

EDDM® Coupon Customer Guide

Every Door Direct Mail® Promotional Coupon--Incentive Program for New EDDM® Customers



Discounted postage for EDDM[®] is available solely to new EDDM [®] customers for a limited time. Coupon availability is limited to a certain pre-determined number of redemptions.

The Every Door Direct Mail[®] (EDDM) Promotional Coupon is an incentive program for new customers that will provide a postage credit for mailings that meet a certain threshold. This incentive program runs begins on September 7, 2014 and ends on December 31, 2014.

New EDDM[®] customers will be issued a coupon by their USPS Sales representative. The coupon will offer:

- \$50 postage credit towards an EDDM[®] order of \$350 or more, or;
- \$100 postage credit towards an EDDM[®] order of \$750 or more.

Customers using the coupon will be able to apply their coupon online when they create and pay for their order, or present it when they pay for their order at a USPS Retail location or a Business Mail Entry unit.

Any USPS Sales Associate may issue a coupon to new customers.

In order to receive an EDDM Promotional Coupon new customer must register on USPS.Com and obtain a Customer ID number.

Once registered, customers should contact their USPS Sales representative or call 1-855-559-0438 to receive their EDDM® Promotional Coupon.

Please note: This program is not intended for existing EDDM [®]customers. USPS is able to monitor coupon redemption through the barcode on the coupon which is associated with a mailer's

CRID.

What customers are eligible to receive a coupon?

 New customers who have not used Every Door Direct Mai® before will be eligible to receive a coupon.

How do customers get their coupon?

 USPS Sales representatives will issue coupons to eligible new customers or customers can call 1-855-559-0438.

How are the coupons applied to a customer's order?

• New EDDM® customers may apply their coupon when they create and pay for their EDDM order online via the USPS.com EDDM® Online Tool, or present it at a Retail location or Business Mail Entry Unit when they pay for their order. Also, printers preparing an order on behalf of a customer may apply their customer's coupon when they pay for the order.

Can a coupon be used more than once?

 No. Coupons can only be used once by an eligible customer.

Can more than one coupon be applied on an order?

 No. Only one coupon may be applied per order.

Can a coupon value be split among orders (i.e., half of the value applied to 1 order and half applied to another order)?

• No. A coupon's value cannot be split for use on additional orders.

Do the coupons have an expiration date?

 Yes. The EDDM[®] Promotional Coupon incentive expires on December 31, 2014.