - i. Search for, select the checkbox of the desired recipient, and select Create Labels.



3) View Labels in Label Manager

a) The selected recipient addresses should now appear in your Label Manager along with any other labels that may have previously saved or created.



4) Select / Edit Service and Package Details

Refer to the <u>Package and Service Type</u> section of the Click-N-Ship® User Guide to follow the steps required to select your Service and Package details.

5) Select / Edit Extra Services

Refer to <u>Extra Services</u> section of the Click-N-Ship® User Guide to follow the steps required to select your extra services.

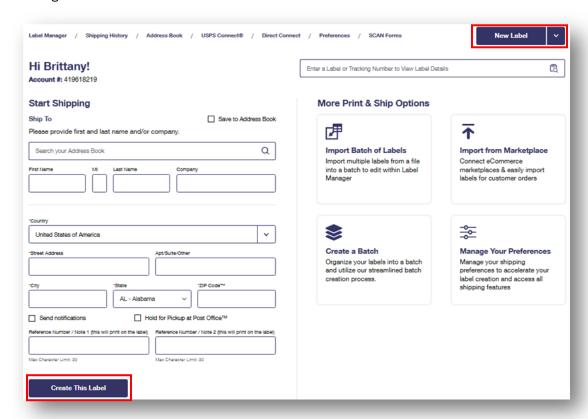
Create a Return Label

Create individual return labels manually within our improved creation process.

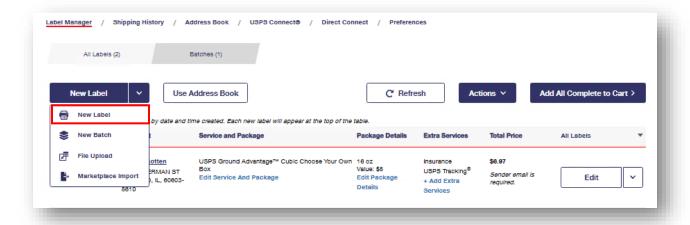
Create Return Labels via Single Label Creation (Classic View)

Create an individual return label for a single recipient following the steps below.

- 1) Begin Single Label Creation Process Two Options
- 4) **Option 1:** Click on **Create This Label** located on the landing page or **New Label** in the top right corner.



a) Option 2: Select New Label located on the Label Manager page.

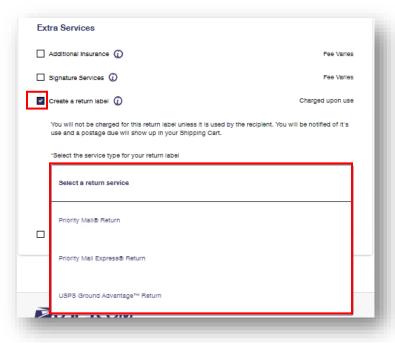


2) Follow Single Label Flow Creation Process

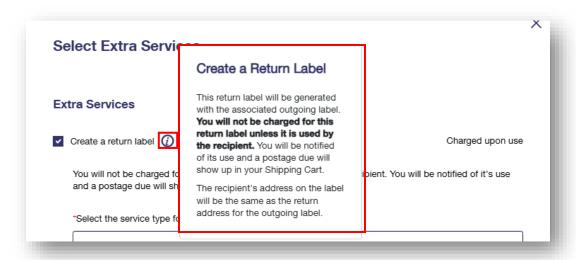
a) Refer to the <u>Create a Single Label (Classic View)</u> section of the Click-N-Ship® User Guide to follow the steps required to create your labels via the Single-Label Flow.

3) Select Return Label Extra Service

- a) Once on the **Extra Services** section, select the **Create a Return Label** checkbox and select a Return Service by selecting the **Select a return service** dropdown. If this package contains any Hazardous Materials, the Return Service types displayed in Step 4: Services will be dependent on the HAZMAT type that was selected in Step 2: Hazardous Materials.
 - i. Note: all return packaging is Choose Your Own Box packaging. An estimated price will be displayed in the Return Package table; however, you will not be charged for the Return Label until it is scanned and used.



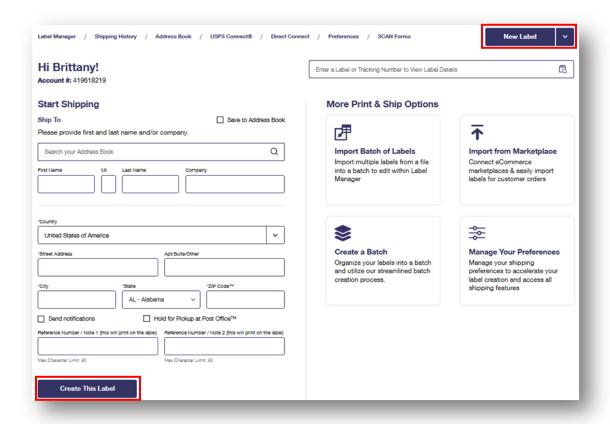
- b) To view more information on return label services, select the **Return Service**Tooltip.
- Once the tooltip is selected, a Create a Return Label Popup Modal will be displayed.



