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Postal Service Prepares for 20 billion pieces of mail

- Who:** Pat Donahoe, deputy postmaster general and COO
Delores Killete, vice president, consumer advocate
University of Maryland Brass Quintet
A Spanish-language specialist will be on-site
- What:** Life during the holidays has changed and so has the U.S. Postal Service, with many new ways to meet customers' needs. Postal Service executives will lay out the national plan to deliver 20 billion cards, letters and packages between Thanksgiving and Christmas – including mobilizing the largest civilian fleet in the nation and gearing up for the busiest mailing day of the year. The Postal Service kicks off the season with a news conference – and some friendly advice for consumers.
- When:** Tuesday, Nov. 20
10 a.m.
- Where:** National Postal Museum
Massachusetts Avenue and First Street NE
Please use the entrance closest to Union Station
Parking available at Union Station
- Audio/Video:** Audio:
- Brass Ensemble
 - Online demonstration soundbites
 - MP3 files available
- B-Roll/ Beta Tape Package:
- Volume
 - Post Office lobbies
 - Mail processed and delivered to Iraq, Afghanistan
 - Postal Service distribution center
- Story Lines**
- What it Takes:* How the Postal Service will deliver 20 billion pieces of mail and help make the holidays hassle free for its customers. Donahoe will lay out the plan.
- Today's Holidays Need Today's Mail:* This year, the Postal Service is giving customers something they can really use. More time. From Flat-Rate Boxes and free package pickup to environmentally friendly packaging and military CARE KITS, the Postal Service plans on helping make the holidays a little brighter.
- Customize Your Holidays:* Last year's favorite holiday photograph can be this year's holiday postage. Turn cherished memories into holiday cards and postage without leaving home. Demonstrations on creating online cards and customized postage.

An independent federal agency, the U.S. Postal Service is the only delivery service that visits every address in the nation, 146 million homes and businesses, six days a week. It has 37,000 retail locations and relies on the sale of postage, products and services to cover its operating expenses. The Postal Service has annual revenues of \$73 billion and delivers nearly half the world's mail.