



POSTAL NEWS

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MAYOR ANTHONY WILLIAMS PROCLAIMS MARCH 31 DELORES KILLETTE DAY

WASHINGTON – Delores J. Killete, Vice President and Consumer Advocate for the U.S. Postal Service, was honored today by Mayor Anthony Williams with a Proclamation declaring March 31st Delores J. Killete Day in the District of Columbia. Killete, a 37-year Postal Service employee, served as the 39th Postmaster of Washington, D.C. and has been widely acknowledged and recognized for her leadership, compassion and integrity. The ceremony took place at the Joseph P. Curseen, Jr.-Thomas L. Morris, Jr. Processing and Distribution Center at 10:00 a.m. this morning.

"As the child of two postal workers, I'm well aware of the dedication and service all postal employees bring to the job every day," said Mayor Williams. "Delores Killete exemplifies this drive and commitment to excellence, and it is my pleasure to honor her today for her devotion to the people of Washington, D.C."

"I'm honored by the Mayor's confidence in me to represent this great city on this special day, and I'm deeply grateful for the opportunity to serve as an example of what it means to take care of the community in which you work." said Killete.

As Washington, D.C.'s first Postmaster of the 21st century, Killete led her service team to new heights in service performance and customer satisfaction from 1999 to 2005. She led approximately 2,300 employees in 62 postal units, serving residents, businesses and local and federal government agencies throughout Washington, D.C. Killete has devoted many years to community and human service activities, including serving as a court appointed special advocate for foster and special needs children, as well as leading a Girl Scout troop for ten years.

Postmaster General John E. Potter also attended the celebration to pay tribute to Killete's achievements. "Along the way she developed a management style that brings the best out of people and delivers outstanding results," said Potter. "And at every step along the way, she understood that everything we do is to serve our customers and meet their needs."

Delores Killete was named Vice President and Consumer Advocate in November 2005. In this role, she is responsible for representing the interests of the individual postal customer in all postal decision-making processes. The Consumer Advocate's mission is to amplify the voice of the consumer to postal managers.

Since 1775, the Postal Service and its predecessor, the Post Office Department, has connected friends, families, neighbors and businesses by mail. It is an independent federal agency that visits 144 million homes and businesses every day, six days a week and is the only service provider delivering to every address in the nation. The Postal Service receives no taxpayer dollars for routine operations, but derives its operating revenues solely from the sale of postage, products and services. With annual revenues of more than \$69 billion, it is the world's leading provider of mailing and delivery services, offering some of the most affordable postage rates in the world. The Postal Service delivers more than half of the world's mail volume—some 212 billion letters, advertisements, periodicals and packages a year—and serves seven and a half million customers each day at its 37,000 retail locations nationwide. Its website, usps.com, attracts more than 21 million visitors each month.