USPS® meter label solution

Pre-Release FAQs

What is included in this application update and how will they impact me?

All current features and capabilities will remain intact. This update supports and improves upon the same features and capabilities you use today to enhance your desktop shipping experience. With this update, the existing capabilities in the application will be more personalized and customized to you. We are introducing two new features (Shipping Overview page) and enhancements to the label creation experience to provide you with greater flexibility and the most relevant and important information. Specifically, these enhancements include:

The Shipping Overview

- The all new Shipping Overview will provide an overview of your shipping activity, while also allowing for quick access to all of the application's features. Start your day with a snap shot of your pending and current shipments.

  Note - Clicking on the USPS® meter label solution logo brings you to the Shipping Overview at any time if you navigate away to another area of the application.

Label Creation Experience Improvements

- Improving the label creation experience, interactive collapsible fields will allow you to focus on one shipment section at a time.
- Selecting a date is now easier with our interactive date picker used for selecting your Ship Date
- The dynamic package summary on the label module will display the information you are entering in real-time, allowing you to monitor your shipment data as it is entered and processed.
- Single page checkout offers a dual view of the label creation page and express checkout capabilities, allowing for quick and convenient label printing.

Integrated capabilities of the mailstation2 user experience will no longer be supported

- For more information, please refer to question: How will the end of support for the integration capabilities of the mailstation2 user experience impact my use of the application?

Will my settings be carried over in the new application update?

All of your settings will stay the same. When you first open the application after the update, you will have the option of making the Shipping Overview the first page you see when you open the application or another page as the first page.

How will these updates help me and my business?

These updates will improve the entire USPS meter label solution user experience, make the entire label creation experience faster, more fluid, and more accurate. Our new improvements will allow you and your business to spend less time on printing labels and shipping logistics through increased efficiency.

When will the update occur?
The application will update on March 26, 2017.

What will I need to do to receive the update?
You will not need to take any actions. The update will automatically be loaded to your application on March 26, 2017 or if your application has been running all night, you will be prompted to restart the application to install the update.

Will the application still support the same payment options?
Yes, payment options will remain the same.

Will the ability to create labels be impacted?
This update supports and improves upon the same features and capabilities you use today, so the ability to create labels will not change. The following enhancements simply improve upon your label creating experience, allowing the process to be simpler and more personalized:

- Improving the label creation experience, interactive collapsible fields will allow you to focus on one shipment section at a time.
- Selecting a date is now easier with our interactive date picker used for selecting your Ship Date.
- The dynamic package summary on the label module will display the information you are entering in real-time, allowing you to monitor your shipment data as it is entered and processed.
- Single page checkout offers a dual view of the label creation page and express checkout capabilities, allowing for quick and convenient label printing.

What is the Shipping Overview page? How will it help me?
The Shipping Overview page is a summary page that provides real-time information about your activity, such as number of Pending Shipments and Package Information. Beneath the summary about your shipments and package information, you will find links to navigate to other pages. Once you navigate away, you can return to the Shipping Overview page at any point by clicking on the USPS® meter label solution logo.

What existing capabilities are expected to change?
The update does not take away any current capabilities with the exception of the integration of the mailstation2 meter. This change only impacts the integration capabilities - you may continue to use the mailstation2 just like any other postage meter.

What are the user experience improvements that I can expect to see?
In conjunction with supporting all of the features and capabilities you use today, the update will include minor changes to existing functionality while improving the interface and your overall experience. With the update, the application will be cleaner, personalized, and provide the most relevant information for an easier and quicker experience with the help of:

The Shipping Overview

- The all new Shipping Overview will provide an overview of your shipping activity, while also allowing for quick access to all of the application's features. Start your day with a snap shot of your pending and current shipments.

  Note - Clicking on the USPS® meter label solution logo brings you to the Shipping Overview at any time if you navigate away to another area of the application.

Label Creation Experience Improvements
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Integrated capabilities of the mailstation2 user experience will no longer be supported
- For more information, please refer to question: [How will the end of support for the integration capabilities of the mailstation2 user experience impact my use of the application?](#)

How will the end of support for the integration capabilities of the mailstation2 user experience impact my use of the application?
This change will not impact your ability to continue using the mailstation2 meter device to apply postage to your labels, nor will it impact your use of the application for creating and managing labels. The application will merely no longer provide support for the integration of the mailstation2 going forward (i.e. process steps to automatically print postage on labels using a mailstation2 device). The mailstation2 device will work the same as all other meter devices work with USPS meter label solution now.

Will I still be able to use the mailstation2 device with the application?
Yes, you will still be able to use the mailstation2 device within the application to print postage.