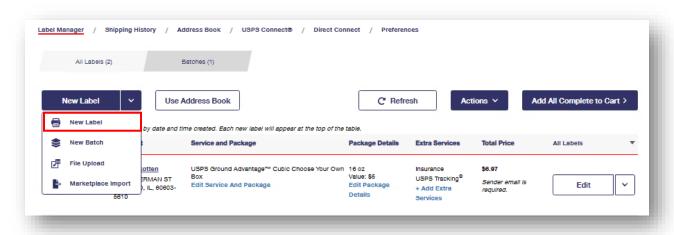
Create Return Labels via Single Label Creation (Quick-Flow View)

Create an individual return label for a single recipient via the Quick Flow Label Creation Experience by following the steps below.

- 1) Begin Single Label Creation Process Two Options
 - a) **Option 1:** Click on **Create This Label** located on the landing page or **New Label** in the top right corner.
 - Note: Once you input all the Recipient address details and click Create This Label, you will be automatically redirected to the Quick Flow to input the rest of your label information.



a) Option 2: Select New Label located on the Label Manager page.

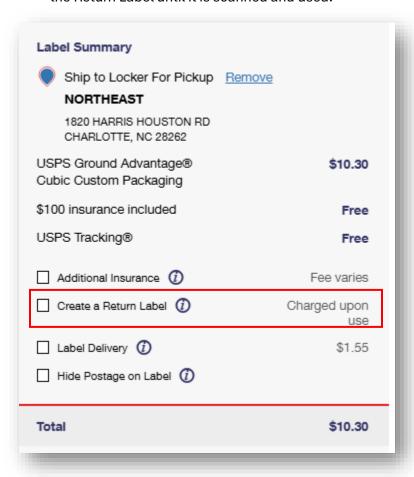


2) Follow Single Label Flow Creation Process

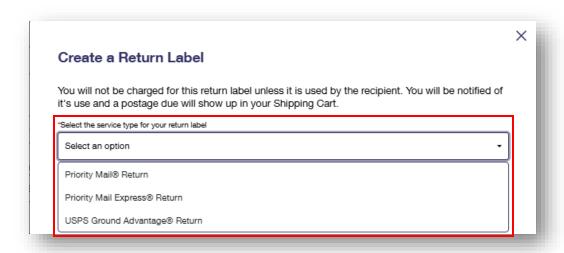
a) Refer to the <u>Create a Single Label (Quick-Flow View)</u> section of the Click-N-Ship® User Guide to follow the steps required to create your labels via the Single-Label Flow.

3) Select Return Label Extra Service

- a) Once on the Extra Services section within the Label Summary, select the Create a Return Label checkbox and select a Return Service by selecting the Select a return service dropdown. If this package contains any Hazardous Materials, the Return Service types will be dependent on the HAZMAT type that was selected in the Hazardous Materials step.
 - i. **NOTE:** all return packaging is Custom Packaging. An estimated price will be displayed in the Return Package table; however, you will not be charged for the Return Label until it is scanned and used.



b) Once selected, a **Create a Return Label Popup Modal** will be displayed. Select a **Return Label Service Type** from the dropdown and select **Save.**



Create Return Labels via Label Manager

Create an individual return label for a single recipient from your Label Manager following the steps below.

1) Proceed to your Label Manager

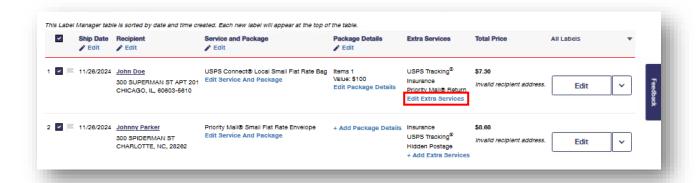
a) Select View Label Manager tab located in the navigation menu on the landing page.



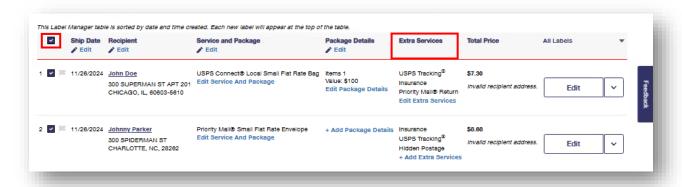
2) Add the Return Label Extra Service

There are multiple ways to add the Return Label Extra Service for labels within your Label Manager.

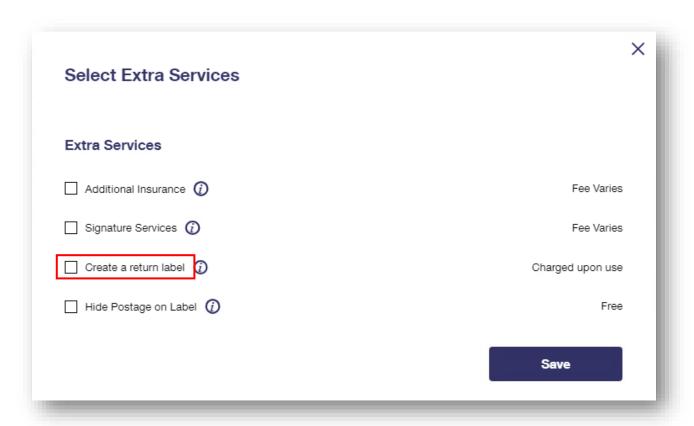
a) Individual Recipient Method: To add an Extra Service specific to each recipient, select +Add Extra Services locate in the recipient's label row.



