

Online Resources for Mailers

Information	Description	Site and Selection
Rates, Zone Charts, and Postage Statements		
Domestic Rates and Fees	Domestic rates are available in PDF (read-only), HTML, and in tab-delimited downloadable files.	Postal Explorer at http://pe.usps.gov Domestic Rate Charts [left column] “Business/Complete (PDF)” “Business/Complete (HTML)” Domestic Mail “Notice 123, RATEFOLD”
International Rates and Fees	General mailing information and international rates for most international services are available in PDF (read-only) and HTML.	Postal Explorer at http://pe.usps.gov International Mail “International Rates and Fees”
Rate Calculators	Interactive domestic and international rate calculators are available for modeling or estimating postage costs. The Business Rate Calculator computes rates for all Periodicals mail and includes a printable rate log.	Postal Explorer at http://pe.usps.gov Rate Calculators [left column] “Business/Bulk” “International Calculator”
Postal Zone Charts	Interactive zone charts are available for computing postage on zone-rated mail such as Priority Mail and Parcel Post	Postal Explorer at http://pe.usps.gov “Zone Charts” [left column]
Postage Statement Wizard	Automatically computes and prints Periodicals postage statements.	Postal Explorer at http://pe.usps.gov “Postage Statement Wizard” [left column]
Mailing Standards		
Mail Classification and Preparation: • Domestic Mail Manual • International Mail Manual	The Postal Explorer Web site provides up-to-the minute domestic and international mailing information. You can access Domestic Mail Manual 200-A, <i>A Guide to Mailing for Businesses and Organizations</i> ; <i>Domestic Mail Manual</i> (updated monthly); the <i>International Mail Manual</i> (updated biweekly); Quick Service Guides; zone charts; and many other publications on mailpiece design, addressing standards, and nonprofit eligibility.	Postal Explorer at http://pe.usps.gov Domestic Mail “Domestic Mail Manual (DMM)” International Mail “International Mail Manual (IMM)”
Customer Support Rulings	<i>Customer Support Rulings</i> clarify the meaning of certain standards in the <i>Domestic Mail Manual</i> .	Postal Explorer at http://pe.usps.gov Domestic Mail “Customer Support Rulings”

Information	Description	Site and Selection
Addressing Products, Certified Vendors, Polywrap		
Address Change Service (ACS)	This site provides information on ACS, a system that meets the needs of business mailers with a cost-effective and efficient means of obtaining accurate change-of-address (COA) information electronically.	RIBBS at http://ribbs.usps.gov [left column] "Address Change Service"
Computerized Delivery Sequence (CDS)	This site provides information on the CDS File, a 5-digit ZIP Code based electronic product that provides and updates delivery sequence address information by carrier route for qualified mailers.	RIBBS at http://ribbs.usps.gov [left column] "CDS Qualification"
Labeling Lists	This site provides information and order forms to subscribe to updated electronic versions of the <i>Domestic Mail Manual</i> labeling lists used for the sortation of mail.	RIBBS at http://ribbs.usps.gov [left column] "Labeling Lists"
Mailpiece Quality Control (MQC)	This site provides information on MQC, a Postal Service certification program for mailpiece design for mailers and their employees. The course incorporates a self-study guide and a final exam.	Postal Explorer at http://pe.usps.gov [left column] "Mailpiece Design"
Manifest Analysis and Certification (MAC)	This site provides publications on MAC, list of certified MAC vendors, and a list of certified MAC Gold mailers.	RIBBS at http://ribbs.usps.gov [left column] "MAC"
OneCodeACS	The Intelligent Mail® barcode (formally known as the 4-State Customer Barcode) is the next generation of USPS® barcode technology used to sort and track letters and flats. Intelligent Mail® barcode technology, among other things, combines the capabilities of the POSTNET barcode and the Planet Code® barcode into one unique barcode.	Intelligent Mail® Barcode
Polywrap	This site presents a current list of approved polywrap and polywrap manufacturers.	RIBBS at http://ribbs.usps.gov [left column] "Polywrap Manufacturers"
Presort Accuracy Validation and Evaluation (PAVE)	This site provides information about the PAVE program, publications, and electronic files, as well as PAVE conferences.	RIBBS at http://ribbs.usps.gov [left column] "PAVE"

