



POSTAL NEWS

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POSTAL SERVICE FORMS **REMITTANCE MAIL TASK FORCE**

Washington, D.C. - The U.S. Postal Service has appointed 14 industry experts to the new Remittance Mail Advisory Committee (RMAC), which has been formed to help the Postal Service improve its business and operational alignment with the remittance industry.

During the next year, the group will recommend solutions for end-to-end remittance processing improvements, as well as strategies for innovation.

"Bill and payment mail represents nearly one-half of First-Class Mail volume and a significant portion of overall U.S. Postal Service revenue," said Nicholas F. Barranca, USPS vice president of product development. "Recent developments in technology and the changing behavior of bill payers are forcing the industry to reevaluate long-term strategies, address change, and adapt to the new environment that will emerge over the coming years."

Each committee member has expertise in remittance processing and operations, as well as knowledge of broader industry trends, and was chosen to represent key segments of the remittance industry. Committee chairman Charles Kelly, wholesale remittance manager for Wausau Financial Systems in Mosinee, WI, will lead the group in developing a set of recommendations for this key Postal Service business area.

"We recognize a need for better collaboration among industry players if we all are to effectively transition into the next-generation payments environment," said Barranca. "The advisory committee is one of several initiatives that will assist us in successfully making that change."

Committee members include: Kitty Turner, division manager of remittance mail for Allstate Insurance, Hudson, OH; Cliff Whittle, director of billing and payment services for American Express, Weston, FL;

Les Young, vice president for Bank of America, San Francisco, CA; Don Gagne, director of remittance processing for Discover Financial, Riverwoods, IL; Steve Nugent, vice president of remittance operations for Mellon Global Financial, Pittsburgh, PA; Mark Stevens, CEO of OPEX Corporation, Moorestown, NJ; Charles Gunn, manager of remittance operations for PECO

Energy, and Loretta Rosso, director of payment processing for Comcast Cable, Philadelphia, PA.

Other committee members are: Lex Litton, vice president of Phoenix Hecht, Research Triangle Park, NC; Robert Craig, senior vice president for REMITCO, Wilmington, DE; Dana Gould, vice president of the Association for Work Processing Improvement, Boston, MA; Joan Argentino, remittance manager for Verizon, Cockeysville, MD; and Lynn McBride, remittance operations manager for Wells Fargo Home Mortgage, Minneapolis, MN.