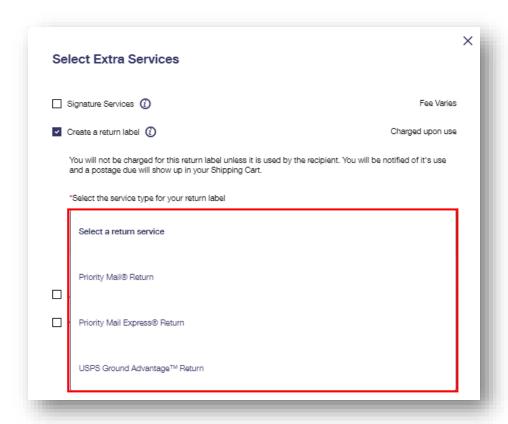
b) **Bulk Action Method:** If your batch of labels all have the same Service and Package type and all recipients require the same Extra Services, select the checkbox on the top left corner and then select **Edit** located beneath the **Extra Services** section.



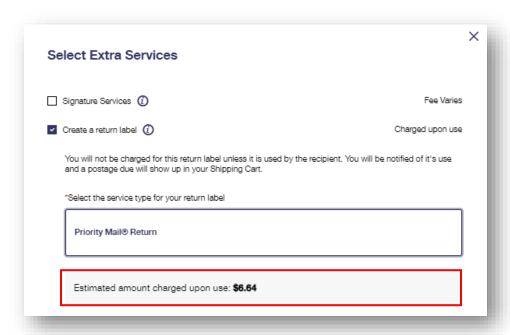
c) Once either option is selected, the **Select Extra Services** popup modal will appear. Select **Create a return label** checkbox.



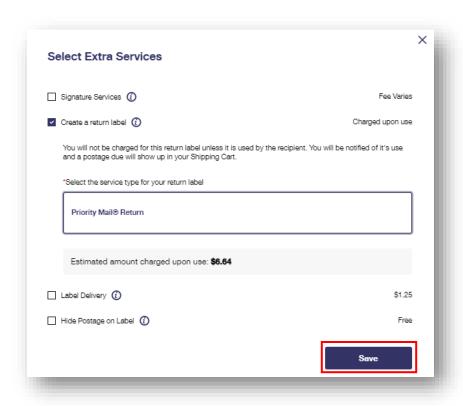
- d) Select a return service type from the **Select a return service** dropdown.
 - i. **Note:** if this package contains any Hazardous Materials, the Return Service types displayed in Step 4: Services will be dependent on the HAZMAT type that was selected in Step 2: Hazardous Materials.



e) Once the Return Service type is selected, you will see the estimated amount charged for the Return Label if it is used.



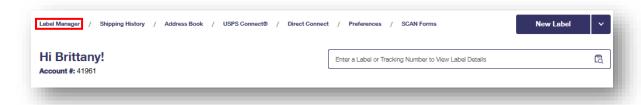
f) To proceed, select Save.



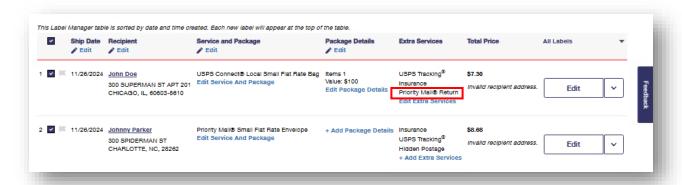
Viewing your Return Label(s)

Within this section you will understand where to find and how to view your created Return Label(s).

- 1) View Return Labels via the Label Manager
 - a) Select View Label Manager tab located in the navigation menu on the landing page.

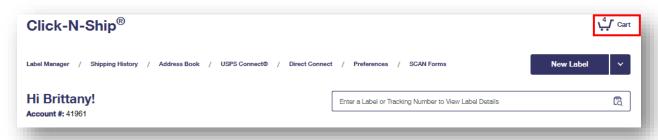


b) If a Return Label has been added to an Outbound Label, the Return Label will be displayed within the **Extra Services section** of the Outbound Label.

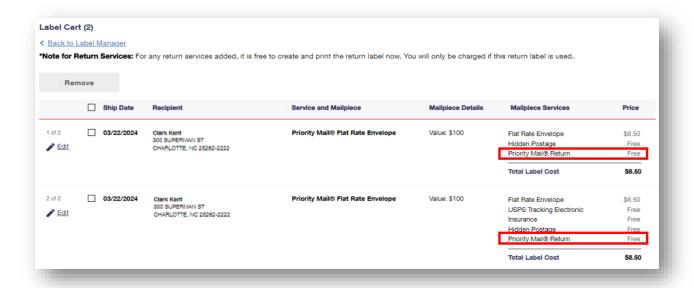


2) View Return Labels via the Label Cart

a) Select Label Cart located on the landing page.



b) Within the Label Cart, there will be a **Return Label indicator** for each outbound Label with a Return Label.



3) View Return Labels via the Payment Confirmation Page

a) Once you've purchased a label, you will always be redirected to the **Payment Confirmation page.**



- b) Within the Payment Confirmation page, there will be a **Return Label indicator** for each outbound Label with a Return Label.
 - i. **Note:** you will also see the Return Label service type and tracking number in the payment confirmation Label Table beneath its associated Outbound Label.

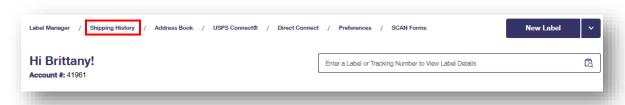


- c) To print your Return Labels, select **Print Labels** located under the **Label Actions** section at the bottom of the payment confirmation page.
 - Note: your Return Labels which will be printed out with their associated Outbound Label.

