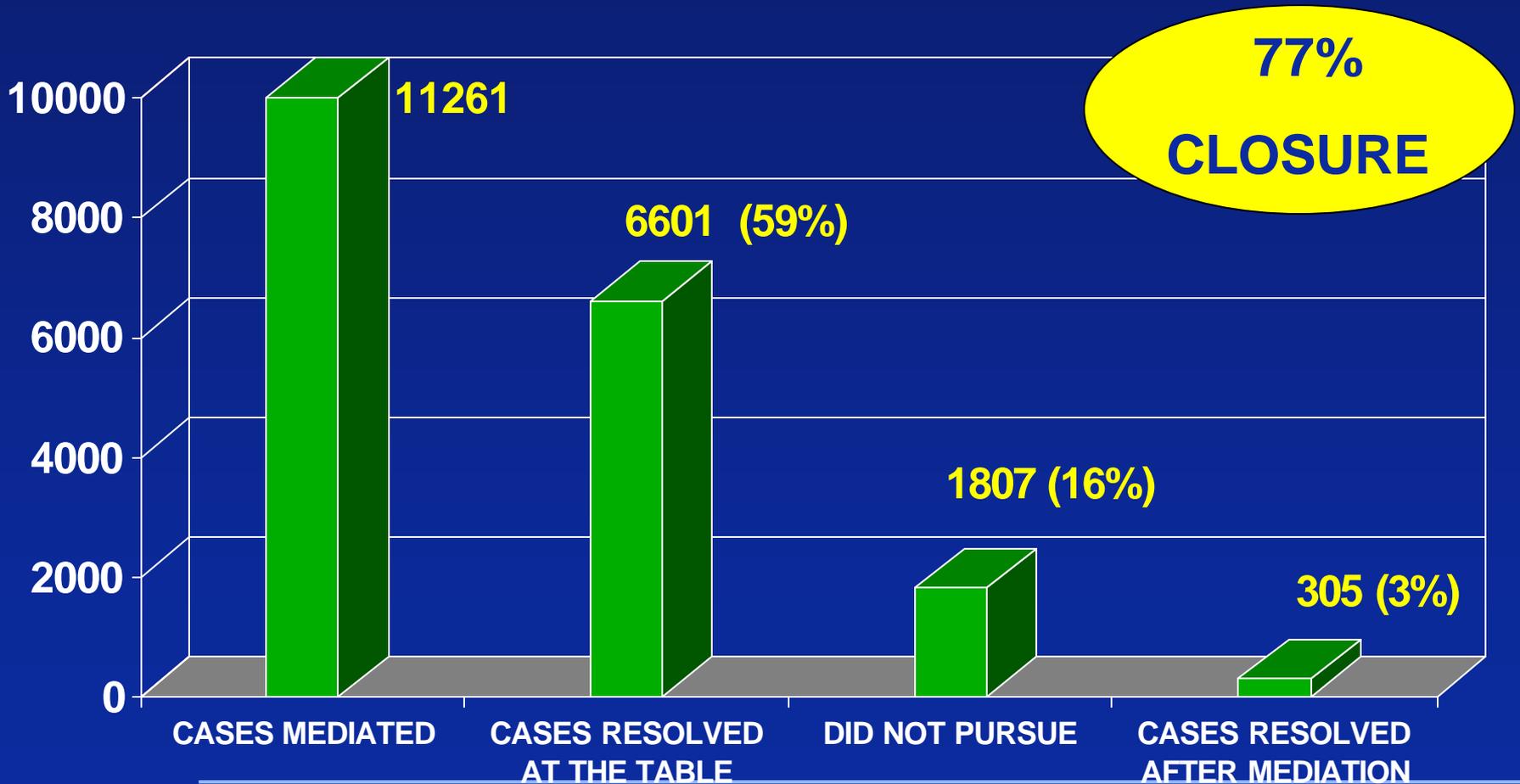




REDRESS MEDIATIONS

National Closure Rate FY 2000

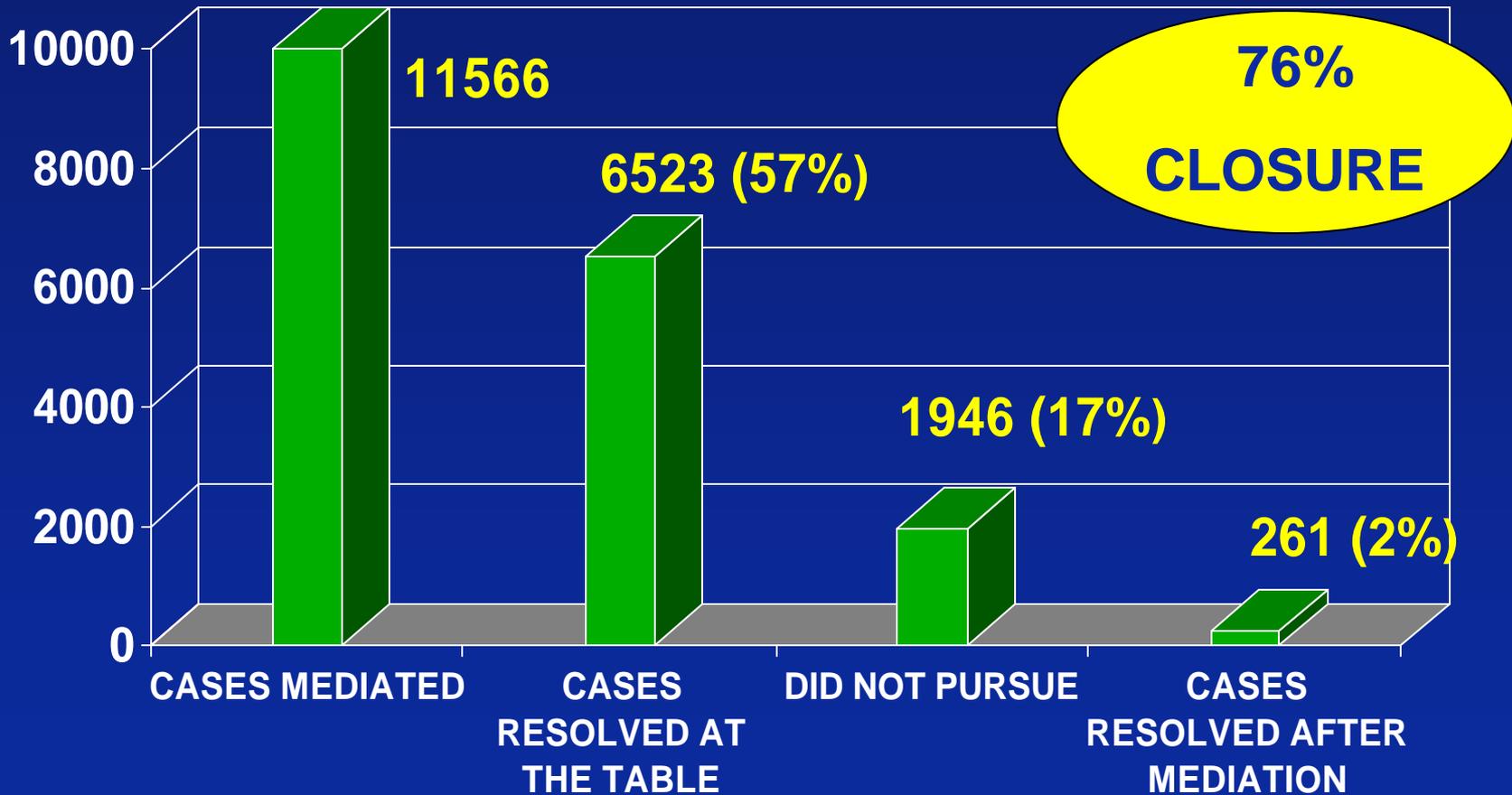