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Vendor Information	This site provides extensive lists of various types of vendors offering certified products and services for mail preparation including CASS/MASS products, Confirmation services, MAC products, NCOA, and PAVE.	RIBBS at http://ribbs.usps.gov left column] "Vendor Information"
Publications		
Federal Register	Proposed and final rules published by the Postal Service are posted on the Rapid Information Bulletin Board System (RIBBS). These documents provide notice of proposed and final changes to mail preparation standards, public meetings, and other official announcements.	RIBBS at http://ribbs.usps.gov [left column] "Federal Register Notices"
Postal Bulletin	The <i>Postal Bulletin</i> is the official source of updates to Postal Service policies and procedures. This biweekly publication is available online and in paper. It includes advance notices of updates, time-sensitive instructions, and other business information. The <i>Postal Bulletin</i> also includes the text of revisions to the standards in the <i>Domestic Mail Manual</i> and the <i>International Mail Manual</i> . The online version is fully searchable.	http://www.usps.com/cpim/ftp/bulletin/pb.htm .
MailPro (replaces <i>Mailers Companion</i> and <i>Memo to Mailers</i>)	<i>MailPro</i> is a free bimonthly publication for mailing professionals. It contains information on current Postal Service programs and services, rates and classification, mailing success stories and industry news. Any customers who previously received <i>Memo to Mailers</i> and/or <i>Mailers Companion</i> should now receive <i>MailPro</i> .	http://www.usps.com/mailpro To request <i>MailPro</i> mail (include current mailing label), fax or e-mail your name, title, company name, complete delivery address and daytime phone number to: NATIONAL CUSTOMER SUPPORT CENTER US POSTAL SERVICE 6060 PRIMACY PKWY STE 101 MEMPHIS TN 38188-0001 Fax: 901-681-4521 E-mail: mncsc@usps.com

Information	Description	Site and Selection
DMM Advisory	<i>DMM®Advisory</i> is an electronic message board to keep those who have a shared connection in mail updated and informed on important issues. Consistency in the treatment of the classes of mail is critical to our joint business success. When we need to communicate a subject of interest, ranging from general to product-specific information, we use the <i>DMM®Advisory</i> to keep you informed. You will find this information useful.	To receive the <i>DMM®Advisory</i> , send an e-mail to dmmadvisory@usps.com , and indicate "subscribe" in the subject line.

Postal Facilities and Networks

Business Mail Entry (BME) Offices	These offices can answer questions on rates, mail preparation, mailpiece design, and mail classification. A locator lookup tool provides the address, telephone number, and fax number of each district BME office by ZIP Code.	http://www.usps.com/ncsc/locators/find-bme.html
Pricing and Classification Service Center (PCSC)	This center provides national mailers with guidance and support on mail preparation, mail piece design, rate eligibility, and issue classification decisions on proposed mailings before being presented at the Business Mail Entry units.	http://pe.usps.gov Go to the left blue navigation bar and click "PCSC."
Post Offices	Post offices and stations and branches provide various levels of service and customer support. A locator lookup tool provides the address and telephone number of post offices and postal facilities near a specific address.	http://www.usps.com/ncsc/locators/find-po.html
Bulk Mail Center (BMC) Network	The bulk mail center page provides information about the national bulk mail center network, transportation, and drop shipment scheduling, critical entry times, and the address and telephone number of each BMC and each auxiliary service facility (ASF).	http://www.usps.com/bulkmailcenters
Facility Access and Shipment Tracking (FAST)	An electronic appointment scheduling system that replaced Drop Shipment Appointment System (DSAS).	http://fast.usps.gov/fast