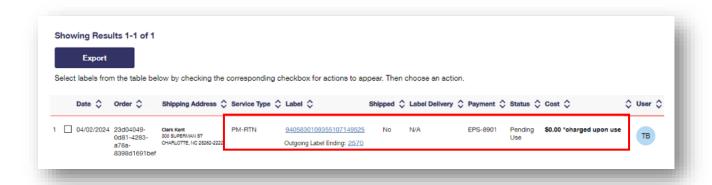


4) Viewing Return Labels via the Shipping History

a) Select **Shipping History tab** located in the navigation menu on the landing page.



- a) Within the Shipping History, your **purchased Return Labels** will be listed as their own line items.
- b) To distinguish a return label from a regular outbound label, refer to the **Service Type** section and look for **RTN**, which stands for **Return**.
 - i. **Note:** you will also be able to view other **Return Label details** such as the shipping address, label number, and label use status (e. g. Pending Use).



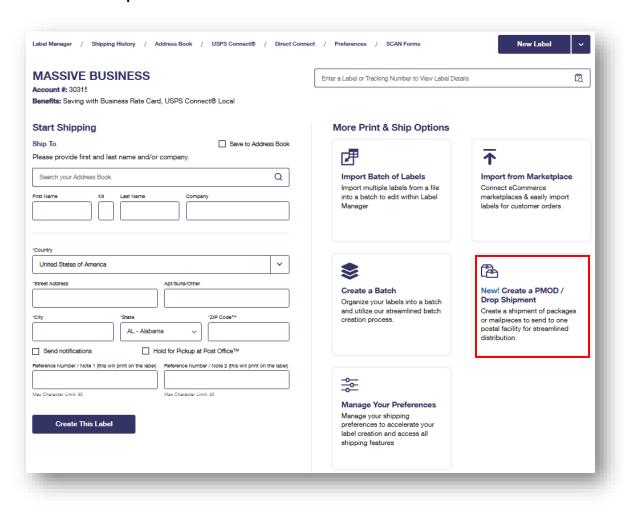
Other Single Label Creation Options for Business Users

Priority Mail Open & Distribute (PMOD) Drop Shipment Creation

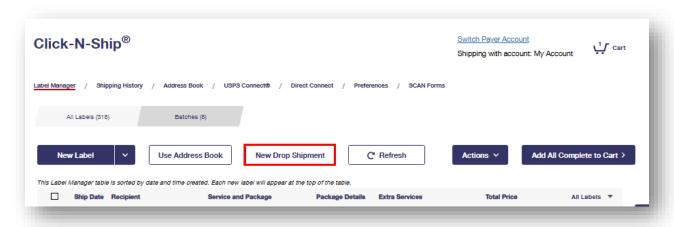
PMOD provides an easy alternative to mail drop shipments for Business customers who want to expedite their mailings of certain mail classes to domestic destination postal facilities. The shipment receives the Priority Mail service between the acceptance BMEU or Associate Post Office® location with acceptance function and the destination facility. The enclosed mail is processed and provided the appropriate service from the mail processing facility to the destination delivery unit or sectional center facility.

1) Select the New Drop Shipment Feature

a) **Homepage:** on the Click-N-Ship® Homepage, select the **Create a PMOD / Drop Shipment tile**.

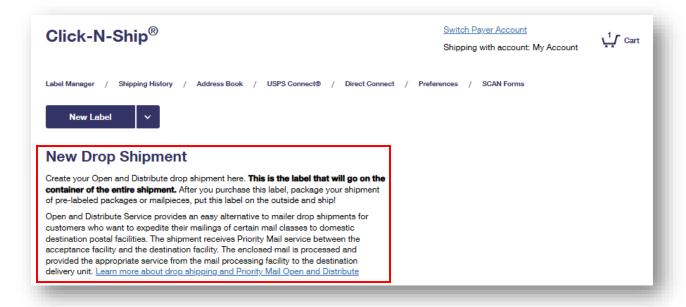


b) Label Manager: within Label Manager, select the New Drop Shipment button.



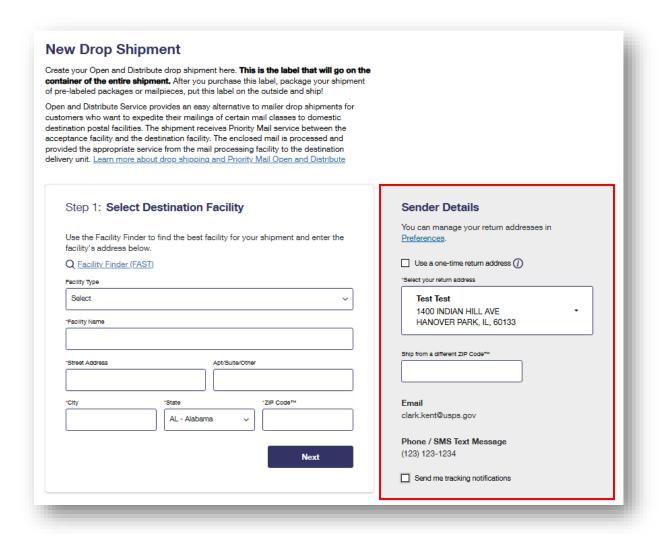
2) Begin PMOD Single Label Creation Process

a) Once on the New Drop Shipment page, you will be presented with a detailed description of what the Priority Mail Open and Distribute Service is and how it works. To view more information about drop shipping and Priority Mail Open and Distribute, refer to the PMOD FAQ Article.



