

2014 Branded Color Mobile Technology Promotion

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I. BACKGROUND

Direct mail continues to face competition from many forms of alternative media. Businesses have a variety of electronic and digital options available and are relying heavily on email marketing and social media to communicate with their customers and to market their products and services. As mobile technology continues to evolve, mail has the potential to offer greater value. To ensure that direct mail continues to be a relevant part of the marketing mix, we encourage businesses and mailers to adopt and invest in technologies that enhance how consumers interact and engage with mail, improving the long-term value of the product. This strategy presents substantial advantages and opportunities for the integration of innovation in the mail now and in future years.

II. PROGRAM DESCRIPTION

QR codes have become more commonplace in integrated marketing campaigns and have both marketing and brand value, however marketers still express concern that they are visually unappealing. Creativity can turn those QR codes into valuable assets. The 2014 Branded Color Mobile Technology Promotion encourages mailers to push the envelope and expand their mobile technology usage beyond basic QR codes. Attention grabbing QR codes can be the differentiator in getting consumers to become aware of and engage with your brand. By participating, mailers will have the opportunity to receive an upfront postage discount on qualifying mailpieces that use creative elements such as color and/or graphics in their mobile print technology.

Registration Period: December 15, 2013-March 31, 2014

Program Period: February 1-March 31, 2014

Discount Amount: 2% of eligible postage. The discount is calculated in

PostalOne!® and applied to the postage statement at the time of mailing. The 2% discount is deducted from the postage amounts of qualifying product categories that are paid at the time of mailing. Normal postage prices listed in the published Price List (Notice 123) apply to the mailing

and the discount is applied to those prices.

Eligible Mail Classes: First-Class Mail® presort & automation letters, cards & flats

Residual pieces paying single-piece price that are part of an automation mailing may also qualify for the discount.

Standard Mail® letters and flats

Nonprofit Standard Mail letters and flats

Ineligible Mail Classes: Periodicals (includes Pending Periodicals mail)

Bound Printed Matter

Media Mail

First-Class Mail and Standard Mail parcels

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III. ELIGIBILITY REQUIREMENTS

A. Mailpiece Content Requirements

1. **Mobile Barcode Requirement**: All qualifying mail must contain a mobile barcode or equivalent mobile print technology that when scanned by a mobile device leads to a mobile optimized experience.

The mobile barcode must be functional and incorporate **one** of the following:

- a. 2 or more colors (other than black, white or gray)
- b. a trademark or graphic that includes a color or multiple colors (other than black, white or gray)
- c. Examples of acceptable mobile barcodes:











Examples of unacceptable mobile barcodes:











The mobile technology could also potentially incorporate other non-intrusive options that do not interfere with the creative value of the printed mailpiece. A color image embedded with a digital watermark or intelligent print image recognition would both meet this requirement.

Example of digital watermark technology:



If you are uncertain if the design or technology meets the qualifications of the promotion and would like to have it reviewed, please contact the Program Office at mobilebarcode@usps.gov.

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A. Mailpiece Content Requirements (cont.)

- 2. **Directional Copy Requirement**: The mailpiece must contain text near the barcode/image providing guidance to the consumer to scan the barcode/image and information about the landing page. Examples include:
 - a. Scan here to shop our mobile website
 - b. Scan the barcode to reach our mobile website, etc.
 - c. Scan to download or redeem a coupon
 - d. Scan this page for special offers
- 3. **Destination Requirements Relevance:** The destination page(s) must contain information relevant to the content of the mailpiece.
- 4. Destination Requirements Mobile Optimization: The destination website must lead to a mobile optimized experience and must be specifically designed for optimum performance when viewed on a mobile device such as a smartphone or tablet. There are several commonly used techniques in developing mobile experiences to bridge the differences between a full sized monitor and a mobile display. Participants must use these or similar techniques to qualify for the promotion.
 - Screen Size and resolution is adjusted so that users do not have to scroll horizontally
 - b. Page sizes are compressed to enable faster downloading
 - c. Outbound links take users only to mobile optimized pages
 - d. Contrast and color scheme is adjusted for viewing on smaller screens and outdoor viewing.
 - e. Device detection directs mobile users to appropriately formatted content
 - f. Use menu options as opposed to free-text entry whenever possible



Links to a traditional desktop site do not meet the requirements for this promotion.

If you have any questions about the mobile optimization requirement, please contact the Program Office at mobilebarcode@usps.gov.

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B. Registration Requirements

Participants and/or Mail Service Providers (MSPs) must register on the Business Customer Gateway (BCG) via the Incentive Program Service (gateway.usps.com). Promotion participants must complete their registration (including agreeing to the promotion terms) at least 2 hours prior to presenting the first qualifying mailing and specify which permits and CRIDs will be participating in the promotion. The USPS Promotions & Incentives Program Office recommends that mailers register several days in advance of the first qualifying mailing.

NOTE: As part of the terms of participation, all mail owners must complete a survey about their participation in the promotion at the end of the promotion period.

