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202-268-2155
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U.S. POSTAL SERVICE DELIVERY **AT AN ALL-TIME HIGH**

WASHINGTON, D.C. – It is the best ever! The U.S. Postal Service reported that 96 percent of local mail was delivered overnight.

The Postal Service scored the best overnight delivery score ever in the history of the external First-Class Mail (EXFC) measurement program.

The EXFC assessment, which is measured independently by IBM Consulting Services, was announced during the agency's Board of Governors meeting in San Francisco.

In making the announcement, Postmaster General Jack Potter called the achievement “a great team effort” by Postal Service employees. Saying he was proud of every employee, he called them “the best service team” in the delivery business.

Chief Operating Officer Pat Donahoe said the achievement was accomplished “by staying focused on the basics – collecting, processing, transporting and delivering the mail.”

The Quarter III measurement - April 1 through June 30 - builds on 21 consecutive quarters of National EXFC scores at 93/94 percent and five consecutive quarters at 95 percent. Eleven of the Postal Services field operating units – Performance Clusters (PC) – scored a 97.

Overall, 45 PCs were at 96 or better!

This report provides an independent assessment of the time it takes a piece of First-Class Mail, once it's deposited into a collection box, to be delivered to one of more than 142 million American homes, businesses and Post Office boxes.

EXFC service performance scores are measured by testing 463 ZIP Code areas selected on the basis of geography and volume density, from which 90 percent of First-Class Mail volume originates and 80 percent destinate. EXFC is not a system-wide measurement of all First-Class Mail performance.

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(More...)

| PERFORMANCE CLUSTER | RESULTS PQ 3 FY 04 | LOCAL 3-DIGIT ZIP CODES |
|----------------------------|-----------------------------------|-------------------------------------------------------|
| ALABAMA | 96 | 350, 351, 352, 358, 361, 366 |
| ALASKA* | 96 | 995, 996 |
| ALBANY | 96 | 120, 121, 122, 123, 128, 130, 131, 132, 135, 139 |
| ALBUQUERQUE | 95 | 870, 871 |
| APPALACHIAN | 95 | 240, 250, 251, 252, 253, 263, 264, 265 |
| ARIZONA | 96 | 850, 852, 853, 855, 856, 857 |
| ARKANSAS | 94 | 720, 721, 722, 723, 727 |
| ATLANTA | 95 | 300, 301, 302, 303 |
| BALTIMORE | 96 | 210, 211, 212, 214, 217, 219 |
| BAY VALLEY | 97 | 939, 945, 946, 947, 948, 950, 951 |
| BIG SKY | 98 | 590, 591, 598 |
| BOSTON | 95 | 021, 024 |
| CAPITAL | 96 | 200, 206, 207, 208, 209 |
| CARIBBEAN | 91 | 009 |
| CENTRAL FLORIDA | 95 | 327, 328, 329, 334 |
| CENTRAL ILLINOIS | 96 | 604, 605, 616, 617, 618, 627 |
| CENTRAL NEW JERSEY | 95 | 077, 085, 086, 088, 089 |
| CENTRAL PENNSYLVANIA | 96 | 170, 171, 172, 176, 178, 185, 187, 196 |
| CENTRAL PLAINS | 97 | 515, 516, 666, 670, 671, 672, 680, 681, 685 |
| CHICAGO | 95 | 606, 607 |
| CINCINNATI | 95 | 410, 436, 450, 451, 452, 454, 458, 470, |
| COLORADO/WYOMING | 96 | 800, 801, 802, 803, 809, 820 |
| COLUMBUS | 94 | 430, 431, 432, 433 |
| CONNECTICUT | 97 | 060, 061, 062, 064, 069 |
| DAKOTAS | 97 | 570, 571, 573, 581 |
| DALLAS | 95 | 750, 751, 752, 754, 757 |
| DETROIT | 95 | 481, 482, 492 |
| ERIE | 97 | 159, 161, 164, 165, 166 |
| FORT WORTH | 96 | 760, 761, 762, 764, 791, 794 |
| GATEWAY | 94 | 620, 622, 630, 631, 633, 652 |
| GREATER INDIANA | 95 | 460, 461, 462, 463, 464, 466, 468, 469, 473, 478, 479 |
| GREATER MICHIGAN | 96 | 486, 488, 489, 490, 493, 494, 495 |
| GREATER SOUTH CAROLINA | 96 | 290, 291, 292, 293, 294, 295, 296 |