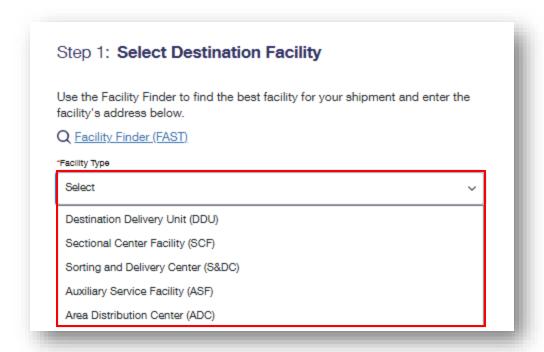
3) Enter Sender Details

a) Enter the sender details as you normally would with a regular Click-N-Ship label. Refer to the <u>Edit Sender Details</u> section of the Click-N-Ship® User Guide to view the steps on how to enter the sender details.



4) Select the Destination Facility

a) To create a PMOD label, you will be required to select a Facility Type.

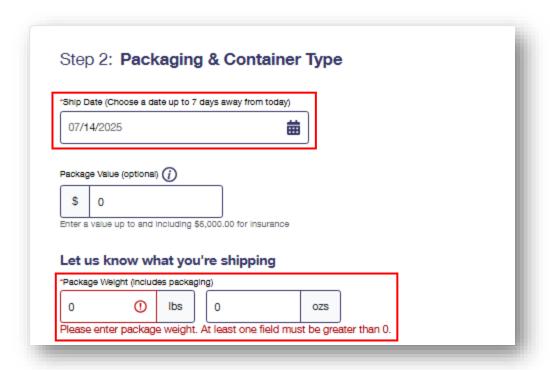


- b) After the facility type is selected, enter the **Facility Name**, the **Facilities street** address, and select **Next**.
 - i. **Note:** you can also utilize the <u>Facility Finder (FAST)</u> tool to find a nearby facility.

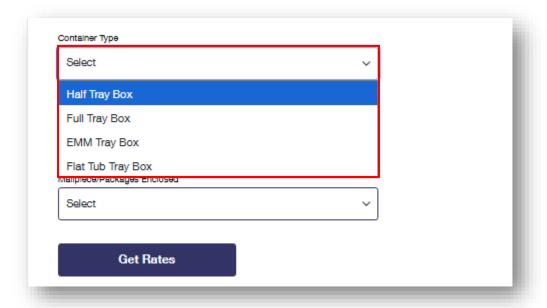


5) Select Packaging & Container Type

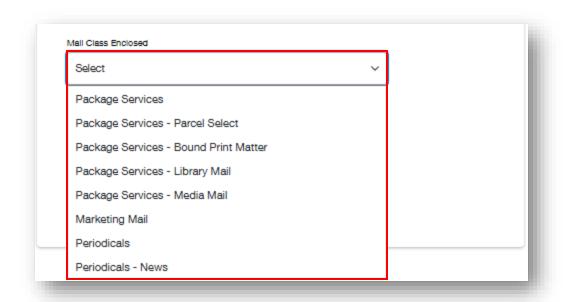
a) Once on step 2, you will be asked to select a **Ship Date** (required), enter **a Package Value** (optional), and enter the **Package Weight** (required).



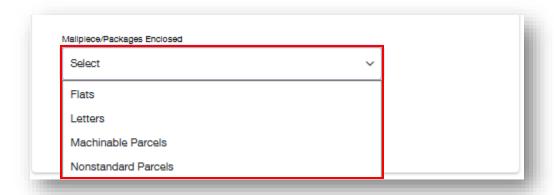
b) Next, you will be required to select a Container Type.



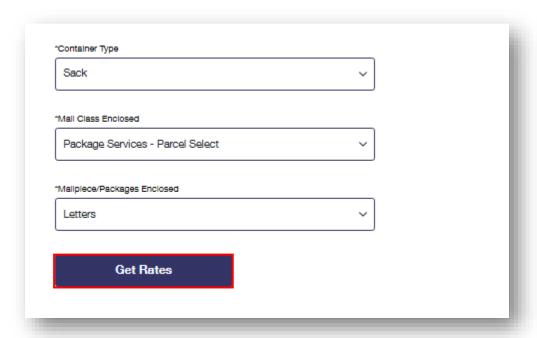
c) Next, you will be required to select a **Mail Class Enclosed Type.**



d) Next, you will be required to select a **Mailpiece / Packages Enclosed Type.**

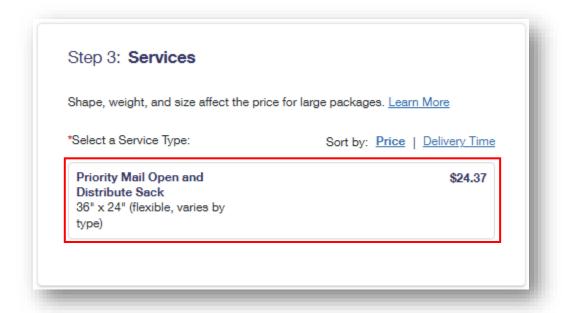


e) Once completed, select **Get Rates** to proceed with selecting a Service Type.