Auto Enrollment (for Mail Service Providers): Electronic documentation (eDoc) enrollment using Mail.dat, Mail.XML, or Postal Wizard enables MSPs to enroll their clients in real-time when eDocs claiming the promotion are submitted. During postage statement finalization, *PostalOne!* will validate that the MSP CRID in the eDoc is enrolled as an MSP. The *PostalOne!* system will enroll the client(s) in the promotion based on the "For" field data in the eDoc, and will only then calculate the discount if there are no system Warnings. *PostalOne!* will perform By/For Warning validations and generate warnings for MSPs that are not registered and for invalid CRIDS or Mailer IDs. In the case of Warnings, *PostalOne!* will process the eDoc and allow the mailing without failing the file. However, *PostalOne!* will not apply the promotion discount to the mailing.

C. Mailing Submission Requirements

Documentation/Postage Statement

Mailings must be submitted electronically via mail.dat, mail.xml or Postal Wizard. Mailings submitted via Postal Wizard claiming the Full Service discount cannot exceed 9,999 pieces. Basic Service pieces in Postal Wizard mailings are not subject to this limitation.

Mailings that are prepared and entered by an entity other than the mail owner must indicate the owner's identity in the electronic documentation ("eDoc"). The eDoc must identify the mail owner and mail preparer in the By/For fields by Customer Registration ID (CRID).

In a commingled, combined or co-mailing, separate postage statements must be used for mailpieces not meeting promotion requirements.

Combined and Commingled Mailings

Participating mailers will be required to affirmatively claim this promotion in the Incentive Claimed section on electronic postage statement submissions certifying each mailpiece meets all eligibility requirements. All mailpieces covered by a postage statement must meet all eligibility requirements.

NOTE: THE DISCOUNT MUST BE CLAIMED AT THE TIME OF MAILING AND CANNOT BE REBATED AT A LATER DATE.

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Combined and Commingled Mailings (cont.)

First-Class Mail and Standard Mail commingled, combined, and co-mail mailings (including MLOCR mailings) may only qualify for the Promotion if:

- all of the pieces commingled in the mailing meet program requirements, or;
- the mailings include multiple clients (or versions) but have separate postage statements generated for the mailpieces that contain mobile barcodes.

Mailing Date

Mail must be tendered for acceptance during the promotion period, February 1-March 31, 2014. Plant-Verified Drop Shipment (PVDS) mailings that are verified and paid for during the promotion period and qualify for the promotion will be accepted at destination entry postal facilities through April 15, 2014, when presented with appropriate verification and payment documentation (PS Form 8125). A PVDS mailing that qualifies for the promotion cannot have verification or the actual drop ship occur prior to February 1, 2014. Any qualifying mailing that is accepted and paid for prior to February 1, 2014 is not eligible for the promotion discount.

Postage Payment Method

Postage must be paid using a Permit Imprint or Precanceled Stamp permit. Some Meter Permit mailings may qualify. Every Door Direct Mail (EDDM) deposited at a Business Mail Entry Unit may qualify, but EDDM Retail mailings taken to local Post Office retail units are ineligible to participate.

Meter Mail/Precanceled Payment Option

Meter mailers who wish to claim the incentive must affix the appropriate reduced promotion amounts listed in the table below. Mailers must select the appropriate Affixed Method option as follows:

- VAR/CVAR Meter Mail: all options are available (Lowest, Correct and Neither)
- NonVAR/CVAR Meter Mail: only option available is "Neither"
- Precanceled: Only "Neither" is an option

Any net postage due for the mailing must be paid from an advanced deposit (permit) account.

Processing Category	Incentive Postage Amount Affixed
First-Class Mail Cards	0.20
First-Class Mail Letters auto and presort	0.25
First-Class Mail NM Letters	0.45
First-Class Mail Flats - auto and presort	0.35
Standard Mail Regular Auto/PRSRT/CR Letters	0.12
Standard Mail Regular Auto/PRSRT/CR Flats	0.13
Standard Mail Nonprofit Auto/PRSRT/CR Letters	0.05
Standard Mail Nonprofit Auto/PRSRT/CR Flats	0.06

IMb Requirements:

Mail Category	IMb Required (Full Service or Basic)	IMb Not Required
First-Class Mail Letters and Cards	Automation (5-digit, 3-digit, AADC, Mixed AADC)	Presorted (Machinable and Nonmachinable)
First-Class Mail Commercial Flats	Automation (5-digit, 3-digit, AADC, Mixed AADC)	Presorted (Machinable)
Standard Mail Letters – Carrier Route & Automation (includes Nonprofit)	Carrier Route (Saturation, High Density & Basic) Automation (5-digit, 3- digit, AADC, Mixed AADC)	
Standard Mail Letters – Nonautomation (includes Nonprofit)		Carrier Route (Saturation, High Density and Basic) Machinable (AADC & Mixed AADC) Nonmachinable (5-digit, 3-digit, AADC, Mixed ADC)
Standard Mail Flats (includes Nonprofit)	Automation (5-digit, 3-digit, ADC, Mixed ADC)	Carrier Route (Saturation, High Density & Basic) Nonautomation (5-digit, 3-digit, ADC, Mixed ADC)

D. RESTRICTIONS ON BARCODE PLACEMENT

The mobile barcode or qualifying mobile print technology can be placed on the inside or outside of the mailpiece. The barcode or mobile print technology cannot be placed on a detached address label (DAL) or card that is not attached to or enclosed within the mailpiece (e.g., unattached blow-in card).