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| GREENSBORO | 96 | 270, 271, 272, 273, 274, 275, 276, 277, 278, 286 |
| HAWKEYE | 96 | 500, 501, 502, 503, 507, 511, 520, 524, 612 |
| HONOLULU | 97 | 967, 968 |
| HOUSTON | 95 | 770, 772, 773, 774 |
| KENTUCKIANA | 95 | 400, 401, 402, 405, 406, 471, 477 |
| LAKELAND | 96 | 530, 531, 532, 535, 537, 543, 544, 549 |
| LONG ISLAND | 95 | 115, 117, 118, 119 |
| LOS ANGELES | 96 | 900, 902, 903, 904, 905 |
| LOUISIANA | 95 | 700, 701, 705, 708, 711 |
| MAINE | 95 | 040, 041, 043, 044, 045, 048 |
| MASSACHUSETTS | 95 | 010, 011, 012, 013, 015, 016, 017, 018, 019 |
| MID-AMERICA | 96 | 640, 641, 658, 661, 662 |
| MID-CAROLINAS | 95 | 280, 281, 282, 283, 288, 297 |
| MISSISSIPPI | 95 | 386, 390, 391, 392, 395 |
| NEVADA-SIERRA | 96 | 890, 891, 895 |
| NEW HAMPSHIRE/ VERMONT | 96 | 030, 031, 032, 033, 034, 038, 050, 054 |
| NEW YORK | 94 | 100, 104 |
| NORTH FLORIDA | 94 | 320, 321, 322, 323, 325, 326 |
| NORTHERN ILLINOIS | 96 | 600, 601, 602, 603, 611 |
| NORTHERN NEW JERSEY | 95 | 070, 071, 072, 073, 074, 075, 076, 078, 079 |
| NORTHERN OHIO | 95 | 440, 441, 442, 443, 445, 447, 449 |
| NORTHERN VIRGINIA | 96 | 201, 220, 221, 222, 223 |
| NORTHLAND | 96 | 540, 546, 550, 551, 553, 554, 559, 563 |
| OKLAHOMA | 96 | 730, 731, 740, 741, 743 |
| PHILADELPHIA METRO | 95 | 180, 189, 190, 191, 193, 194 |
| PITTSBURGH | 97 | 150, 151, 152, 153, 154, 156 |
| PORTLAND | 96 | 970, 971, 972, 973, 974, 986 |
| RICHMOND | 97 | 224, 225, 230, 231, 232, 233, 234, 235, 238 |
| RIO GRANDE | 95 | 765, 767, 780, 781, 782, 784, 786, 787, 788, 789, 797, 799 |
| ROYAL OAK | 96 | 480, 483, 484, 485 |
| SACRAMENTO | 96 | 937, 952, 956, 957, 958 |
| SALT LAKE CITY | 96 | 840, 841, 844 |
| SAN DIEGO | 97 | 919, 920, 921, 924 |
| SAN FRANCISCO | 96 | 940, 941, 943, 944, 949 |

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| SANTA ANA | 97 | 906, 907, 908, 917, 918, 926, 927, 928 |
| SEATTLE | 96 | 980, 981, 982, 984, 985 |
| SOUTH FLORIDA | 95 | 330, 331, 332, 333 |
| SOUTH GEORGIA | 95 | 309, 310, 312, 314, 319 |
| SOUTH JERSEY | 96 | 080, 081, 082, 083, 084, 197, 198 |
| SOUTHEAST NEW ENGLAND | 95 | 020, 023, 027, 028, 029 |
| SPOKANE | 97 | 835, 837, 838, 990, 991, 992, 994 |
| SUNCOAST | 96 | 335, 336, 337, 338, 339, 341, 342, 346 |
| TENNESSEE | 95 | 370, 371, 372, 374, 379, 380, 381 |
| TRIBORO | 95 | 110, 112, 113, 114, 116 |
| VAN NUYS | 96 | 911, 913, 914, 915, 916, 930, 931, 933 |
| WESTCHESTER | 96 | 105, 106, 107, 108, 109, 125 |
| WESTERN NEW YORK | 96 | 140, 141, 142, 143, 144, 145, 146 |

*No Overnight standard. Score shown is for two-day performance.