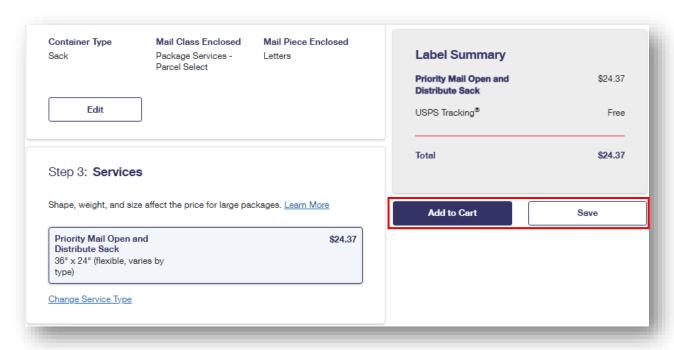
6) Select Service Type

a) Once on **Step 3: Services,** select a Service Type. Please note that for PMOD, only the **Priority Mail** Service Type will be available.



7) Add PMOD Label to Cart or Save to Label Manager

 a) Once the Service Type is selected, add the label to the Label Cart by selecting Add to Cart or save the label to the Label Manager by selecting Save.

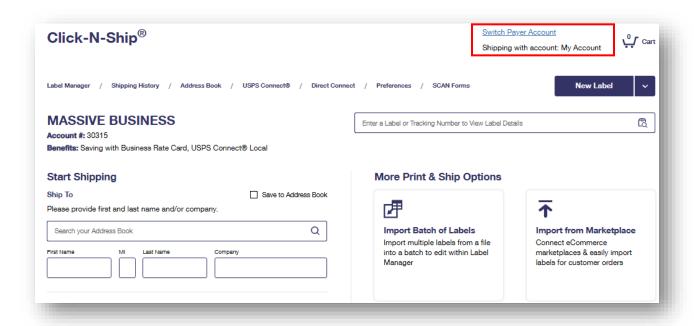


Domestic Label with 3rd Party Authorization

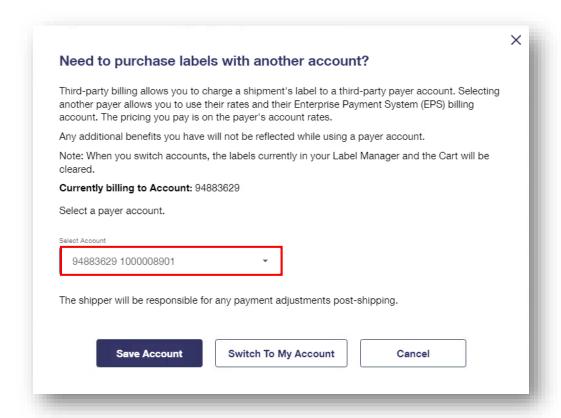
Eligible Click-N-Ship® Business Users can now utilize the rates and Enterprise Payment System (EPS) Billing Account of another user to create, purchase, and ship labels on their behalf by following the steps below.

1) Select a Payer Account

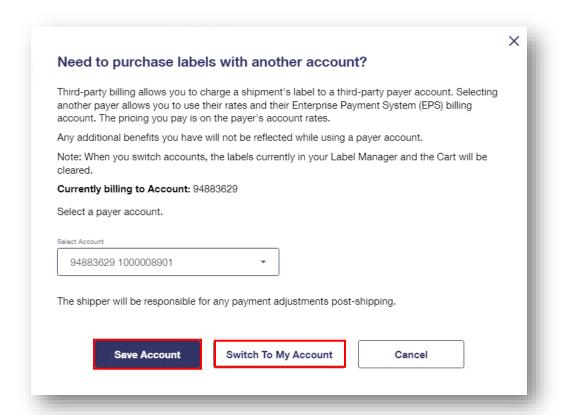
- a) On the Click-N-Ship® Homepage, select **Switch Payer Account** to choose the Payer's EPS account that you want to use to create the label(s) for.
 - i. Note, you can also switch between payer accounts via the Label Cart and Preferences section.



- b) Click on the dropdown under the **Select Account** section and select the Payer's EPS account that you want to use.
 - i. **Note:** anytime you switch Payer EPS accounts, the label(s) in their Label Manager and Label Cart will be unique to that specific EPS account.



- c) Once the Payer's EPS account is selected, select **Save Account** to proceed with creating label(s).
- d) If you want to utilize your own personal EPS account to create and purchase label(s), select **Switch to My Account**.