The qualifying barcode or mobile print technology cannot be placed in the indicia zone or the barcode clear zone on the outside of the mailpiece. Additional guidance is provided below:

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Barcode Clear Zone

Barcode Clear Zone for Letters: The barcode clear zone for letters is defined in the Domestic Mail Manual (DMM®) section below. DMM design requirements (DMM Sections 202.5.1) must be met:

DMM® 202.5.1 Barcode Clear Zone: Each letter-size piece in an automation price or an Enhanced Carrier Route price mailing must have a barcode clear zone unless the piece bears an Intelligent Mail barcode with a delivery point routing code (see 708.4.3) in the address block. The barcode clear zone and all printing and material in the clear zone must meet the reflectance standards in 708.4.4. The barcode clear zone is a rectangular area in the lower right corner of the address side of cards and letter-size pieces defined by these boundaries:

- Left: 43/4" inches from the right edge of the piece
- Right: right edge of the piece
- Top: 5/8 inch from the bottom edge of the piece
- Bottom: bottom edge of the piece

A pictorial description of the barcode clear zone on letters can be found in Quick Service Guide 602 at the link below:

http://pe.usps.com/text/gsg300/Q602.htm#1009536

Barcode Clear Zone for Flats: For flats, the mobile barcode should not be placed within 1/8" of the actual routing Intelligent Mail barcode.

Indicia Zone

The "Indicia Zone" is two inches from the top edge by four inches from the right edge of the mailpiece; in addition, the mobile barcode should not be placed within two inches of the actual postage indicia when the indicia is not placed in the described "indicia zone."

<u>Indicia Zone for Flats</u>: For optimal processing, avoid placing the barcode, images, or tags in the destination address block and indicia.

Indicia Zone for Letters: The "Indicia Area" on letter mail is the top-right corner. The Postal Service's Barcode Sorters look for these Information-Based Indicia (IBI) codes in the zone 2" from the top edge x 4" from the right edge of the mailpiece. Barcodes, images, or tags cannot be used in this area.

E. REQUIREMENTS AT MAIL ACCEPTANCE AND POST-MAILING

At Mail Acceptance: The mailer must provide a hard copy, unaddressed sample of the mailpiece showing the placement of the mobile barcode, image, or tag and directional copy to the acceptance clerk. If a mailing agent submits promotional mailings from multiple mailers, a hard copy sample of each mailer's mailpiece must be presented. All mailings are subject to standard acceptance and verification procedures and may be inspected for use of the emerging technologies, mobile barcodes, images or tags, etc. and directional copy.

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2014 Branded Color Mobile Technology Promotion Program Requirements

E. REQUIREMENTS AT MAIL ACCEPTANCE AND POST-MAILING (CONT.)

- Addressed samples will not be accepted (this is especially important for First-Class Mail as it would give the appearance of a piece that was paid for, but not delivered). If pieces are variably printed, one sample that is comparable to the mailing may be presented.
- If the mailer is unable to print an unaddressed mailpiece the mailer should remove a piece from the mailing, remove the address (e.g. place a blank address label over the address) and submit it at mail acceptance. As an alternative for Standard Mail, an addressed piece may be accepted if the mailer marks through the address and marks "USPS Promotion Piece Sample" on the piece.

Post Mailing Requirements: The Program Office will conduct a sampling of mailpieces collected at Business Mail Entry Units to verify that submissions meet program requirements. The Postal Service reserves the right to pursue a revenue deficiency for mailings that do not meet all program requirements, to unenroll the mailer from the program or restrict participation in future promotions.

Additionally, all mailers who receive the discount must retain an electronic or hard copy sample of the mailpiece until May 31, 2014, and if requested by the Postal Service, must forward such sample to the Promotion Program Office.

 If a mailing contains mobile barcode image, tag, and directional copy mail from multiple mailers, a sample of each mailer's mailpiece must be retained.

IV. TECHNICAL INFORMATION

For further technical information, please refer to the <u>Technical Specifications</u> on RIBBS at: https://ribbs.usps.gov/intelligentmail_schedule2013/releaseoverview2013.cfm

V. PROGRAM OFFICE CONTACT INFORMATION

Further questions can be directed to the Program Office.

Email: <u>mobilebarcode@usps.gov</u>

Facsimile: 202-268-0238 **Mail:** US Postal Service

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P.O. Box 23282

Washington, DC 20026-3282

Information and resources will also be posted online on RIBBS and USPS.com at:

https://ribbs.usps.gov/index.cfm?page=mobilebarcode and

https://www.usps.com/business/promotions-and-incentives.htm?

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