USPS Web Tools Notice: Web Tools Account Duration

Hello,

Effective January 20, 2023, Web Tools’ accounts (i.e., USERID and password received upon registration for Web Tools APIs) will be deactivated if they have not been used within the last 18 months. Going forward, inactivity of 18 months will result in deactivation.

If your Web Tools credentials have been deactivated due to inactivity, a new account will need to be created. Reference the Web Tools registration page https://registration.shippingapis.com to create new Web Tools accounts.

Contact webtools@usps.gov with any questions or concerns.

Thank you,
USPS Web Tools Business