UNITED STATES
POSTAL SERVICE

REDRESS MEDIATIONS

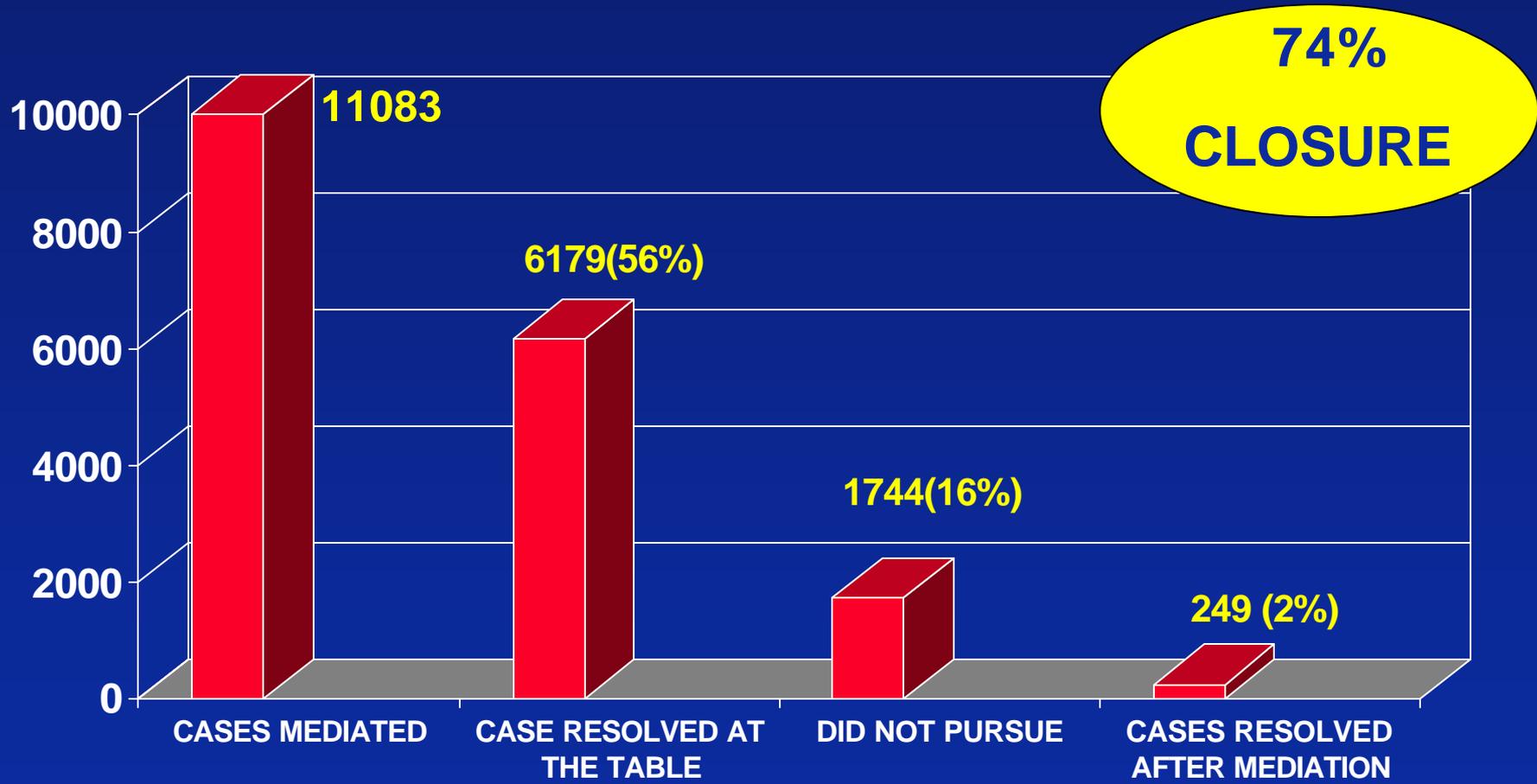
National Closure Rate FY 2001





REDRESS MEDIATIONS

National Closure Rate FY 2002





Formal Complaint Filings

Trend Line