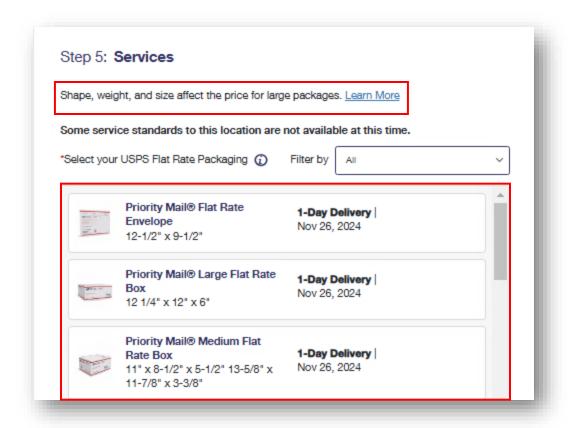


2) Begin Single Label Creation Process

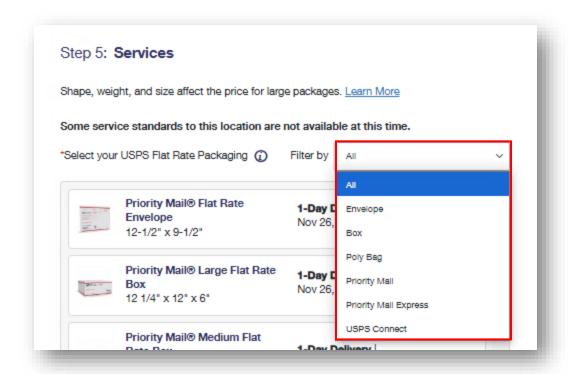
- a) Refer to the <u>Create a Single Domestic Label (Classic View)</u> section of the Click-N-Ship® User Guide to view the initial steps on how to create your labels via the Single-Label Flow.
 - i. **Note:** shippers will not be able to see the Payer's rates and prices when creating or purchasing label(s) using 3rd party authorization.

3) Select Service Type

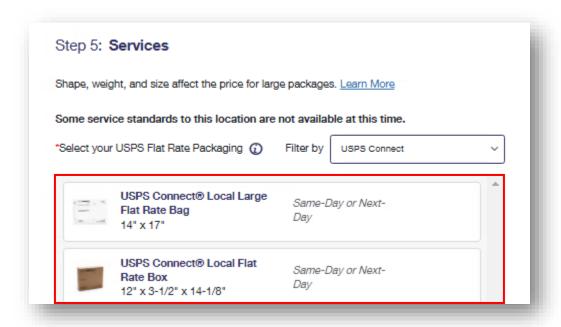
- a) Services: based off the Package Type that was previously selected, a specific list of available Service Types will be listed in this section. Please note that the Shape, weight, and size affects the price for large packages – to learn more about this select the Learn More hyperlink.
 - i. **Note:** shippers will not be able to see the Payer's rates and prices when creating or purchasing label(s) using 3rd party authorization.



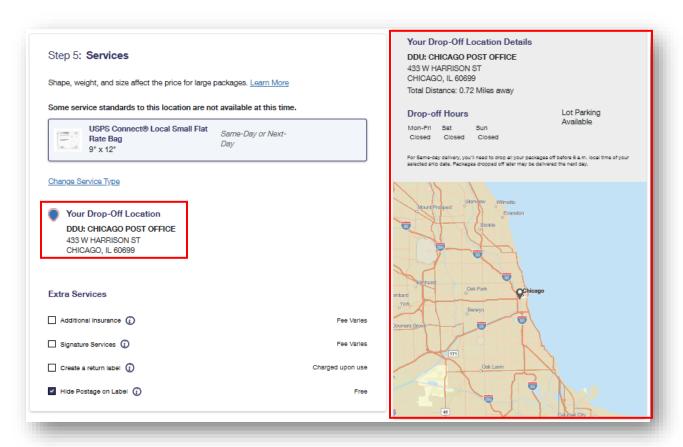
b) **Filter By:** to more easily view all the available Service types, you can **Filter by Type** by selecting a filter from the dropdown.



c) If your address is eligible for the **USPS Connect® Local** Service Types, it will be displayed here. Eligibility is determined by the sender and recipient address entered in step 1.

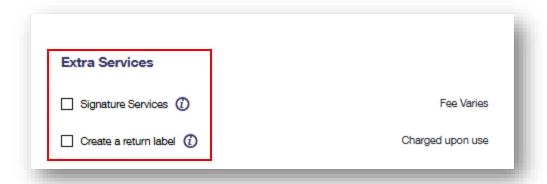


d) If a **USPS Connect**® **Local** Service Type is selected, a nearby drop-off location will be displayed (note, drop-off locations that are displayed are determined by the sender address entered in step 1).



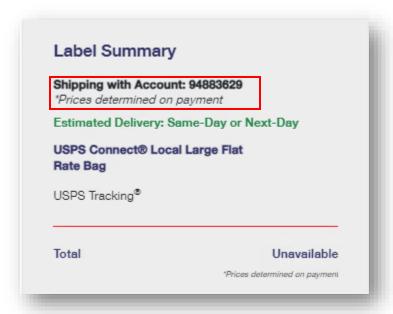
4) Select Extra Service(s)

- a) Once the Service Type if selected, you will be able to select and add Extra Services. To add an extra service, select the checkbox of the interested extra service and choose an Extra Service Type.
 - i. **Note:** the extra services listed will vary depending on the service and package type that was selected.



5) Review Label Summary

- a) Refer to the **Label Summary** to get a summary of your label order. The Label Summary will be a grey box located at the top right of the page.
 - i. Note: you will be able to see the shippers account information.



6) Add Label to Cart or Save Label to Label Manager

- a) If all the required information is correct and you would like to add the label(s) to the Label Cart and proceed to payment, select **Add to Cart**.
- b) If all the required information is correct and you would like to save your label to your Label Manager, select **Save**.

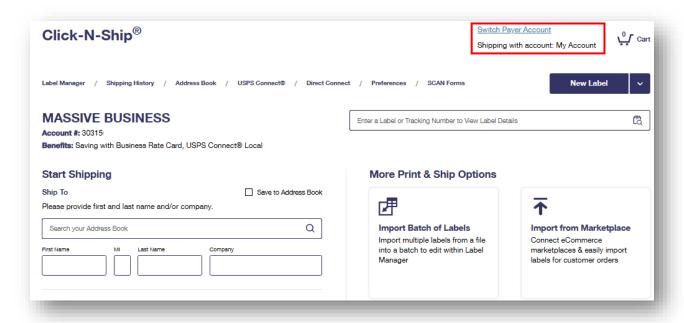


International Label with 3rd Party Authorization

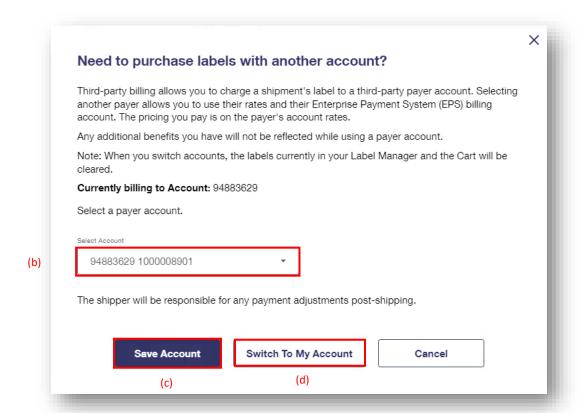
Eligible Click-N-Ship® Business Users can now utilize the rates and Enterprise Payment System (EPS) Billing Account of another user to create, purchase, and ship international labels on their behalf by following the steps below.

1) Select a Payer Account

- a) On the Click-N-Ship® Homepage, select **Switch Payer Account** to choose the Payer's EPS account that you want to use to create the label(s) for.
 - i. Note, you can also switch between payer accounts via the Label Cart and Preferences section.



- b) Click on the dropdown under the **Select Account** section and select the Payer's EPS account that you want to use.
 - i. Note, anytime you switch Payer EPS accounts, the label(s) in their Label Manager and Label Cart will be unique to that specific EPS account.
- c) Once the Payer's EPS account is selected, select **Save Account** to proceed with creating label(s).
- d) If you want to utilize your own personal EPS account to create and purchase label(s), select Switch to My Account.

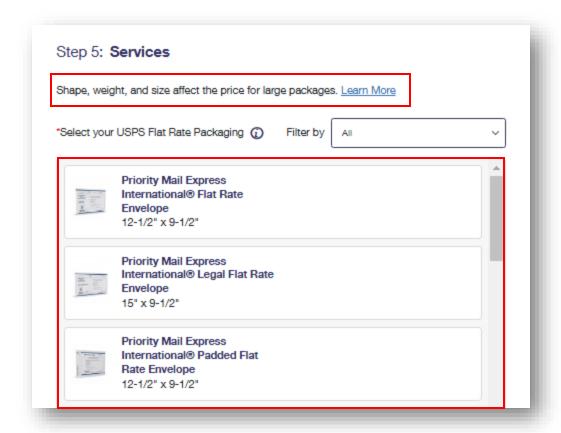


2) Begin Single Label Creation Process

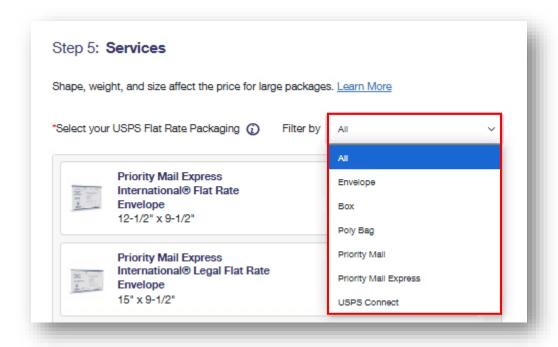
- a) Refer to the <u>Create a Single International Label (Classic View)</u> section of the Click-N-Ship® User Guide to view the initial steps on how to create your labels via the Single-Label Flow.
 - i. **Note:** shippers will not be able to see the Payer's rates / prices when creating or purchasing label(s).

3) Select Service Type

- a) Services: based off the Package Type that was previously selected, a specific list of available Service Types will be listed in this section. Please note that the Shape, weight, and size affects the price for large packages – to learn more about this select the Learn More hyperlink.
 - i. **Note:** shippers will not be able to see the Payer's rates / prices when creating or purchasing label(s).



b) **Filter By:** to more easily view all the available Service types, you can **Filter by Type** by selecting a filter from the dropdown.



4) Select Extra Service(s)

- a) If you are interested in adding an extra service to your packages(s), select the **checkbox** of the interested extra service (note, the extra services listed will vary depending on the international service and package type that was selected).
- b) If no extra services are available, you will see a blue message bar letting you know to proceed to step 5.



5) Finalize Single Label Flow Creation Process

a) Refer to the <u>Create a Single International Label (Classic View)</u> section of the Click-N-Ship® User Guide to view the final steps on how to add further customs details and save your label to the Label Manager or add the label to the Label Cart via the Single-Label Flow.

6) Review Label Summary

- a) Refer to the **Label Summary** to get a summary of your label order. The Label Summary will be a grey box located at the top right of the page.
 - i. Note, you will be able to see the shippers account information.



7) Add Label to Cart or Save Label to Label Manager

- a) If all the required information is correct and you would like to add the label(s) to the Label Cart and proceed to payment, select **Add to Cart**.
- b) If all the required information is correct and you would like to save your label to your Label Manager, select **Save**.

